

Legal Service Provider

FAQ



New Mexico State Bar Foundation Modest Means Helpline

1. What are the services and mission of the Modest Means Helpline ("MMH")?

MMH provides quality, accessible legal services for low- to moderate-income New Mexicans via a civil legal telephone helpline. MMH provides extensive legal advice and brief services, including helping callers locate and complete court forms. MMH provides assistance with civil legal issues, such as divorce, child custody, domestic violence, landlord-tenant law, consumer debt issues and probate issues. MMH also provides legal advice to small business owners and annually offers 3 webinars on small business topics which are available on-demand on the MMH website. Additionally, bilingual staff offer services in English and Spanish, and services are offered in nearly all other spoken languages via telephone interpreter services.

2. Who are the Modest Means Helpline's main beneficiaries?

New Mexico residents with income levels up to 500% of the federal poverty guidelines (this is approximately 75% of the state's population).

3. In what ways does the Modest Means Helpline use volunteer attorneys?

MMH has a panel of pro bono attorneys to whom cases can be referred if the client needs more help than MMH can offer, and the case is found to be appropriate for pro bono representation. Pro bono attorneys are most often asked to provide limited representation, but if a case warrants, MMH will at times request pro bono full representation. In addition, MMH utilizes the services of pro bono business attorneys to assist in the creation and presentation of its 3 annual small business webinars.

4. Where can volunteer attorneys find more information about the Modest Means Helpline, including how to volunteer?

More information about MMH: <https://www.sbnm.org/For-Public/Modest-Means-Helpline>

Click this link for the pro bono attorney sign-up sheet: <https://www.cognitofirms.com/SBNM2/DirectRepresentationAttorneyVolunteerSignUp>

For more information about the MMH volunteer attorney pool:

<https://www.sbnm.org/Bar-Foundation/Pro-Bono-Opportunities-New-Mexico-State-Bar-Foundation/New-Mexico-State-Bar-Foundation-Volunteer-Attorney-Pool>

