



# Parish Buying

## Supporting parish ministry

There's been a lot of development at Parish Buying this year. In June we moved to a new website that protects your data and speeds up transactions by giving you a direct link with suppliers. We are also building a small in-house procurement team whose remit is to research what churches need from Parish Buying, and to supply those goods and services in the best way possible.

With immediate effect another element of Parish Buying will change. **Customer service will be covered by the Giving Directorate at Church House.** We know this could be confusing as you may have the old customer service address stored in your browser.

This little news update is for you to store on your computer or print and put on your noticeboard.

See the  
next page  
for more  
details





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## With Immediate Effect

Any queries for Parish Buying customer service should be directed to: [parishbuying@churchofengland.org](mailto:parishbuying@churchofengland.org)



The telephone number that we have used in the past has ceased to operate.

Instead, please email [parishbuying@churchofengland.org](mailto:parishbuying@churchofengland.org)

*If you need a phone call, provide a number in your email and we will ring you back.*



## Applying for new accounts

As you are already a Parish Buying member, this change will not affect you. But you may notice when you're on the site that we are trying a new method of authenticating people's identity. In time, this will be automated, but for now, it's still a manual process, and one we're trying to improve on all the time.

Any change can be bumpy, but please be assured that the team here will do everything we can to make sure your queries are answered promptly and with the answers you need.

**Happy new year – and we look forward to speaking in 2025**

## Find Out More Today!

To explore our full range of products and services, visit [parishbuying.org.uk](http://parishbuying.org.uk)

For inquiries or assistance, contact our team at [parishbuying@churchofengland.org](mailto:parishbuying@churchofengland.org)

