

FOR IMMEDIATE RELEASE: March 31, 2020

Contact: Shannon Jackson; (505) 514-3978 cell; Shannon.Jackson@pnm.com, available for Skype interviews

PNM Good Neighbor Fund steps up to help pay electric bills due to reduction in household incomes from COVID-19

(Albuquerque, N.M.) – Today, PNM, the state’s largest energy company, announced it would help pay electric bills for New Mexico customers who now finds their household suddenly falls into a low-income status after their employer cut their hours or closed the doors due to COVID-19. The PNM Good Neighbor Fund is now paying up to one-hundred-fifty dollars toward PNM electric bills for low-income families through April 30 by calling the PNM Good Neighbor Fund provider at 505-967-8045.

“People who normally do not qualify for low income assistance are suddenly finding themselves scrambling for help with their bills after the state’s stay-at-home order was implemented to slow the spread of coronavirus and businesses were faced with tough decisions that affected their employees income,” said Maddie Martinez-Vega, PNM low income program manager. “In this time of uncertainty though, New Mexicans have always risen to meet every challenge and we want people to know that they can lean on PNM when they need help.”

PNM understands the concerns around this very serious topic and has options to help customers through difficult times. The safety of PNM employees and our ability to serve our customers is of the utmost priority for PNM. The company has readiness protocols in place and will continue working to ensure business continuity and serving New Mexico communities. For more information on the PNM Good



Neighbor Fund, visit [PNM.com/community](https://www.pnm.com/community), or to learn more about what PNM is doing, visit [PNM.com/preparedness](https://www.pnm.com/preparedness).

About PNM

With headquarters in Albuquerque, PNM is the largest electricity provider in New Mexico, serving more than 530,000 customers in dozens of communities across the state. PNM is a subsidiary of PNM Resources, an energy holding company also headquartered in Albuquerque. For more information, visit PNM.com.

###