



2026 Mine Tour Policies

These tours leave promptly at the tour times from the Victor Lowell Thomas Museum, 298 Victor Avenue, Victor, Colorado.

Tour-goers please:

- Find legal street parking; be sure not to block driveways or other access points; your vehicle could be towed.
- Find restroom facilities and be in the museum ready for the tour at least 15 minutes prior to the start time of the designated tour time. Tours are about 2 hours in length.
- Those who do not arrive 15 minutes ahead of the tour will lose their place on the tour and the tickets will not be refunded.
- Long pants and closed toe shoes are required - no shorts or sandals allowed.
- Each person must sign a waiver and be present for the tour introduction. Parents must sign for children under age 18.
- These tours are at 10,000 feet above sea level – be aware of health risks at high elevations.
- The tours are not handicap accessible; but those with mobility issues may stay on the bus and are not required to exit at tour stops.
- No children under 5 years or pets are allowed on the tours. All children must be well behaved and kept under control at all times. We reserve the right to refuse any unruly person or children. No refunds will be provided for these situations.
- A person who cannot fit comfortably and safely in a single seat space must purchase an additional seat at regular ticket price, subject to availability.

Please note that:

- Cancellations 24 hours in advance of the tour will be refunded 50% of each ticket.
- Cancellations after 24 hours ahead of the tour will not be refunded.

Please call the Victor Lowell Thomas Museum at 719-689-5509 if you need to update your tour date and time, cancel the tour, or have other questions.