

Greetings from the Tech Counter

Parents as the long winter break is about to begin we are asking for your help once again. Although the Tech Counter will be pushing out updates, we are asking that you assist your child in updating their iPad to iOS 13.3. Once done to then make sure their apps are all up to date. To do both make sure the iPad is on a charger. Then go to

Settings > General > Software Update > Download & Install

To update the apps go to

Student (app) > Updates > Update All

You might find that they do not have enough space on there iPads. If this is the case have them remove unneeded apps or pictures/videos.

Next we have been seeing a growing trend where students are charging there iPads with iPhone chargers. Although this will not necessary harm the iPad it will take several hours to fully charge the iPad. Many students will come in stating that they charged it all night long only to find that they have only 40% battery power. Please encourage them to use their iPad Chargers, if they have have lost them they can purchase one from the Tech Counter for \$10 or you can purchase 3rd party ones just about anywhere. Thank you in advance for your help.

iPad Charger



iPad Charger



iPhone Charger