

clarify FAQ

Q1 What is clariFy?

clarify is the next generation of IPA's linen management software used for the management of scrub and linen inventory dispensed from IPA machines. Re-engineer the distribution of your scrubs and linen with this web-based system to proactively monitor inventory levels at anytime, anywhere.

Q2 What are the key differences between clearView and clariFy?

Activities an administrator can do in clearView, today, can be done within clariFy through improved processes, functionality, and user experience.

Q3 I'd like to learn more about clariFy. Who do I need to speak with and what are the next steps?

Visit our website thinkipa.com/clariFy and provide appropriate contact information.

Q4 Will my machine be compatible with clariFy?

For specific account review to ensure compatibility, use [THIS link](#) to register for a demo presentation of clariFy and an IPA representative will contact you soon.

Q5 What is the cost of upgrading the firmware/software?

The upgrade to the new version may involve a cost, depending on your current subscription or licensing plan. For more specific information about pricing and available options, we encourage you to e-mail us at product.quotes@thinkipa.com.

Q6 Who do I contact if I experience issues with clariFy or any other IPA Product?

Contact our Customer Support team at [888-200-4797](tel:888-200-4797) or service@thinkipa.com.

Q7 Are training resources available?

Yes, we offer several training resources to help you get the most out of our software and products. Visit our website thinkipa.com/webinars or login to clariFy and visit the help center. The Help Center includes Quick Start (User) Guides, access to an FAQ, On Demand Video Training, and Software Release Notes.

Q8 Will all my data and settings be migrated over when upgrading from clearView to clariFy?

Yes, all data and settings will be migrated over. Password reset will be required using e-mail in administrator profile.

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The linen and scrub management software from IPA, the makers of scrubEx and aEx.

To learn more, visit thinkipa.com/clariFy