

Teams For Web

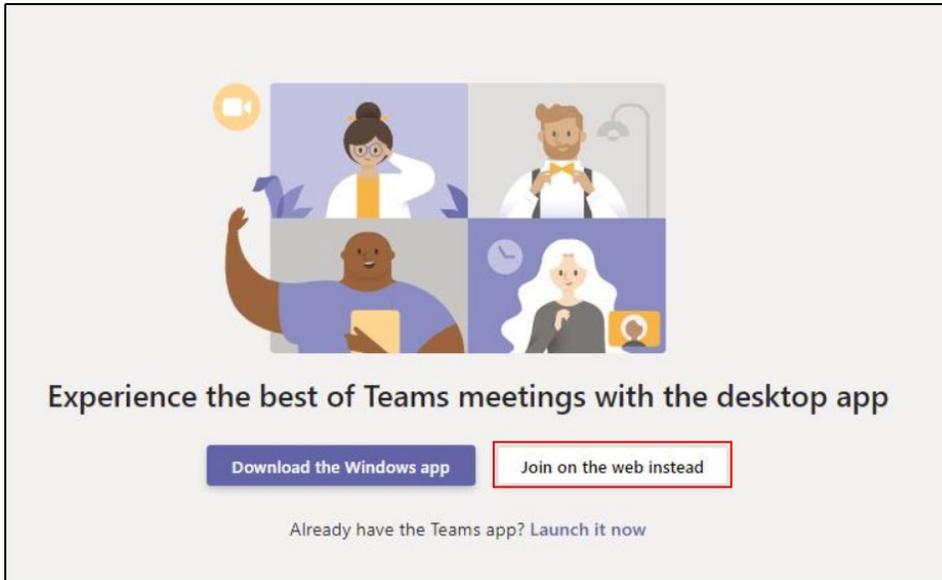
Video Calls on Teams for Web only work in Google Chrome.

Click on “Join Microsoft Teams Meeting” to join the video conference

[Join Microsoft Teams Meeting](#)

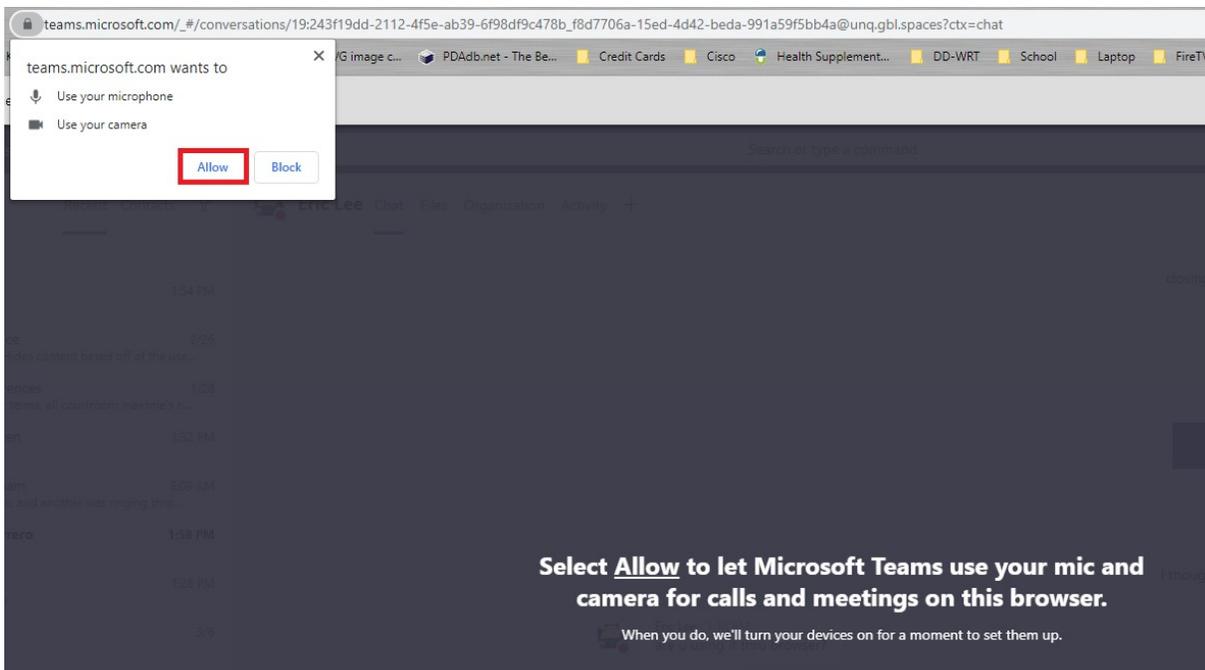
[Learn more about Teams](#) | [Meeting options](#)

