

County and Cities of Santa Clara | 2020 - 2025 CONSOLIDATED PLANS
REGIONAL NEEDS SURVEY

What are the housing and community improvement needs in your neighborhood?

The County and Cities of Santa Clara are working together to update their five-year Consolidated Plans. The Consolidated Plan identifies housing and community improvement needs, and it outlines how federal funding will be used to address these needs.

This survey lets you tell us which improvements and services most are needed for your community. Your responses will help prioritize investments over the next five years. **We want to hear from you!** If you prefer to complete this survey online, please visit: https://www.surveymonkey.com/r/SCC_REGIONALSURVEY

1. Do you live in the County of Santa Clara? ☐ Yes, ☐ No ☐ Unincorporated Area ☐ Don't Know
If yes, what city? _____
2. Please provide your ZIP code. _____
3. Do you work in the County of Santa Clara? ☐ Yes, ☐ No ☐ Unincorporated Area ☐ Don't Know
If yes, what city? _____
4. Please check the box that best represents you [please select one]:
☐ Resident ☐ Business Owner ☐ Service Provider ☐ Public Agency ☐ Community-based Organization / Non-profit
☐ Other (please specify): _____
5. Thinking about your neighborhood and the facilities and services currently available, **please rate the level of need for improvements in the areas below.**

Circle a number between 1 and 3 for each topic below. *A rating of 1 indicates low need for improvement, a rating of 2 indicates medium need for improvement, and a rating of 3 indicates high need for improvement. A rating of “?” indicates you do not know or have no opinion. If your answer is “Other(s)” please write in your response.*

Overall Needs	Level of Need Low...High ?			Level of Need Low... High ?		
Improve city facilities that provide public services (such as parks, recreation or senior centers, parking facilities, and street improvements)	1	2	3 ?	Improve non-profit community services (such as senior, youth, health, homeless, and fair housing services)	1	2 3 ?
Create additional affordable housing available to low-income residents	1	2	3 ?	Create more jobs available to low-income residents	1	2 3 ?
Other(s):	1	2	3 ?			
Housing	Level of Need Low...High ?			Level of Need Low... High ?		
Owner-occupied housing rehabilitation	1	2	3 ?	Rental housing rehabilitation	1	2 3 ?
Down payment assistance to purchase a home	1	2	3 ?	Permanent supportive rental housing (housing with case management and supportive services) for people who are homeless	1	2 3 ?
Increase affordable rental housing inventory	1	2	3 ?	Housing accessibility improvements	1	2 3 ?
Rental assistance (tenant-based rental assistance) for people who are homeless	1	2	3 ?	Energy efficiency and sustainability improvements	1	2 3 ?
Affordable housing located near transit	1	2	3 ?	Healthy homes (free of mold, lead, etc.)	1	2 3 ?
Code enforcement, in coordination with a neighborhood plan	1	2	3 ?	Housing for other special needs (such as seniors and persons with disabilities)	1	2 3 ?
Emergency home improvement / repair	1	2	3 ?	Other(s):	1	2 3 ?
Economic Development: Job Creation in Low-Income Neighborhoods	Level of Need Low...High ?			Level of Need Low... High ?		
Financial assistance for low-income residents for business expansion and job creation	1	2	3 ?	Microenterprise assistance for small business expansion (5 or fewer employees)	1	2 3 ?
Public improvements to commercial / industrial sites	1	2	3 ?	Storefront improvements in low-income neighborhoods	1	2 3 ?
Job training for people who are homeless	1	2	3 ?	Other(s):	1	2 3 ?
Public Facilities	Level of Need Low...High ?			Level of Need Low... High ?		
Senior centers	1	2	3 ?	Parks and park facilities	1	2 3 ?
Youth centers	1	2	3 ?	Healthcare facilities	1	2 3 ?
Centers for people who are disabled	1	2	3 ?	Educational facilities	1	2 3 ?
Homeless facilities (temporary housing and emergency shelters)	1	2	3 ?	Facilities for children who are abused, abandoned and / or neglected	1	2 3 ?
Childcare centers	1	2	3 ?	Facilities for people with HIV / AIDS	1	2 3 ?
Mental health care facilities	1	2	3 ?	Parking facilities	1	2 3 ?
Recreation facilities	1	2	3 ?	Other(s):	1	2 3 ?
Drop-in day center people who are homeless	1	2	3 ?			

