

Home Health Services is preparing for the Electronic Visit Verification (EVV)!

- **What is EVV?**

EVV is a technological way to verify whether home health providers delivered or rendered services as billed (CMS.org). It verifies:

- Types of service provided (i.e., nursing, HHA, PT/OT/Speech services)
- Individual receiving and providing the service
- Date/Time/location of the service

Note: EVV requirements do not apply to PACE program

- **What happens if Upham's does not comply?**

Noncompliance may result in incremental reduction in funding.

How is a visit verify?

- **Telephonic:** Care provider can check-in and check-out by calling into the EVV solution from member's landline and utilizing interactive voice response (IVR)
- **In-Home Device:** Care providers can enter codes into the EVV solution through the IVR from another telephone or an online portal, or a portable in-home device (i.e., tablet which can connect to GPS)
- **Mobile Application:** Care providers check-in and check-out through a mobile device (smartphone device). The application connects to the Internet and location services with GPS.

What is the benefit of EVV?

- Implementing EVV provides opportunities to:
 - Improve oversight on claims and MMIS systems
 - Improve oversight on fraud, waste and abuse in care delivery
 - Improve oversight on prior authorizations in compliance with visit types, scope, amount, duration and frequency in the patient's approved person-centered service plan

UCC's EVV Goals:



Reference

<https://www.medicaid.gov/medicaid/home-community-based-services/guidance/electronic-visit-verification-evv/index.html>

<https://www.mass.gov/info-details/electronic-visit-verification-evv>