

## Important Safety Notice

As a leading innovator of water bottles, travel mugs and kids bottles, Contigo® puts safety and quality first. As part of our commitment to consumer safety, Contigo®, in partnership with the U.S. Consumer Product Safety Commission (CPSC), is voluntarily recalling the Contigo® Kids Cleanable Water Bottle.

Contigo® identified that the water bottle's clear silicone spout in some cases may detach from the lid posing a potential choking hazard. No injuries have been reported. But, out of an abundance of caution, we encourage consumers to find out if they have an affected water bottle lid and order a free replacement product.

This recall only involves Contigo® Kids Cleanable Water Bottle sold from April 2018 through February 7, 2020. The water bottles come in three sizes (13-ounce, 14-ounce and 20-ounce) and multiple colors, materials and graphics. The bottles were sold individually as well as in two-packs and three-packs.

We sincerely apologize for any inconvenience. If you have any questions, please call the Contigo® consumer services team at 1.888.262.0622 (Monday – Friday, 9 am – 5 pm EST for consumers in the U.S. and Canada).

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## Visual Verification

To confirm you are evaluating the correct Contigo® Kids bottle, please review the images below.

Visual Features Found on the Outside of the Bottle

Contigo® Kids product – the Cleanable line has the following visual features:

- Spout cover is always **BLACK**
- The base of the spout is always **BLACK**



If your bottle does not have these visual features, you are NOT affected by the recall and you can continue using your water bottle. If your bottle's lid has the described visual features, you may proceed to the next step.

If your bottle has the black spout and base,  
[Proceed >](#)

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**Order a Return Kit & Return Lid for New Replacement**

If you believe you have a product impacted by this recall, please enter your information below to receive a **return envelope to mail back your affected lid and select what replacement item you would like. Please note these are not exact replacements but you can make your own selection from the many options.**

After the form is submitted, we will send eligible consumers a prepaid shipping label within 10 business days. Please place the lid in the kit with the shipping label and return it (only the lid needs to be returned, the bottle can be discarded). If you are in the US, simply place the kit in your mailbox or drop it off at your local post office. Our Canadian consumers may drop off their kit at any local Purolator location.

Once your lid is received and we verify it is a Contigo Kids Cleanable product, we will arrange your replacement product. You will receive an email with a shipping notification and tracking number for your new product. Please allow 3 weeks from receipt of your shipping notification date.

Product Name



Purity 20oz Berry Glass Twist Top  
(available only in the United States)



Addision 24oz Cobalt Blue Autospout Straw  
(available only in the United States)



Addision 32oz Ocean Blue Autospout Straw  
(available only in the United States)



Gizmo 14oz Graphic with Silicon Spout  
(available only in the United States)



Gizmo 14oz Green Jungle with Sip Spout  
(available only in the United States)



Gizmo 14oz Blue Sharks with Silicon Spout



Gizmo 14oz Ruby Owls with Silicon Spout



Gizmo 14oz Blue Nautical with Silicon Spout



Gizmo 14oz Cheery Pink Dandelion with Sip Spout



Gizmo 14oz Pink Cherry Blossoms with Sip Spout

States	Select Country	United		
First	Canada		Select Product	Please Select Country
<input type="button" value="Submit"/>				

We are sorry for any inconvenience this may cause you. If you have any further questions, please contact our consumer services team by visiting [gocontigo.com/contact](http://gocontigo.com/contact) or call us at 1.888.262.0622 (Monday – Friday, 9 am - 5 pm EST).