



present the
**13th Annual Quality & Compliance Challenges
Conference for Providers Serving People with
Disabilities**

REGISTRATION BROCHURE

When:

January 12-14 & January 19-21

Cost:

\$150 = CP of NYS Affiliates/The Arc NY Members
\$200 = Non-Members

Register:

Registration deadline is January 4, 2021
Register Online Now [HERE!!](#)

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Executive Leadership



13th Annual Quality & Compliance Challenges Conference for Providers Serving People with Disabilities



SESSIONS – WEEK 2

Tues.
Jan. 19
10:30am
to
12:00pm

Keynote: COVID-19 DATA, DECISIONS AND DIRECTION FOR THE FUTURE

Keynote Speaker: Hon. Theodore Kastner, Commissioner, New York State Office for People With Developmental Disabilities
Scott Landes, Associate Professor, Sociology, Syracuse University
Ryan Cox, Vice President for Analytics & Financial Business Strategies, The New York Alliance for Inclusion & Innovation
Joshua Christiana, Associate Executive Director for Quality, Compliance & Chapter Relations, The Arc New York

This session will cover the challenges in and importance of developing a practical data collection system during a public emergency. OPWDD Commissioner Kastner will present on statewide COVID-19 data, and panel members will give an overview of the New York State Disability Advocates (NYDA) COVID-19 data project, and the resulting studies and journals developed by Professor Scott Landes of the Syracuse University Lerner Center for Public Health Promotion.

Wed.
Jan. 20
10:30am
to
12:00pm

CREATING A CULTURE OF QUALITY

Melissa Hall, BA, MBA, Chief Operations Officer/EVP-Behavioral Health, Monarch

Managed Care as part of health reform will be discussed along with information presented regarding the metrics that are relevant to a Managed Care model that would be applicable to tracking with individuals diagnosed with intellectual/developmental disabilities. Quality measures that can enhance service delivery will also be discussed.

Thurs.
Jan. 21
10:30am
to
12:00pm

A COMPLIANCE LEGAL UPDATE: “COMPLIANCE – IT WAS ALREADY HARD WITHOUT COVID-19”

Melissa Zambri, Barclay Damon, LLP

This presentation will cover important compliance issues for providers as we head into 2021: mandatory changes to compliance plans, auditing the COVID period, privacy concerns heightened by COVID (including telehealth into the future, work from home issues, etc.) and other hot topics as we look forward to a time when we have “just the normal” compliance challenges.

Presentations/Handouts:

Presentations/handouts will be posted by close of business on January 25 on The Arc New York and CP of NYS websites (www.thearcny.org & www.cpstate.org).

Questions:

Registration questions may be directed to (518) 439-8311. General conference questions may be directed to either (518) 436-0178 or (518) 439-8311.

SPEAKERS



LISA LEE ANDERSON

Senior Investigator
U.S. Department of Health and Human Services
Office for Civil Rights (HHS/OCR)
www.hhs.gov/ocr

Lisa Lee Anderson is a Senior Investigator for the United States Department of Health and Human Services (HHS), Office for Civil Rights (OCR). OCR is HHS' civil rights and privacy enforcement agency. Ms. Anderson received her B.B.A. from Pace University and her law degree from Touro Law School. Ms. Anderson began her federal career as an Equal Opportunity Specialist in 2000 with HHS/OCR and became a Senior Investigator in 2016. In this capacity, she is responsible for investigating highly complex discrimination complaints in certain healthcare and social service programs because of race, color, national origin, disability, age, sex, religion, and the exercise of conscience. In addition, she is responsible for investigating Privacy and Security Rules complaints and breach reports based on the HIPAA Privacy and Security Rules and the HITECH Breach Notification Rule. She also conducts compliance reviews and special projects. For further information, please see www.hhs.gov/ocr or call (800) 368-1019.



RACHEL DUNN

Special Prosecutor/Inspector General
The New York State Justice Center for the Protection of People with Special
Needs Office of the Special Prosecutor/Inspector General
www.justicecenter.ny.gov

Rachel joined the Justice Center in 2014 and became the agency's Special Prosecutor/Inspector General in 2017. She manages a team of attorneys who oversee investigations and litigation pertaining to allegations of abuse and neglect committed by caregivers against vulnerable persons throughout New York State. She and members of her team prosecute cases state-wide that rise to the level of criminal conduct and defend the agency's civil adjudications under the Social Services law.

Prior to joining the Justice Center's Office of the Special Prosecutor/Inspector General, Rachel worked as an agency attorney for the New York City Department of Education handling special education administrative cases. In that role she litigated due process claims pertaining to special educational planning processes, procedural violations, and legality of corresponding school placements and therapeutic services.

