- Implementation of Coronavirus Action Team that consist of physicians, related healthcare professionals, executive team, infectious disease staff, system quality staff, safety staff, communications, and financial service staff. This team meets daily to evaluate all known information received by the CDC, various government agencies, and other health experts. This team is responsible for establishing and directing the actions of the health system.
- Evaluating and expanding bed capacity to meet the expected needs that may arise from this pandemic event.
- Coordinating our efforts with suppliers and vendors to ensure that we have sufficient medical supplies needed to provide medical care.
- Coordinating efforts with other hospitals and with local health departments and government officials to establish proper protocols for evaluating and treating patients.
- Developed policy with guidance for all staff to reference.
- Does Freeman provide instructions/information on steps patients should take on accessing health care if they suspect they have Coronavirus?

Yes, Freeman is worked with other health systems and other governmental agencies to establish a call center where individuals can call in with their questions and concerns regarding the Coronavirus. They will receive a verbal screening and based on the results of that screening, directed to the next appropriate mode of care.