

# Who Do I Ask for when I Call

## FAS?

Call: (603) 328-1550  
(800) 432-7462

<b>Vice President Operations</b>	<b>Call Administration</b>	<b>Client Relations Department</b>	<b>Eligibility Application (ECAR/EAPP)</b>	<b>Accounts Receivable Department</b>
Sandi O'Connell	Lisa Blunt Patricia Terreault	Ronda Dolan Jenn Manolakis Chelsie Beaulieu	David Nichols*	Ron Berton Jodi Sambataro
<b>Vice President Finance</b>	<b>Client Training Information</b>	<b>Sales</b>	<b>Program Notification COA Budgets/Surveys</b>	
Ron Berton	Chelsie Beaulieu Jenn Manolakis	Ronda Dolan	Joslyn Darling* David Nichols*	
		<b>Client Implementation</b>		
		Jenn Manolakis Chelsie Beaulieu		

\* Compliance Team Members

<b>Verification Department</b>	<b>Pell Department</b>	<b>Direct Loan Department</b>	<b>File Review Department</b>	<b>Reconciliation Department</b>	<b>Technical Support Department</b>	<b>R2T4 Calculation Support</b>
Kathy Hunt* Amy Chase April Hersey Ashley Dowling Mary Boyden Ryan Boermeester Michelle Pouliot	Sue Barber* David Nichols* Diana Proulx	Jackie Tuthill* Angela Ranieri Caitlyn Murdock	Kathy Hunt* Sue Bienvenue June Broome Brenda Jimenez-Camacho	Angelyn Piazza Sue Tourtellot	Peter Jones Tim Destroismaisons Bill Nevins	Sue Barber* David Nichols* Angela Ranieri Jackie Tuthill* Kathy Hunt* Joslyn Darling*
<b>C-code Resolutio</b>	<b>Campus Based (FSEOG/FWS)</b>		<b>Reimbursement (HCM2 file review)</b>	<b>Audits</b>	<b>Genesis Support</b>	<b>Enrollment Reporting Support</b>
April Hersey Kathy Hunt	Sue Barber*		Joslyn Darling* Kathy Hunt* Sue Bienvenue	Jackie Tuthill* Sue Barber*	Frank Carney Bill Hartford Joslyn Darling*	Kathy Hunt* Sue Bienvenue Angelyn Piazza Michelle Pouliot
<b>Professional Judgment</b>					<b>Gainful Employment Support</b>	Jackie Tuthill*
April Hersey						

<b>Department</b>	<b>Email Address</b>
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<b>C-code</b>	<a href="mailto:ccode@fasinc.net">ccode@fasinc.net</a>
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<b>Enrollment Reporting</b>	<a href="mailto:err@fasinc.net">err@fasinc.net</a>
<b>File Review</b>	<a href="mailto:filereview@fasinc.net">filereview@fasinc.net</a>
<b>Management</b>	<a href="mailto:fas@fasinc.net">fas@fasinc.net</a>
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<b>Reimbursement (HCM2)</b>	<a href="mailto:hcm2@fasinc.net">hcm2@fasinc.net</a>
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<b>Staff Member</b>	<b>Extension</b>	<b>Email Address</b>
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<b>Bill Nevins</b>	213	<a href="mailto:support@fasinc.net">support@fasinc.net</a>
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<b>Caitlyn Murdock</b>	234	<a href="mailto:caitlyn@fasinc.net">caitlyn@fasinc.net</a>
<b>Chelsie Beaulieu</b>	258	<a href="mailto:chelsie@fasinc.net">chelsie@fasinc.net</a>
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