



GOVERNMENT SERVICES UPDATE

MARCH 23, 2020

In an effort to keep members informed of continued changes to various government services, please find below the latest information. Obviously, things are changing extremely quickly so as we become aware of information, we will continue to share as soon as possible. Please share this information broadly.

As always, if you have specific questions or we can be of assistance in any way, please let us know.

Most recent changes/updates are highlighted in red.

As a general practice, cities and towns are asking builders to do all municipal business via phone or electronically. During inspections, please have all work ready to be inspected and remind your employees and trades to give the inspectors the appropriate social distancing.

CITY OF TUCSON

- Please see the [attached list](#) of frequently asked questions for additional information regarding Planning & Development Department services.
- Tucson Water customer service counters are closed. All new development questions should be directed to Richard.sarti@tucsonaz.gov
- The City has CANCELLED all Boards, Commission and Committee meetings.
- PDSB has closed their lobby to the public. They will remain closed until further notice.
- The City of Tucson is providing various updates and information [here](#).

PIMA COUNTY

- Please see the [attached Customer Service Advisory](#) for additional information from Development Services Department.
- Board of Supervisors will meet Thursday morning to discuss continued response and action plan.
- March 25th P&Z will be held via telephonic conference. A call in number for applicants, consultants and the public will be provided later this week.
- Per the direction of the Chairman of the Board of Supervisors and the County Administrator, until further notice, effective immediately all Pima County Boards, Commissions and Committees (BCC) meetings should be canceled with the exception of the Pima County Board of Supervisors, Board of Health, and the Planning and Zoning Commission meetings
- Pima County Development Services Open House scheduled for Friday, March 20th will be rescheduled.

TOWN OF MARANA

- Effective 8:00 a.m. March 23, 2020, all Town of Marana buildings, service counters and lobbies will be closed to use and occupancy by members of the public.

- The second floor Development Service (DSC) lobby will remain open for the drop off and pick up of plans or permits.
 - If you must deliver plans or permits in person, please follow the signs outside the Town Administration building to access the DSC lobby from the outside of our second floor. All other doors will be locked to prohibit entry to the building.
 - Any permit that can be submitted electronically should be emailed to the to the proper address.
 - Please be aware there will be very limited staff in the office and the majority of will be working remotely to assist during traditional business hours. Please do not hesitate to contact any of our staff by phone or email.
 - Inspections are still occurring as usual. Please continue to schedule inspections as you have been doing. Inspectors will not enter occupied homes. Instead we ask the applicant to coordinate with our inspection team to complete the inspection via Skype or by submitting photos of the work completed.
- March 25th P&Z meeting has been CANCELLED.

TOWN OF ORO VALLEY

- The Town is providing various updates and information available [here](#)
- Monday, 03/23, the customer entrance/lobby for permitting will be closed due to the coronavirus issue. All permit applications need to be electronic, and permits will be issued electronically as well.
- April 1st Mayor & Council meeting will be video streaming only with no public attendance. The Town's adoption of the updated impact fee schedule is POSTPONED.

TOWN OF SAHUARITA

- March 23rd Town Council meeting CANCELLED.
- Development Services will remain open with a skeleton crew. Many staff will be working from home. Customers who do not have staff's cell phone numbers can be transferred via the main phone lines listed below. Online submittals for Building Safety will continue. Meetings will be held by conference call.
- Inspections will continue, but on-site crews and superintendents should not be present during inspections. Leave plans on-site for inspectors use.
- Building Safety: (520) 822-8866 Planning & Zoning: (520) 822-8856
 - Building Permit Applications and Building Inspections [here](#).
 - You can check Permit status [here](#).

UTILITIES

- TRICO: has moved many employees to work from home status. They continue to accept new service requests and line extension requests, however, the priority will be maintaining current operations and current service. As a result there may be some delay regarding new service requests.
- TEP: Some planned work may need to be rescheduled. Yesterday TEP emailed subdivision customers that TEP owes a design to and informed them that we would need an additional two weeks added to the previously communicated timeframe. At this point, they are working to maintain the construction schedules previously communicated to developers that are currently ready for subdivisions to be energized.
- Southwest Gas: Service continues uninterrupted at this time.

STATE OF ARIZONA

The legislature has canceled committee meetings.

STATE AGENCIES

- **ADRE** – Open for business as usual. You are encouraged to submit public report or conditional sales information electronically. If you have issues you can email or call Louis Dettorre @ ldettorre@azre.gov; 602-771-7769.
- **ROC** – Open for business as usual. If you have corrective work orders that you are not going to be able to complete in the required time, please contact your inspector and Jim Knupp at jim.knupp@rocaz.gov; or 602-616-3956.
- **ADEQ** – Open for business as usual.
- **ADWR** – Open for business as usual.