Public Services	Level of Need Low...High ?				Level of Need Low... High ?		
Senior services	1	2	3 ?		Services for people with HIV / AIDS	1	2 3 ?
Disability services	1	2	3 ?		Crime awareness / prevention services	1	2 3 ?
Legal services	1	2	3 ?		Tenant / landlord counseling services	1	2 3 ?
Youth services	1	2	3 ?		Childcare services	1	2 3 ?
Transportation services	1	2	3 ?		Services for children who are abused, abandoned and / or neglected	1	2 3 ?
Battered and abused spouses' services	1	2	3 ?		Mental health services	1	2 3 ?
Employment training services	1	2	3 ?		Homeless services	1	2 3 ?
Services to increase neighborhood and community engagement	1	2	3 ?		Housing counseling for homebuyers and owners	1	2 3 ?
Food banks	1	2	3 ?		Fair housing investigations, education	1	2 3 ?
Access to fresh and nutritious foods	1	2	3 ?		Emergency housing assistance to prevent homelessness – such as utility and rental assistance	1	2 3 ?
Veteran services	1	2	3 ?		Financial literacy and planning	1	2 3 ?
Lead-based paint / lead hazard screens	1	2	3 ?		Neighborhood cleanups (trash, graffiti, etc.)	1	2 3 ?
Other(s):	1	2	3 ?				
Infrastructure and Neighborhood Improvements	Level of Need Low...High ?				Level of Need Low... High ?		
Water/sewer improvements	1	2	3 ?		Sidewalk improvements	1	2 3 ?
Street improvements	1	2	3 ?		Lighting improvements	1	2 3 ?
Stormwater and drainage improvements	1	2	3 ?		Neighborhood signage	1	2 3 ?
Accessibility improvements to public facilities for people with disabilities	1	2	3 ?		Landscaping improvements	1	2 3 ?
Public art	1	2	3 ?		New or renovated playgrounds	1	2 3 ?
Community gardens	1	2	3 ?		Cleanup of contaminated sites	1	2 3 ?
Trails	1	2	3 ?		Slowing traffic speed	1	2 3 ?
Acquisition and clearance of vacant lots	1	2	3 ?		Other(s):	1	2 3 ?

FAIR HOUSING

Fair Housing is a right protected by federal and state laws. Every resident is entitled to equal access to housing opportunities regardless of their membership in a protected class (i.e., race, color, ancestry, national origin, religion, disability (mental or physical), sex, gender, sexual orientation, gender identity, gender expression, genetic information, marital status, familial status, source of income, citizenship, primary language, or immigration status).

6. Have you ever personally experienced housing discrimination? ☐ Yes ☐ No ☐ Don't Know (If "No" or "Don't Know," go to Q. 10.)
7. Where did the act of discrimination occur?
☐ Apartment ☐ Condominium ☐ Single-family Home ☐ When Applying for City / County Programs
☐ Public or Subsidized Housing ☐ Trailer or Mobile home Park ☐ When Applying for a Mortgage or Homeowners' Insurance
☐ Other (please specify): _____
8. On what basis do you believe you were discriminated against?
☐ Race ☐ Color ☐ Religion ☐ Sex ☐ National Origin ☐ Disability ☐ Sexual Orientation
☐ Gender Identity ☐ Familial Status (families with children under 18) ☐ Source of Income (e.g. federal housing assistance, Sect. 8)
☐ Retaliation for Complaining about Housing Discrimination
☐ Another Protected Category Identified Above or Other (please specify): _____
☐ Don't Know
9. Who do you believe discriminated against you? (Check all that apply)
☐ Landlord/Property Management Staff ☐ Real Estate Agent ☐ Mortgage Lender ☐ City / County staff
☐ Homeowners' Insurer ☐ Neighbor ☐ Other (please specify): _____ ☐ Don't Know

ACCESS TO OPPORTUNITIES

10. Does the neighborhood you live in provide you access to opportunities? Please mark your response.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
High Performing Schools					
Affordable Public Transportation					
Frequent Public Transportation					
Jobs that Pay a Living Wage					
A Safe and Healthy Living Environment					

BROADBAND INTERNET ACCESS

11. Do you feel there are common / pressing broadband internet problems (e.g., high-speed connectivity, availability of providers, etc.)?
☐ Yes ☐ No ☐ Don't Know
If yes, what are they? _____
12. Do you feel that low- and moderate-income areas have adequate broadband access? ☐ Yes ☐ No ☐ Don't Know
13. How can broadband internet access be improved? _____

OTHER

14. Do you have any other comments, questions, or concerns? _____
15. To receive updates on this planning process, please provide your email address: _____