

County and Cities of Santa Clara | 2020 - 2025 CONSOLIDATED PLANS

REGIONAL NEEDS SURVEY

What are the housing and community improvement needs in your neighborhood?

The County and Cities of Santa Clara are working together to update their five-year Consolidated Plans. The Consolidated Plan identifies housing and community improvement needs, and it outlines how federal funding will be used to address these needs.

This survey lets you tell us which improvements and services most are needed for your community. Your responses will help prioritize investments over the next five years. **We want to hear from you!** If you prefer to complete this survey online, please visit: https://www.surveymonkey.com/r/SCC_REGIONALSURVEY

1. Do you live in the County of Santa Clara? Yes, No Unincorporated Area Don't Know
If yes, what city? _____
2. Please provide your ZIP code. _____
3. Do you work in the County of Santa Clara? Yes, No Unincorporated Area Don't Know
If yes, what city? _____
4. Please check the box that best represents you [please select one]:
 Resident Business Owner Service Provider Public Agency Community-based Organization / Non-profit
 Other (please specify): _____
5. Thinking about your neighborhood and the facilities and services currently available, **please rate the level of need for improvements in the areas below.**

Circle a number between 1 and 3 for each topic below. A rating of 1 indicates low need for improvement, a rating of 2 indicates medium need for improvement, and a rating of 3 indicates high need for improvement. A rating of "?" indicates you do not know or have no opinion. If your answer is "Other(s)" please write in your response.

Overall Needs	Level of Need Low...High ?	Level of Need Low... High ?
Improve city facilities that provide public services (such as parks, recreation or senior centers, parking facilities, and street improvements)	1 2 3 ?	Improve non-profit community services (such as senior, youth, health, homeless, and fair housing services)
Create additional affordable housing available to low-income residents	1 2 3 ?	Create more jobs available to low-income residents
Other(s):	1 2 3 ?	
Housing	Level of Need Low...High ?	Level of Need Low... High ?
Owner-occupied housing rehabilitation	1 2 3 ?	Rental housing rehabilitation
Down payment assistance to purchase a home	1 2 3 ?	Permanent supportive rental housing (housing with case management and supportive services) for people who are homeless
Increase affordable rental housing inventory	1 2 3 ?	Housing accessibility improvements
Rental assistance (tenant-based rental assistance) for people who are homeless	1 2 3 ?	Energy efficiency and sustainability improvements
Affordable housing located near transit	1 2 3 ?	Healthy homes (free of mold, lead, etc.)
Code enforcement, in coordination with a neighborhood plan	1 2 3 ?	Housing for other special needs (such as seniors and persons with disabilities)
Emergency home improvement / repair	1 2 3 ?	Other(s):
Economic Development: Job Creation in Low-Income Neighborhoods	Level of Need Low...High ?	Level of Need Low... High ?
Financial assistance for low-income residents for business expansion and job creation	1 2 3 ?	Microenterprise assistance for small business expansion (5 or fewer employees)
Public improvements to commercial / industrial sites	1 2 3 ?	Storefront improvements in low-income neighborhoods
Job training for people who are homeless	1 2 3 ?	Other(s):
Public Facilities	Level of Need Low...High ?	Level of Need Low... High ?
Senior centers	1 2 3 ?	Parks and park facilities
Youth centers	1 2 3 ?	Healthcare facilities
Centers for people who are disabled	1 2 3 ?	Educational facilities
Homeless facilities (temporary housing and emergency shelters)	1 2 3 ?	Facilities for children who are abused, abandoned and / or neglected
Childcare centers	1 2 3 ?	Facilities for people with HIV / AIDS
Mental health care facilities	1 2 3 ?	Parking facilities
Recreation facilities	1 2 3 ?	Other(s):
Drop-in day center people who are homeless	1 2 3 ?	

