

Service Charge Adjustment Proposed

On Wednesday, October 28, the FreeState board will vote on a proposal to adjust the electric service charge. The adjustment will start January 2021. The \$3 adjustment will be assessed monthly beginning on the February 2021 bill. The board is also proposing additional \$1 monthly adjustments to electric service charges in January of 2022, 2023, and 2024.

Members are encouraged to provide feedback about the adjustment to the board members prior to the October 28 meeting. There are multiple ways to do so.

- ▶ **Online** visit www.freestate.coop/adjustment to find more information about the proposal and to submit member feedback directly to the cooperative.
- ▶ **Via Email** feedback or comments can be sent to customerservice@freestate.coop with **ESC Adjustment Feedback in the subject line.**
- ▶ **In-Person** members are welcome to attend the public meeting from 5 to 6 p.m. on Wednesday, October 28. Social distancing will be practiced. Face coverings or masks and health screenings will be required to enter the McLouth warehouse. No refreshments served.



www.freestate.coop/adjustment