TuftsMedicine

March 21, 2022

Dear Colleagues,

The telemedicine and telehealth landscapes continue to change on many fronts. While how we provide telemedicine will change for many in our network with the launch of Epic, there are a few developments happening now around billing and reimbursement that I want to bring to the attention of <u>all</u> our clinicians, regardless of their electronic health records system or adoption of Epic.

Blue Cross Blue Shield Reimbursement Update
Starting April 1, Blue Cross Blue Shield (BCBS) will reimburse telemedicine appointments outside of primary care, behavioral health, and chronic care at 80%. This is the second payer to make this reimbursement change, and we believe other major payers are likely to follow. There are also new modifiers and place of service codes going into effect on April 2. Review the full list **here.**

Doximity Consent Form – Required Action
Doximity now allows for Tufts Medicine-specific consent information to be provided to patients. This change provides more information to patients and offers clinicians greater risk and legal protection. While the move to Epic will mean most of our telemedicine visits will be conducted through Epic via Zoom, Doximity will remain our backup/downtime system option, so these changes will continue to be relevant after April 2. In order for patients to have access to the clickable link that contains our consent documentation, all Doximity users will need to set their affiliation to Tufts Medicine. This is a quick process and only needs to be completed once by each user.

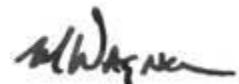To **change your affiliation** on either the app or desktop version:
1. Select "Settings"
2. Select "Affiliations"
3. Select "Tufts Medicine" as your affiliation

Telehealth Webinar – Mark Your Calendars for May 3
To provide more details on these changes and others happening in telemedicine, we will host a new webinar for Tufts Medicine clinicians on Tuesday, May 3 at 5:30pm. Some of the topics we'll cover include:

- Review of changes to insurance reimbursement
- Explanation of new modifiers, place of service codes and other important billing requirements
- Usage of HIPAA compliant telehealth platforms
- State licensure requirements for telemedicine
- TMed Coalition Update, including state and federal coverage laws and timelines and reciprocity/compact efforts
- And, for those transitioning to Epic:
   - Review of telemedicine appointments in Epic
   - Updates to Doximity

You can register for the webinar **here**.

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Tufts Medicine