

From: O'Donnell, Brian (OPWDD) <Brian.O'Donnell@opwdd.ny.gov>
Sent: Wednesday, August 12, 2020 11:12 AM
To: Josh Christiana <Christianaj@thearcny.org>
Cc: Josh Christiana <Christianaj@thearcny.org>
Subject: RE: OPWDD Survey Cycle Question

Good morning Josh,

We have had some internal discussions about restarting routine survey activities. As it stands right now, we are continuing our COVID visits. We are also beginning to start PCR reviews. We have requested CCO documentation to start that process. We also will be sending out a communication to all providers that survey staff will be contacting providers to request documentation in order to complete PCR reviews. Attached is a document we will be sending for the types of documentation we will be requesting. At this point, we will not be doing routine site visits. We have begun doing visits to sites based off complaints. We have also had discussions with DOH about resuming ICF surveys including ICF's on sanctions, open adverse actions, complaints and recent auspice changes. It is expected that as we progress on, more and more routine activities will resume.

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From: Josh Christiana <Christianaj@thearcny.org>
Sent: Wednesday, August 12, 2020 11:01 AM
To: O'Donnell, Brian (OPWDD) <Brian.O'Donnell@opwdd.ny.gov>
Cc: Christianaj@thearcny.org
Subject: OPWDD Survey Cycle Question
Importance: High

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Brian,

Good morning. I hope this email finds you well. I had a meeting with our Chapter quality improvement and corporate compliance staff yesterday and the topic of OPWDD surveys came up. Many were wondering when the standard surveys (Site, Person-Centered, Agency) would be restarting.

Has the standard survey cycle restarted? How will surveys be prioritized as I imagine it would not be possible to "catch up" on the surveys that were scheduled and suspended as a result of the COVID-19 situation.

Anything you can share will be helpful as our Chapters continue to conduct self-assessments in anticipation of formal surveys.

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