

Caretaker Spotlight

This month's Caretaker Spotlight introduces you to Nancy Franzen, Lobby Ambassador for SRWC (Stanford Redwood City) at Cardinal Hall within LBRE. Nancy is a California native, born at Stanford Hospital and raised in Cupertino and Los Gatos. She is currently living in Mountain View with her husband Matt. Nancy has been at Stanford for seven years. She started as a temporary worker at 3160 Porter Drive and six months later, she became a full time employee with Business Affairs. With the recent move to SRWC in February 2019 she is now part of the LBRE family.



Nancy is indeed an ambassador, with her great smile greeting you as you enter into Cardinal Hall. She will help you get wherever you need to be for conferences or a meeting. She also helps RD&E with any building requests or issues with security when it comes to conferences. Nancy is a second pair of eyes making sure things are running smooth. Nancy might encounter a building manager every now and then and makes sure they get to where they need to be or whomever they need to meet with. Make sure you stop by her desk during each holiday season for some amazing decorating which is always, photo worthy.

Nancy has what we call a passion for making sure items, people or animals get back where they belong. At one point, she thought she might get involved with GPS tracking systems because she loves to help people find things.

Nancy had interviewed for another position at Stanford but that was only for a temporary nine-month position. The agency called her with a better opportunity with a temporary to permanent position. She decided to work at Stanford because it was a great opportunity to work for a world-class institution and took the temporary to permanent job offer.

One of the great aspects of Nancy's position, that she really enjoys, is helping anyone who comes in through the door. She has that great customer service orientated personality that really fits her position. Don't be surprised if she remembers your name. She loves seeing the relationships that come

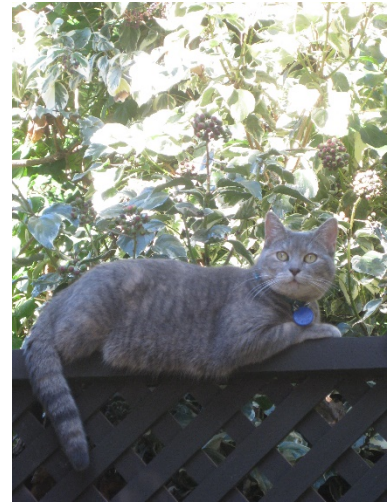


together. It's not just about working but about building those relationships. She loves how wonderful her co-workers are and willing everyone is to help each other, great cinergy.

One morning Nancy was sitting outside of 3160 Porter Drive and two large bucks jumped over the fence and where right there in the parking lot, just hanging out. Magical creatures just hanging out and then they were gone, jumping over another fence. You never know what beautiful creatures you might see on and around campus.

Outside of Stanford she enjoys spending time with her family and friends, tennis, boating, running, traveling, going to the ocean, beach, lots of hiking, gardening and playing with the Stanford staff softball league.

Nancy and her husband, Matt have been married for six years. Eight years ago they were on a cruise ship and she thought Matt fell and wanted to help him up and he said to her, "just let me have my moment" and proceeded to propose. They also have a cat named Harley who they rescued from the Humane Society.



Nancy's work here will be valued for years to come. Thank you for your service to Stanford and helping build this institution's legacy.

-Author, Raina Michel