If you already have the Teams Windows app, you can use that, if not proceed using the web app instead

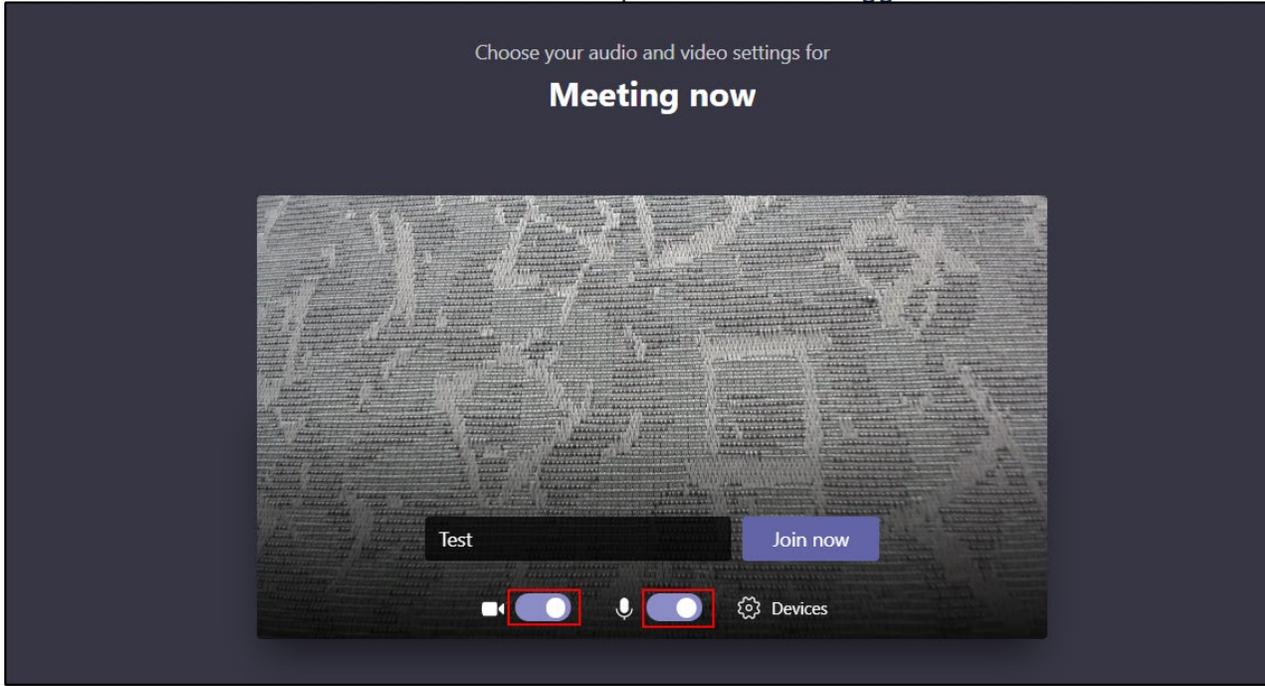


Allow Camera in Google Chrome

- When sending or receiving a Video call for the first time using Google Chrome, make sure to allow the use of the microphone and camera



Click "Join now" be sure the camera and microphone are both toggled on



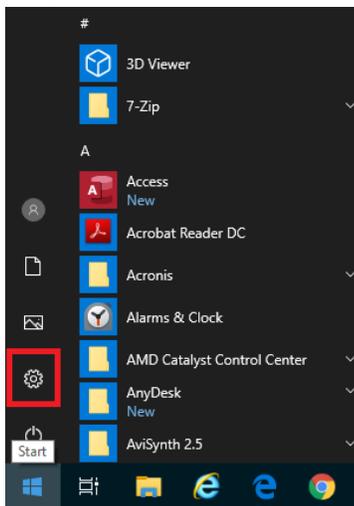
Troubleshoot Web Camera Issues

Video Calls on Teams for Web only work in Google Chrome.

