

Dear Partners,

On behalf of Florida's vulnerable homeowners, I want to thank you for your commitment to helping families across the state recovering from financial challenges.

At the Florida Department of Economic Opportunity (DEO), our top priority is to foster economic growth and resiliency by providing valuable resources for individuals, businesses, and communities. Many of Florida's vulnerable homeowners may be eligible to receive financial assistance through Florida's Homeowner Assistance Fund (HAF) program, which was approved by the United States Department of the Treasury (U.S. Treasury) in February 2022.

Through Florida's HAF program, assistance is awarded to eligible homeowners to help mitigate financial hardships associated with the COVID-19 pandemic by preventing mortgage delinquencies, defaults, foreclosures, and displacements, as well as by providing assistance with home energy services, internet, property insurance, flood insurance, property taxes, and homeowner or condominium association fees.

To date, DEO has awarded more than \$27 million to 1,099 homeowners, and we continue to assist more homeowners daily. The funds that are being distributed through Florida's HAF program have helped keep Floridians in their homes and provided the resources needed for them to recover. None of this would be possible without your commitment and assistance.

We can't do this alone – this is where you, the lenders and servicers, continue to play an important role in keeping Floridians in their homes. I urge you to delay foreclosure proceedings and service disruptions for homeowners who have applied for assistance through Florida's HAF program.

Homeowners may contact your company directly to inform you of their participation in the program, or you may contact Florida's HAF program by phone, toll-free, at 833-987-8997 to verify that an application is being processed and that your company will be receiving funds to be credited directly to applicants' accounts. Additionally, if a homeowner who is a client or customer of yours is in need of assistance, and has not applied for assistance, we hope you will encourage them to do so, or provide us with their information so that we can seek to provide them with assistance.

At DEO, we continue to prioritize Florida's most vulnerable homeowners and are reaching out to invite homeowners to apply for assistance pending eligibility and the availability of funding. We continue to encourage Floridians to register for participation in the HAF program by visiting www.FLHomeownerAssistance.org.

We look forward to our continued partnership as we assist Florida families in achieving financial stability and we thank you for your assistance in amplifying this critical resource as you work directly with our state's vulnerable homeowners.

Sincerely,



Dane Eagle
Secretary
Florida Department of Economic Opportunity