



## TITLE OF JOB: Chief Restaurant Officer

LOCATION: West

POSTED: April 2022

### SUMMARY:

A large, sophisticated multi-unit franchisee company requires a Chief Restaurant Officer with strong franchise restaurant operations and business acumen, coupled with a demonstrated record of accomplishment and leadership development necessary to foster the growth of the organization. This individual must have past successes within the restaurant/hospitality industries for setting the operational strategy of the company, while maintaining the balance of business credibility in order to drive measurable results.

### RESPONSIBILITIES:

- Work with President to develop annual budgets, goals and projections for restaurants in various markets.
- With President, lead the development and execution of the company's strategic operations plan.
- Executing operational standards of excellence, building and developing teams, and delivering excellence in guest experience.
- Develop plans, timeframes, budgets, and teams to achieve company operations and financial goals.
- Lead and manage day to day responsibilities of franchise operations across multiple states.
- Identify, develop and implement operational process improvements to ensure high organizational efficiency and effectiveness as the organization continues to grow in size and complexity.
- Work collaboratively with operations teams on all major projects, taking the lead to ensure continuity and successful implementation.
- Oversee staff management involving recruiting, hiring, training, and development of staff under this leadership.
- Create and implement short-term and long-term milestones and goals for each department under this leadership.
- Implement and support company programs to help generate new growth.
- Maximize company's profitability through ensuring high levels of customer service and high standards.

### REQUIREMENTS:

- 5+ years as the lead operational executive of a large quick service or fast casual restaurant chain.
- 10+ years in multi-unit management in a restaurant hospitality or service field.
- Expertise with influencing and developing operational excellence.
- Strong entrepreneurial background and ability to work in a fast-paced environment.
- Team-builder, strategic and passionate about food.
- Motivator: Share the brand's values, mission and vision. Consistently displays integrity, modeling appropriate behavior, develop people and building teams.

### SALARY & BENEFITS:

Competitive compensation commensurate with experience.

### FOR POSITION REQUIREMENTS AND SPECIFICATIONS PLEASE CONTACT:

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