Allow Camera and Microphone in Windows 10

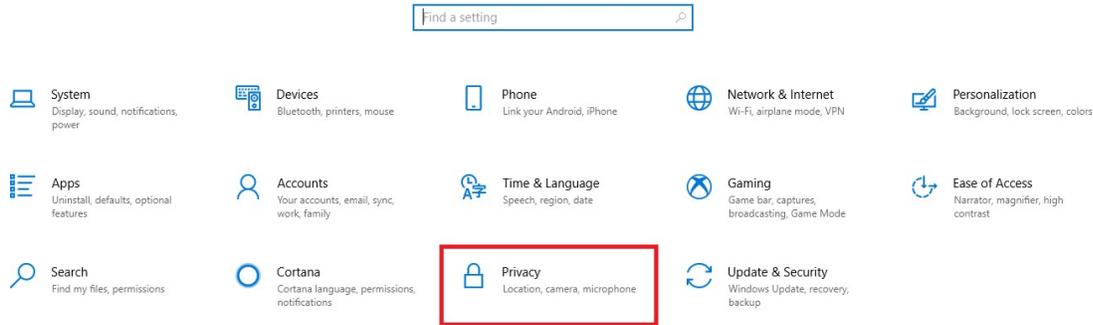
If the Web Camera is not working, check Windows 10 privacy settings:

Click on the Start button on the lower left hand corner, then click on settings.

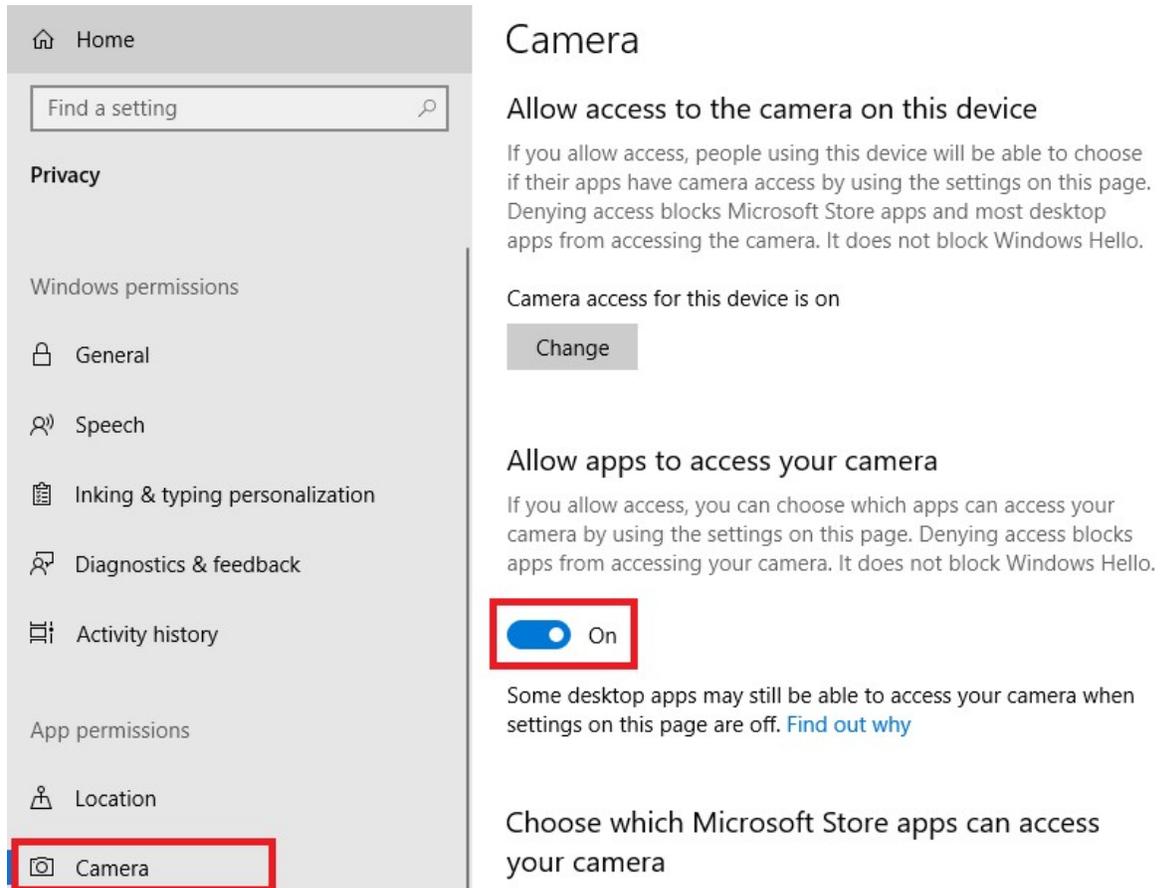


- Click on Privacy.

