

EVVE & EVVE FOD DATA CENTER MIGRATION

What This Means For You

As you may be aware, the EVVE system has been managed by LexisNexis VitalChek since 2015. In a few weeks, they plan to migrate to new data centers to improve services. Please work with your IT support to make these changes, and let us know of successes, issues or concerns.

Because EVVE will be hosted at new locations, it will be necessary for your jurisdiction to adjust your firewalls. There will be new network addresses with which your jurisdiction's EVVE-SI will communicate with the EVVE Hub. The Alpharetta location may already be setup in your firewall since it is an existing location, but the Boca Raton location will be a new configuration. **It is imperative these changes are made soon to ensure no interruption in processing EVVE transactions.**

For Your IT Department

EVVE-SI is an application hosted in your data center which communicates to another EVVE application hosted in two data centers managed by LexisNexis VitalChek. Those data centers are moving to new locations. As a result, there will be new source and destination TCP/IP addresses which must be included in your firewall rules by the end of June 2020.

The address details below lists both the current and new inbound and outbound addresses. The ports will vary by location, but you should be able to find the ports in the current rules. The ports will not change – only the addresses. There are two environments: production and test (UAT). All jurisdictions will have a production environment, but not all jurisdictions have a test environment. Note that the 66.241.57 addresses are being reused. You may already have these addresses configured in your firewall.

If you have any questions regarding your specific ports, please reach out to Kely Fouraker at kfouraker@vitalchek.com. Kely will help you identify the ports in use for your jurisdiction.

Important Note: You first must make the change in order to test using the browser. The browser confirms the change is correctly in place. With the change in place, **EVVE will continue to operate normally as long as you do not remove the current rules in the process.**

Address Details

Production Environment

Source addresses coming from EVVE Hub to your data center:

Current Addresses: 208.255.233.2 and 66.241.32.200

New Addresses: 66.241.32.200 and 209.243.55.97

Destination addresses leaving your data center to EVVE

Current Addresses: 208.255.233.120 and 66.241.57.1

New Addresses: 66.241.57.1 and 209.243.56.132

Test Environment

Source addresses coming from EVVE Hub to your data center

Current Addresses: 208.255.233.2 and 66.241.32.200

New Addresses: 66.241.32.200 and 209.243.55.97

Destination addresses leaving your data center to EVVE Hub

Current Addresses: 208.255.233.121 and 66.241.57.3

New Addresses: 66.241.57.3 and 209.243.56.133

Testing

The Alpharetta location is setup and ready for you to test. On the server on which EVVE is hosted, you can browse to: <https://66.241.57.1/>

other than let us know it was successful. If your tests failed, an EVVE engineer will be assigned to work with you.

We also recommend working with your IT department to document this information for disaster recovery and future needs. Having the specific port and address details documented in connection with your own information will be key to making a quick change should there ever be the need due to malware, ransomware or cyber attacks.

If your office has any questions or requires hands-on assistance, we are happy to help either by phone or by screen share. Contact us at evve-help-desk@naphsis.org.

Thank you for your continued support of the EVVE and EVVE Fact of Death systems.