



# Communication Tips & Tools for Dementia Care

**This workshop provides a unique opportunity to explore communication techniques that move well beyond the basics of daily conversation. Using a variety of interactive exercises, the learner will develop new skills that have proven to be effective with clients, families and colleagues.**

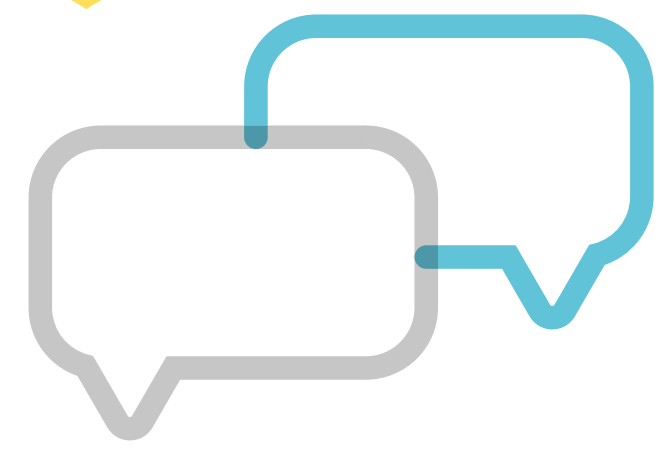
**Thursday, April 21, 2022**  
**Online Workshop**  
**Via Zoom**

**When: 8:00 am Sign in**  
**Workshop: 8:30 - 4:30 pm**

**The link will be sent a couple of days prior to the workshop. If you have questions, email Leigh Ann at [leighann@dementiability.com](mailto:leighann@dementiability.com)**

**[www.dementiability.com](http://www.dementiability.com)**





## **Speaker: Gail Elliot, B.A.Sc., M.A.**

**Gerontologist and Dementia Specialist Founder & CEO of DementiAbility Enterprises Inc.**

Gail Elliot is passionate about changing the face of dementia from one of loss to one that exposes the abilities of each person in our care. This includes opening up the lines of communication and truly connecting with each person on a deep and personal level. Gail has had over 30 years of experience in dementia care and has witnessed tremendous success using both the DementiAbility Methods and her innovative communication techniques. Her communication tips and tools will help you to open up the lines of communication with those who are truly connecting to share their words, thoughts and feelings. Gail is an inspirational speaker with wealth of knowledge and expertise. She is skilled at delivering education using very practical, and memorable, strategies that can be easily applied to the practice setting. This is a workshop you will not want to miss.

## **Workshop Objectives:**

This workshop will introduce the learner to new ways of thinking about communication in dementia care. The learner will:

- explore communication strategies that can be used for any and all stages of dementia
- explore how to use the DementiAbility WOW Model to guide communication exchanges
- develop a better understanding of how to open up the lines of communication using tools that help to set the conversation up for success
- discover how to ask questions that aim to keep the lines of communication open, resulting in successful outcomes
- engage in interactive exercises that will provide opportunities to put these ideas into practice
- examine communication strategies, such as "Adaptive Interaction", that focus on connecting with those in the later stages of dementia.

This workshop provides an opportunity to experience communication concepts first-hand. While you may be familiar with some of the more popular communication concepts for dementia, you will find that these approaches are unique and different. This is a workshop you won't want to miss.



# Registration Form

**April 21, 2022**

**Full name :** \_\_\_\_\_

**Job Title:** \_\_\_\_\_

**Organization Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone:** (   ) Cell    (   ) Other \_\_\_\_\_

**Email address:** \_\_\_\_\_

## Registration Fees

Early bird rate: \$225 + \$29.25 tax = \$254.25

Regular Rate: \$250 + \$32.50 tax = \$282.50

## How to Register

This workshop is being held in collaboration with the Centre for Education and Research on Aging & Health (CERAH), Lakehead University, with a focus on offering the workshop to individuals working in Health Ontario North. Individuals funded by BSO in Health Ontario North, please contact Ruth Wilford directly to register. If you have questions, or would like additional information, please contact Ruth Wilford, Knowledge Broker, CERAH directly at [rwilford@lakeheadu.ca](mailto:rwilford@lakeheadu.ca).

All other individuals who are interested in attending are welcome to register independently by contacting Leigh Ann at [leighann@dementiability.com](mailto:leighann@dementiability.com).



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