

Seniors & 9-1-1



- Call 9-1-1 right away in an emergency. Do not call a family member first. Once help is on the way, arrangements can be made to notify your family.
- Try to be patient and stay calm when calling 9-1-1. The call-taker may need to ask additional questions while help is on the way.
- Stay on the line with 9-1-1 and answer all questions. The more information they have, the better they are able to help you.
- Questions asked by 9-1-1 do NOT delay help.
- Keep your medical information on your refrigerator so responders can find it easily.
- Consider giving a loved one nearby a key to your home.
- Register for Smart911 and list your emergency contacts, who has access to the home, and what special considerations are needed to handle your call properly.



www.Smart911.com

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