



**Northeast Ohio  
Regional Sewer District**

3900 EUCLID AVENUE, CLEVELAND, OH 44115

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**PAID**

Cleveland, OH  
Permit # 3897

**Times are tough.  
But we are in this  
together.**

*You may qualify for  
a lower sewer bill.*

# We offer resources to help lower your sewer bill.

You rely on sewer and stormwater services every day, but when bills are due in difficult times, we understand priorities change.

**Our priority will always be our customers. And we may offer the help you need.**

While collection activities are on hold during the COVID-19 pandemic, sewer bills don't go away. The **Northeast Ohio Regional Sewer District** offers cost-saving programs, including:

- Crisis Assistance for life events like job loss or medical expenses

- Homestead\* or Affordability program 40% discount for qualified customers.  
*\* Property must be owner-occupied*

*If you are a renter having difficulty making payments due to COVID-19, Northeast Ohio Rent Help is available thanks to CHN Housing Partners (888) 901-1222.*

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**See if you qualify: Please contact NEORSD Customer Service at (216) 881-8247.**