

# Communication in the Workplace



Many of you probably recall the story of the faulty O-Rings leading to the Challenger disaster in 1986. What is of specific interest is that it was really a failure of internal communication that led to the O-Rings not being properly manufactured.

While this sad disaster in history far outweighs the concerns of most businesses on a daily basis, it is nonetheless a reminder of the importance of effective communication.

An article in Small Business Trends outlines [20 Ways to Effectively Communicate With Your Team](#). Sure enough, number 9 on the list, “listen to your team members,” underscores the notion that communication must be a two-way street! While reading through this list, we can all ask ourselves how we are most effectively keeping the lines of communication open in our workplace.

For further articles, research, and books on any topic, don’t hesitate to contact the Half Hollow Hills Library reference department for assistance!!