Public Services	Level of Need Low...High ?			Level of Need Low... High ?
	1	2	3 ?	
Senior services	1	2	3 ?	Services for people with HIV / AIDS
Disability services	1	2	3 ?	Crime awareness / prevention services
Legal services	1	2	3 ?	Tenant / landlord counseling services
Youth services	1	2	3 ?	Childcare services
Transportation services	1	2	3 ?	Services for children who are abused, abandoned and / or neglected
Battered and abused spouses' services	1	2	3 ?	Mental health services
Employment training services	1	2	3 ?	Homeless services
Services to increase neighborhood and community engagement	1	2	3 ?	Housing counseling for homebuyers and owners
Food banks	1	2	3 ?	Fair housing investigations, education
Access to fresh and nutritious foods	1	2	3 ?	Emergency housing assistance to prevent homelessness – such as utility and rental assistance
Veteran services	1	2	3 ?	Financial literacy and planning
Lead-based paint / lead hazard screens	1	2	3 ?	Neighborhood cleanups (trash, graffiti, etc.)
Other(s):	1	2	3 ?	
Infrastructure and Neighborhood Improvements	Level of Need Low...High ?			Level of Need Low... High ?
	1	2	3 ?	
Water/sewer improvements	1	2	3 ?	Sidewalk improvements
Street improvements	1	2	3 ?	Lighting improvements
Stormwater and drainage improvements	1	2	3 ?	Neighborhood signage
Accessibility improvements to public facilities for people with disabilities	1	2	3 ?	Landscaping improvements
Public art	1	2	3 ?	New or renovated playgrounds
Community gardens	1	2	3 ?	Cleanup of contaminated sites
Trails	1	2	3 ?	Slowing traffic speed
Acquisition and clearance of vacant lots	1	2	3 ?	Other(s):

FAIR HOUSING

Fair Housing is a right protected by federal and state laws. Every resident is entitled to equal access to housing opportunities regardless of their membership in a protected class (i.e., race, color, ancestry, national origin, religion, disability (mental or physical), sex, gender, sexual orientation, gender identity, gender expression, genetic information, marital status, familial status, source of income, citizenship, primary language, or immigration status).

6. Have you ever personally experienced housing discrimination? Yes No Don't Know (If "No" or "Don't Know," go to Q. 10.)

7. Where did the act of discrimination occur?

Apartment Condominium Single-family Home When Applying for City / County Programs

Public or Subsidized Housing Trailer or Mobile home Park When Applying for a Mortgage or Homeowners' Insurance

Other (please specify): _____

8. On what basis do you believe you were discriminated against?

Race Color Religion Sex National Origin Disability Sexual Orientation

Gender Identity Familial Status (families with children under 18) Source of Income (e.g. federal housing assistance, Sect. 8)

Retaliation for Complaining about Housing Discrimination

Another Protected Category Identified Above or Other (please specify): _____

Don't Know

9. Who do you believe discriminated against you? (Check all that apply)

Landlord/Property Management Staff Real Estate Agent Mortgage Lender City / County staff

Homeowners' Insurer Neighbor Other (please specify): _____ Don't Know

ACCESS TO OPPORTUNITIES

10. Does the neighborhood you live in provide you access to opportunities? Please mark your response.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
High Performing Schools					
Affordable Public Transportation					
Frequent Public Transportation					
Jobs that Pay a Living Wage					
A Safe and Healthy Living Environment					

BROADBAND INTERNET ACCESS

11. Do you feel there are common / pressing broadband internet problems (e.g., high-speed connectivity, availability of providers, etc.)?

Yes No Don't Know

If yes, what are they? _____

12. Do you feel that low- and moderate-income areas have adequate broadband access? Yes No Don't Know

13. How can broadband internet access be improved? _____

OTHER

14. Do you have any other comments, questions, or concerns? _____

15. To receive updates on this planning process, please provide your email address: _____

THANK YOU for completing this survey! Please return it by **December 15th** to:

armond.bryant@mbakerinlt.com or Armond Bryant, MBI, 3760 Kilroy Airport Way, #270, Long Beach CA 90806

Questions? Call Armond Bryant (562) 200-7179 or Diana Castillo, Santa Clara County, Office of Supportive Housing (408) 793-1841.