**North Central Alabama Regional Council of Governments (NARCOG)**

**Ombudsman**

The position is responsible for providing advocacy services for residents of long-term care (LTC) facilities within the three counties served by the NARCOG. The Ombudsman receives, investigates, documents and resolves complaints and concerns raised by residents of LTC, family members, employees or the general public. Knowledge of the needs and problems of LTC residents, local, state and federal LTC regulations and Medicaid eligibility requirements are required. Baccalaureate degree in a course of study related to the occupational field or competency and experience associated with the field are required.

Resumes and letters of interest should be submitted to [narcog-jobs@adss.alabama.gov](mailto:narcog-jobs@adss.alabama.gov) by Sunday, July 20, 2019.

Salary Range: $37,835 - $45,552

Full-time, Non-Exempt