



International Hotel Services (IHS), a subsidiary of the Bayton Group established in 1965, takes pride in delivering compliant and sustainable housekeeping and public area cleaning services for hotels, accommodations, and educational institutions.

IHS fosters long-term partnerships that see us working as an extension of your business.

ADVANTAGES OF IHS INCLUDE



COST EFFECTIVE

IHS manages the cleaning team and covers all employee-related expenses. This means that all costs that affect the hotel premiums, such as workers' compensation, public liability, payroll tax, etc., are reduced. There is no need for payroll processing and human resources. IHS also covers all costs associated with training!



CONTINUAL IMPROVEMENT

IHS offers an infrastructure to manage, continuously review and improve its team. When dealing with people, IHS acknowledges that issues will occur. To combat this, IHS has Operation and Training Managers who are allocated to the IHS service model.



TOP-UP SPECIALISTS

IHS specialises in top-up services. This means that as the hotel's requirements change with occupancy, so too do the staffing levels of IHS.



SUPPORTED PARTNERSHIP

One of the advantages of IHS is the strong support you will receive throughout the entire partnership. Support from the experienced IHS Executive team as well as our thoroughly trained cleaning specialists.

OUR LEADERSHIP TEAM



Con Katsinas
Chief Executive
Offices



Renato Simone
General Manager -
VIC



Chona Ogilvie
General Manager
QLD/NSW



Kabita Chapagai
Executive Assistant
Manager



Pawan Shrestha
Operations Manager



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