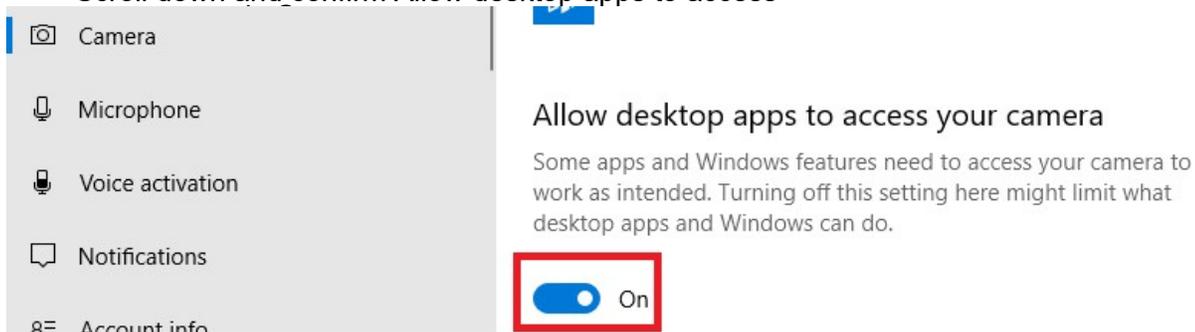
Windows Settings



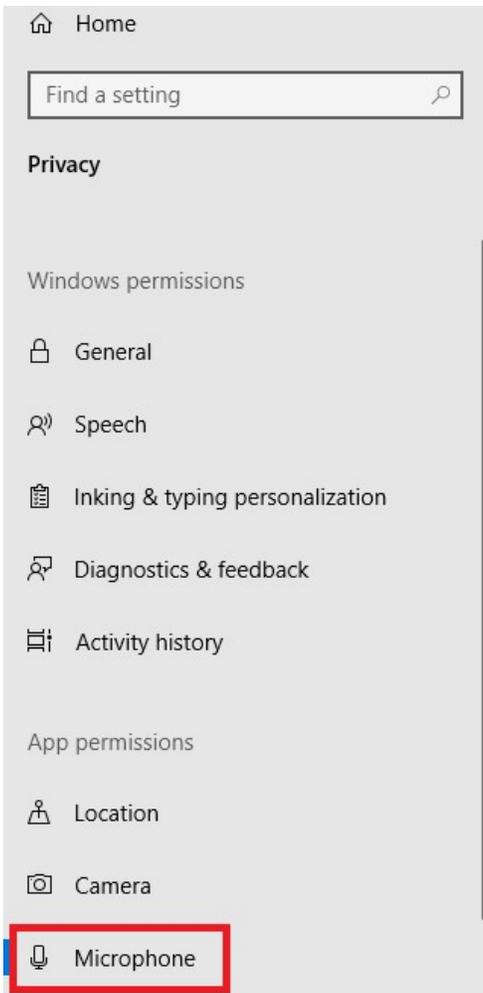
- Click on Camera and confirm Allow apps to access your camera is On.



- Scroll down and confirm Allow desktop apps to access



Click on Microphone and confirm Allow apps to access your microphone is enabled.



Microphone

Allow access to the microphone on this device

If you allow access, people using this device will be able to choose if their apps have microphone access by using the settings on this page. Denying access blocks Windows features, Microsoft Store apps, and most desktop apps from accessing the microphone.

Microphone access for this device is on

Change

Allow apps to access your microphone

If you allow access, you can choose which apps can access your microphone by using the settings on this page. Denying access blocks apps from accessing your microphone.

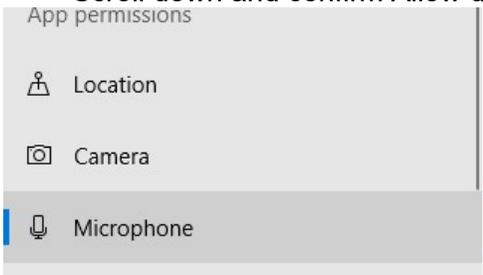


Some desktop apps may still be able to access your microphone when settings on this page are off. [Find out why](#)

If an app is using your microphone, you'll see this icon: 

Choose which Microsoft Store apps can access your microphone

- Scroll down and confirm Allow desktop apps to access your microphone is On.



Allow desktop apps to access your microphone

Some apps and Windows features need to access your microphone to work as intended. Turning off this setting here might limit what desktop apps and Windows can do.