Before her move to New York City, Rachel served as an Assistant District Attorney in Erie County, where she practiced in the office's general felonies bureau. She is a graduate of Southern Methodist University's Dedman School of Law, and the Georgia Institute of Technology. She is an Air Force brat, who enjoys spending as much time as possible outdoors.

SPEAKERS



MELISSA HALL

Chief Operating Officer
Monarch
www.monarchnc.org

Melissa oversees Monarch's behavioral health operations statewide, provides clinical and administrative oversight and helps to direct the company's service expansion strategies.

Melissa has 30 years of experience in the health and human services field. A graduate of the University of Pittsburgh, she holds a Bachelor of Science degree in Psychology. She completed her Master of Business Administration (MBA) degree at Pfeiffer University. Melissa is currently working on her Doctorate in Business Administration at the University of North Carolina in Charlotte.

She also completed Leadership Richmond through the Richmond County Chamber of Commerce and the N.C. Advancing Strong Leadership Initiative through the North Carolina Council on Developmental Disabilities and the University of Delaware.

Originally from Pittsburgh, Melissa moved to North Carolina in 1994. She and her husband, Robby, have two children.



DR. THEODORE KASTNER

Commissioner
NYS Office for People With Developmental Disabilities
www.opwdd.ny.gov

Dr. Theodore Kastner is Commissioner of the New York State Office for People With Developmental Disabilities. Dr. Kastner previously served as the founder and President of Developmental Disabilities Health Alliance, Inc., an integrated primary care mental health practice for persons with intellectual and developmental disabilities. He was also the Director of the Rose F. Kennedy Children's Evaluation and Rehabilitation Center (RFK CERC) at Montefiore Medical Center and is Professor of Pediatrics and Professor of Psychiatry and Behavioral Sciences at the Albert Einstein School of Medicine where he also holds the Ruth I. Gottesman Chair in Developmental Pediatrics. Dr. Kastner earned his M.D. from the University of Connecticut School of Medicine and earned a Master of Science in population health from the University of Wisconsin. Dr. Kastner is board-certified by the American Board of Pediatrics in Pediatrics, Developmental and Behavioral Pediatrics, and Neurodevelopmental Disabilities and by the American Association for Physician Leadership as a Certified Physician Executive. Starting in 1976 as a Direct Support Professional with the Massachusetts Association for the Blind and Visually Impaired, he has worked in the field for more than 40 years.

SPEAKERS



MIKE SEMEL

CEO & Founder
Semel Consulting
www.semelconsulting.com

Mike Semel is a noted thought leader, speaker, blogger, and best-selling author. He is the President and Chief Security Officer of Semel Consulting, focused on HIPAA and other regulations; cyber security; and Business Continuity planning. Mike is a Certified Business Continuity Professional through the Disaster Recovery Institute, a Certified HIPAA Professional, Certified Security Compliance Specialist, and Certified Health IT Specialist. He has owned or managed technology companies for over 30 years; served as Chief Information Officer (CIO) for a hospital and a K-12 school district; and managed operations at an online backup company. Mike has spoken to many audiences including the medical team at the Kennedy Space Center and the New York State Cyber Security conference. He is the best-selling author of *How to Avoid HIPAA Headaches*.



MELISSA ZAMBRI, ESQ.

Partner
Barclay Damon LLP
www.barclaydamon.com

Melissa is a member of Barclay Damon's Management Committee and managing director of the Albany office. She is also the co-team leader of the health care and health and human services teams and is a former member of the Compensation Committee. In her practice, Melissa focuses on enterprise development and regulatory guidance for the health care industry. She provides counsel to individual practitioners, owners, administrators, executives, and employees of health care practices and health care-related facilities, including physicians, licensed medical personnel, providers of services to the developmentally disabled, hospitals, clinics, home-health agencies, senior residences and assisted-living facilities, laboratories, health care trade associations, durable-medical-equipment providers, alcohol- and substance-use-disorder treatment facilities, physician practice management companies, mental-health programs, and medical transportation companies. Melissa assists health care clients with certificate-of-need applications, compliance programs, audits, investigations and self-disclosures, HIPAA compliance, and licensure issues. She also helps clients obtain approvals to operate health care facilities and to complete significant transactions. She counsels providers on federal anti-kickback and self-referral requirements, regulations governing federal- and state-funded health care programs, including Medicare and Medicaid, and other regulatory requirements applicable to health care providers.