



March 26, 2020

## **Ravago Chemicals North America remains open for business**

To Our Valued Customers,

Ravago Chemicals North America (“RCNA”) remains committed to supporting your essential business needs during the COVID-19 pandemic. We know that many of you rely on our chemicals and services in order to manufacture critical industrial and consumer products: protective cleaning and medical solutions, food and food additives, water treatment products, and other goods essential to our national coronavirus response.

**Our status: RCNA remains fully operational.** We have carefully reviewed the Department of Homeland Security’s March 19, 2020 CISA Memorandum on Identification of Essential Critical Infrastructure Workers published, and we have determined that our business is **essential** to continued critical infrastructure viability. The RCNA Team stands ready to help and assist our customers who require product and support in manufacturing components and finished goods that support the essential functions outlined by our local, state, and federal government.

**Our people:** The health and safety of our employees remains paramount and we are closely following the Center for Disease Control guidelines for maintaining a safe and healthy workplace. Our prevention and contingency plans have been carefully thought out to make sure we protect our employees while continuing to run our facilities and operations.

**Our supply chain:** RCNA’s management team has been in constant communication with our suppliers, warehouses, and logistics service providers to ensure continuity in our supply chain while maintaining the necessary inventory and service capability for our customers.

We hope that these updates confirm that your purchases are our priority, and we thank you for your continued trust during this unprecedented time. If you have any questions, or you feel your product needs merit additional contingency planning, please contact your RCNA customer service representative.

Sincerely,

THE RAVAGO CHEMICALS NORTH AMERICA TEAM