



Exhibitor Questions:

- **Will the *NFPA Conference & Expo* be held later in 2020?**

No. The next NFPA Conference & Expo will be held the week of June 21, 2021 at the Mandalay Bay Convention Center in Las Vegas, Nevada.

We look forward to celebrating NFPA's 125th Anniversary with you in Las Vegas!

- **Will exhibit booth fees be refunded or credited to 2021?**

The following options are available for 2020 booth payments:

1. NFPA Conference & Expo will credit 100% of your 2020 booth payment to the 2021 NFPA Conference & Expo.
 - You will receive priority points for your 2020 booth space.
 - Ensure your participation in NFPA C&E 2021. We have many exciting activities planned for our 125th Anniversary Celebration.
2. Exhibitors requesting a refund, in accordance with the exhibit space contract, will receive a percentage of their paid booth fees. This percentage is determined by 2020 payment status (deposits paid or paid in full).

A statement will be E-mailed out to each Exhibitor detailing their options. The E-mail will go to the main point of contact on the contract.

- **Will sponsorship and marketing fees be refunded or credited to 2021?**

The following options are available for 2020 sponsorship and marketing fees:

1. You may secure your sponsorship or marketing opportunity for 2021 and 100% of your 2020 sponsorship or marketing payment will be credited to 2021.
 - All sponsors have the right of first refusal.
2. If you do not choose to secure your sponsorship or marketing opportunity for the 2021 event, you may request a refund. NFPA Conference & Expo will refund 100% of your sponsorship and/or marketing fees paid.

If you have any questions or need additional information, please contact Laura Koski at lkoski@rocexhibitions.com or phone: 630-271-8226.

- **Will there be a booth selection for the 2021 Conference & Expo?**

Yes, we will send information by E-mail to the main exhibit contact for each company regarding an appointment for 2021 booth selection. The booth selection process will be administered remotely and appointments will be assigned based on exhibitor's priority points. More information to come.

- **How do I handle any orders that were placed with official contractors?**

NFPA Conference & Expo has reached out to our official contractors and they are aware we are cancelling the event. If you placed an order, please contact the contractor directly to cancel your order and to resolve any questions regarding refunds for contracted services.

All official contractors are listed in the exhibitor resource area of the website and can be accessed using this link: <https://www.nfpa.org/conference/images/2020ceOfficialContractors.pdf>

If you have any difficulty in reaching an official contractor, please let us know.

Danny Rosenstock at drosenstock@rocexhibitions.com or phone 630-271-3009.

Kristen Haley at khaley@rocexhibitions.com or phone 630-271-8224.

How do I cancel my hotel room reservation or staff sub-block?

If you booked your reservation **within the** NFPA Conference & Expo housing block, your hotel reservation and/or sub-block will be canceled automatically by Orchid Events, the official housing contractor for the event.

For housing questions, please contact Orchid Events at help@orchid.events.

If you booked your reservation **outside the** NFPA Conference & Expo housing block or through a third-party housing site, you will need to cancel your reservation directly with them. NFPA Conference and Expo is not able to assist with reservations outside our block or by third-party vendors.

NFPA Conference & Expo Contacts:

Exhibits, Marketing & Sponsorship:

Laura Koski, Sales Manager P: 630-271-8226 E: lkoski@rocexhibitions.com

Account Executives based on company name:

A-L: Mark Sorensen P: 630-271-8218 E: msorensen@rocexhibitions.com

M-Z: Maria Labriola P: 630-271-8227 E: mlabriola@rocexhibitions.com

Event Planning & Operations:

Danny Rosenstock P: 630-271-3009 E: drosenstock@rocexhibitions.com

Kristen Haley P: 630-271-8224 E: khaley@rocexhibitions.com

Exhibitor Registration:

Bernice Vargas P: 630-271-8230 E: bvargas@rocexhibitions.com

Exhibitor Housing:

Christina Luporini P: 630-271-8219 E: cluporini@rocexhibitions.com