

IHS has significantly invested in cutting-edge digital infrastructure to capture, analyse, report, and act on key business insights. By integrating data from various areas, IHS provides a comprehensive, real-time, 360-degree view of operations.

This allows IHS to manage and measure its performance and service outcomes against KPIs using the latest technologies and systems and multiple communication and reporting channels as per the below.



SITE DIAGNOSTICS



IHS offers site diagnostics as a value-added service to ensure transparency and accountability. These diagnostics include reporting, analytics, and site-specific trends. Clients receive a real-time dashboard to resolve issues and improve efficiency, enabling proactive optimization and risk mitigation.

RISK MITIGATION



Each staff member is trained and given access to our compliance and communication systems, allowing them to view site-specific tasks and provide feedback on critical observations. These observations are logged in the QEHS system for transparency and traceability. Information is recorded during each shift, and trends are evaluated over time to identify risks or opportunities for improvement. Insights are then shared with stakeholders for action.

CUSTOMER QR CODE FEEDBACK



To enable feedback, required actions, incident reporting, satisfaction status, and communication at a site, QR coding systems can be installed at designated locations across the site. The feedback is captured, recorded, and escalated to the responsible stakeholder from the IHS QEHS system.

Contact us today to learn how our expertise can support you in achieving your goals.



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