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NEWS ARTICLE DETAILS

Place of Service 10 for Telehealth Services Not for Medicare Billing

National Government Services is receiving calls from providers to our call center in regard to the usage of the new Place of Service 10 code.

POS (Place of service) 10 was established and shared from the Centers for Medicare & Medicaid Services in Change Request 12427 along with MLN Matters® [MM12427: New/Modifications to the Place of Service \(POS\) Codes for Telehealth](#). The instruction issued with this change indicated that: "Medicare hasn't identified a need for new POS code 10." The directions indicate providers are to continue to use Medicare billing instructions previously established for telehealth. This change request also comes with an implementation date of 4/4/2022, which means the code is not accepted by the Medicare Processing System at this time.

During the Public Health Emergency, CMS (Centers for Medicare & Medicaid Services) instructed that special rules for telehealth billing were put in place for providers to bill these services with the place of service that would be used if the service were provided in person. Modifier 95 used to identify the service as telehealth. The purpose of this change, as CMS indicated at the beginning of the PHE (Public Health Emergency), is so payment will not be impacted. If you use POS 02 or POS 10 to identify that the service was provided via telehealth instead of using the manner indicated by CMS during the PHE, you will see the telehealth reduction taken on Medicare payments.

This article is being provided as a reminder that CMS has not identified a need for POS 10 to be used at this point. If CMS determines a need for Medicare purposes they will issue instructions on the usage. If providers choose to use this place of service for Medicare telehealth services please note that you will receive a reduction in the allowance for the procedure billed. As previously stated, the implementation date for this change is 4/4/2022, claims submitted prior to the implementation date with POS 10 will reject as unprocessable, which cannot be changed through the reopening process.

Related Content

- [CMS IOM Publication 100-04, Medicare Claims Processing Manual, Chapter 12, Section 190](#)

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