

## REQUEST LETTER FOR ISSUANCE OF MEDICAL RECORD REPORT FOR CPT CODES 99214 AND 99215

TakeCare Insurance Company requires all claims seeking reimbursement to include the patient's Medical Record for verification that documentation supports the CPT Code guidelines as follow:

- **CPT CODE (E/M) 99214 (Level IV)**

Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate level of medical decision-making.

When using time for code selection, 30-39 minutes of total time is spent on the date of the encounter.

- **CPT CODE (E/M) 99215 (Level V)**

Office or other outpatient visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and high level of medical decision-making.

When using time for code selection, 40-54 minutes of total time is spent on the date of the encounter.

Revised 04/05/2022

Reference:

American Medical Association. PMIC Coding & Compliance:  
CPT Plus! Los Angeles, CA: American Medical Association, 2021.

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