



BBB Webinar Series: Understanding Customer Reviews

The world of customer reviews is evolving daily. From your Business Profile on bbb.org to Google and Facebook, people can find reviews of your business in more places.

Join Better Business Bureau of Upstate New York for this informative webinar

***Tuesday, September 12, 2017
Time: 11:00 a.m.–12:00 p.m.***

[Click here to register](#)

You will learn:

The importance of customer reviews, how to manage your customer reviews, how to ask satisfied customers for reviews, and how to respond to negative reviews.

Questions?

Give us a call at 716-558-7976

