

Good Morning,

Based on what is stated, my understanding is that DOH will not be requesting any documentation during the state of emergency and this would allow that flexibility. I believe they will be turning off this allowance once the emergency has ended, but I think the state recognizes the impact of pandemic and providers can submit beyond the normal timeframes if the delay is related to this. I would stress that the normal delay codes be used for instances that they typically are (i.e., delay in Medicaid coverage, use delay code 8, as it applies).

Thanks.

Earl

From: Josh Christiana <ChristianaJ@thearcny.org>
Sent: Tuesday, June 23, 2020 5:29 PM
To: Jefferson, Earl (OPWDD) <Earl.Jefferson@opwdd.ny.gov>
Cc: geizere@thearcny.org
Subject: FW: Delay Reason Code 15 (Natural Disaster) Guidance

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Earl,

The eMedNY alert below relates to my separate email inquiring about extension on the claims submission beyond 90-days during this time frame. Does this provide us flexibility?

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For COVID-19 related guidance and resources please visit our webpage at:
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From: emednyalert@csra.com <emednyalert@csra.com>
Sent: Thursday, April 16, 2020 12:07 PM
To: ALL_PROVIDERS_LIST@LISTSERV.EMEDNY.ORG
Subject: Delay Reason Code 15 (Natural Disaster) Guidance

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All Provider Types

Delay Reason Code 15 (Natural Disaster) Guidance

Contact Details:
1-800-343-9000
emednyalert@csra.com

Delay Reason Code 15 (Natural Disaster) Guidance

During the State of Emergency or until the issuance of subsequent guidance by the NYSDOH prior to the expiration of such state disaster emergency declaration, claims that would normally have been required to be submitted during the State of Emergency exceeding the timely filing limits may be submitted electronically using Delay Reason 15 (Natural Disaster/State of Emergency). Additional documentation for Delay Reason 15 does not need to be sent at this time. Upon claim review, if the normal claim submission timeframe does not fall within the State of Emergency, documentation may be requested to support the use of Delay Reason 15. All other documentation, such as invoices for pricing that are not related to Delay Reason 15, is still required.

Questions

General questions for claims submission should be directed to GDIT (CSRA) at 1-800-343-9000. Questions on specific claims that

are pended for review should be directed to the Bureau of Medical Review, Pended Claims Unit at 1-800-342-3005 (option 3).

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