

Dear fellow Rushmoor resident,

We are living in difficult times which are affecting all aspects of our lives. This means that we each need to be creative in our problem solving. One such challenge for us and for Rushmoor Borough Council has been ensuring that every household has access to food and other essential items.

Some people are able to shop on-line and are also doing this for family and friends which is a huge help. Some people are buying supermarket 'gift' cards online which they can pass to others to pay for shopping – Asda are now offering a 'volunteer card' which can be electronically sent to others.

However some people aren't able to do this because although they may have money, they just can't get to it. If this is you then we have found other ways to ensure that your shopping can be bought and paid for.

We are also concerned about people giving credit/debit card and financial information to others who are not known to them. Therefore, Rushmoor Voluntary Services have secured grant money which means that we can pay for your shopping whilst you are struggling to and we are very happy to do this.

By phoning the Coronavirus Hampshire Helpline (0333 370 4000) and explaining that you need shopping, someone from the fabulous response groups, which have evolved in Farnborough and Aldershot, will contact you and arrange to purchase and deliver your shopping.

There is no expectation, but if you would like to, you are welcome to make a voluntary donation to Rushmoor Voluntary Services. This will help us to continue to offer our support in various ways to others. We have set up different ways in which you can do this:

- You can post us a cheque, made payable to Rushmoor Voluntary Services.
Please note that volunteers can collect and post your letters.
- You can make payments via Just Giving (Rushmoor Voluntary Services) or via PayPal (info@rvs.org.uk).
- You can transfer money in to our bank account using telephone banking (sort code 16-19-26, account number 10064112) Reference: ORCA
- You may also shortly be able to make payments to us by phone if you have a credit or debit card but we are still working on this.

Please note that we do not undertake door-to-door collections.

Together we are stronger. Please stay at home and stay safe.



Donna Bone
Chief Executive

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