Alliant Health Solutions to replace eQHealth Solutions as Medicaid UM/QIO vendor

Beginning Aug. 1, 2019, Alliant Health Solutions will begin performing prior authorization reviews as the Mississippi Division of Medicaid (DOM) transitions to a new Utilization Management/Quality Improvement Organization (UM/QIO) vendor. Alliant was awarded the new UM/QIO contract earlier this year, and will replace the current vendor, eQHealth Solutions, to review and process prior authorizations for fee-for-service Medicaid.

Prior authorizations for beneficiaries enrolled in MississippiCAN will continue to be handled by the respective coordinated care organizations.

All prior authorization reviews in process before Aug. 1 will be completed by eQHealth as part of the transition to Alliant. Therefore any requests submitted on or before July 31 will be handled by eQHealth and providers will submit related inquiries, requested information and documentation to eQHealth during the month of August. This UM/QIO transition applies to all prior authorization services currently reviewed by eQHealth with the exception of advanced imaging services, which will continue to be handled by eQHealth.

It is important for providers to be on the lookout for any communications or materials from Alliant. Both DOM and Alliant will provide more information and updates as they become available. Additionally, instructions and educational materials will be developed and shared through a variety of communications avenues to ensure no provider lacks access to necessary resources.

For information on service authorization processes and provider education opportunities, please visit Alliant's Mississippi Medicaid portal at https://ms.allianthealth.org.

If you have any questions about this upcoming transition, please contact the Office of Medical Services at 601-359-6150.

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Please forward this message to colleagues who might be interested. If you wish to be removed from this list or know of a colleague to add, send an email message to: matt.westerfield@medicaid.ms.gov.

About Mississippi Division of Medicaid

Medicaid is a state and federal program created by the Social Security Amendments of 1965, authorized by Title XIX of the Social Security Act, to provide health coverage for eligible, low income populations. In 1969, Medicaid was enacted by the Mississippi Legislature. All 50 states, five territories of the United States and District of Columbia participate in this voluntary matching program. The mission of the Mississippi Division of Medicaid is to responsibly provide access to quality health coverage for vulnerable Mississippians, by conducting operations with accountability, consistency and respect.