

Seniors Home Supports Program Referral Service

BACKGROUND

The Seniors Home Supports Program gives Edmonton seniors referrals to vetted service providers offering snow removal, yard help, housekeeping, minor home repair and maintenance, personal services and moving help. Six seniors organizations participate in the Seniors Home Supports Program and coordinate the program in their districts which cover all areas of Edmonton. The organizations screen businesses, community groups and individuals and provide referrals to these service providers when contacted by seniors.

REFERRAL PROCESS

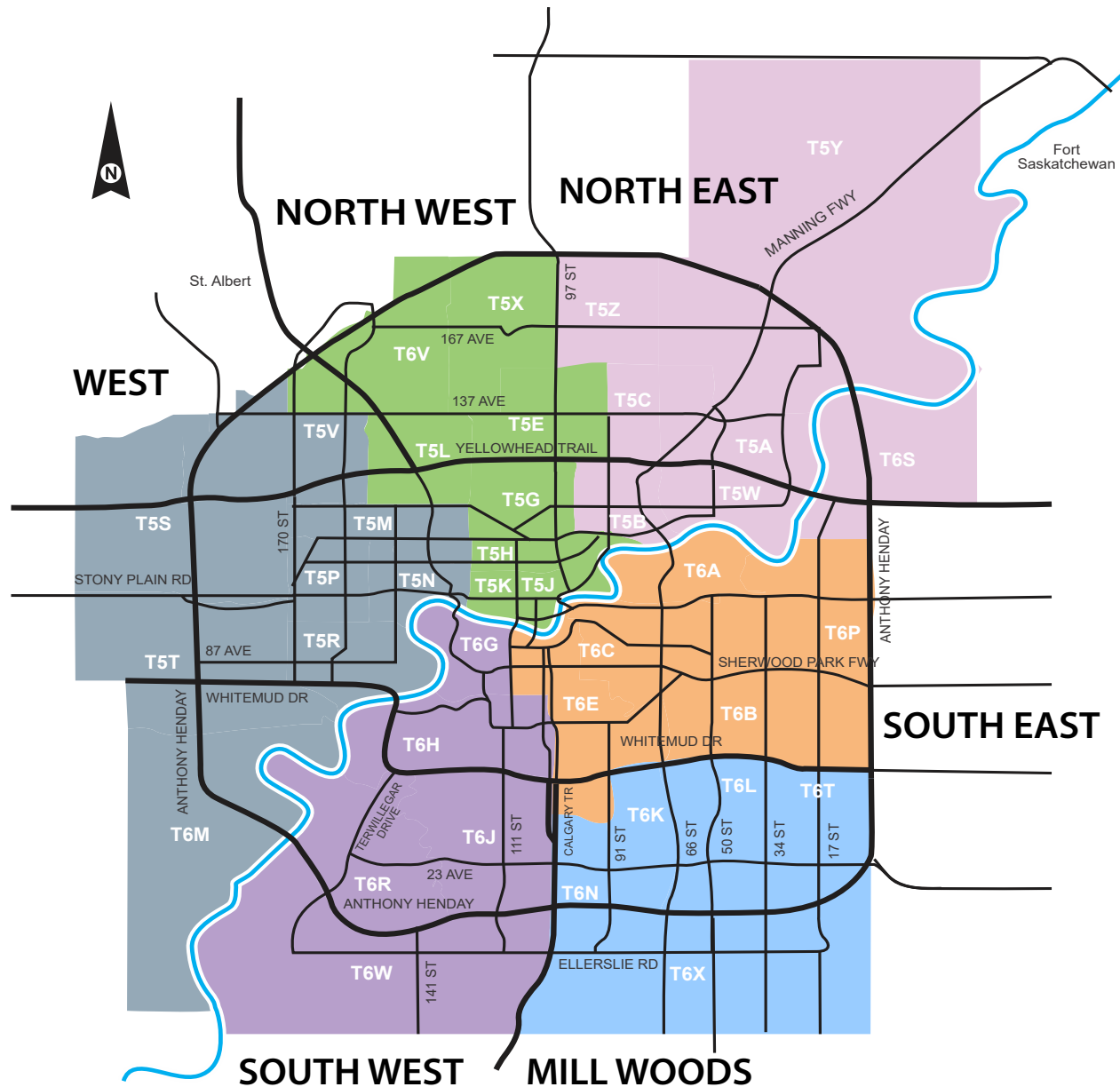
- When seniors contact the organization that coordinates the program in their area of the city they are given referrals to a number of service providers.
- Seniors contact the service providers to discuss the work they need done and the costs. The senior then selects a service provider that fits their needs.
- Seniors are not charged for the referral, but they will pay a fee to the service provider for completing the work.

SCOPE OF SERVICES

Referrals are provided to service providers which offer:

- **Snow removal:** remove snow and put down anti-slip material to cover icy spots
- **Yard help:** mow lawn, spring/fall clean-up, tree removal and trimming, and gate, sidewalk and concrete repair
- **Housekeeping:** vacuum, wash floors, clean bathrooms, do laundry, dust, clean the fridge
- **Home repair and maintenance:** repairs not major renovations, electrical, plumbing, painting, furnace and appliance repair, handyman, roofing/eavestroughs, deck and railing repairs, window cleaning
- **Personal services:** hair care, foot care, medi-alert, home and respite care (personal care, homemaking, nursing care, companionship, accompanied transportation)
- **Moving help:** organizing, junk removal, downsizing

SENIORS HOME SUPPORTS PROGRAM



West	North West	North East	South East	Mill Woods	South West
Westend Seniors Activity Centre (780) 483-1209	North West Edmonton Seniors Society (780) 482-1958	North Edmonton Seniors Assoc. (780) 944-7470	South East Edmonton Seniors Assoc. (780) 468-1985	Mill Woods Seniors Association (780) 496-2997	SouthWest Edmonton Seniors Assoc. (780) 860-2931
T5M T5S T5N T5T T5P T6M T5R T5V	T5E T5K T5G T5L T5H T5X T5J T6V	T5A T5Z T5B T6S T5C T5Y T5W	T6A T6B T6C T6E T6P	T6K T6L T6N T6T T6X	T6G T6H T6J T6R T6W