Arcadia Training Session:
First 2021 Standard Reports

6/23/2021
6/25/2021

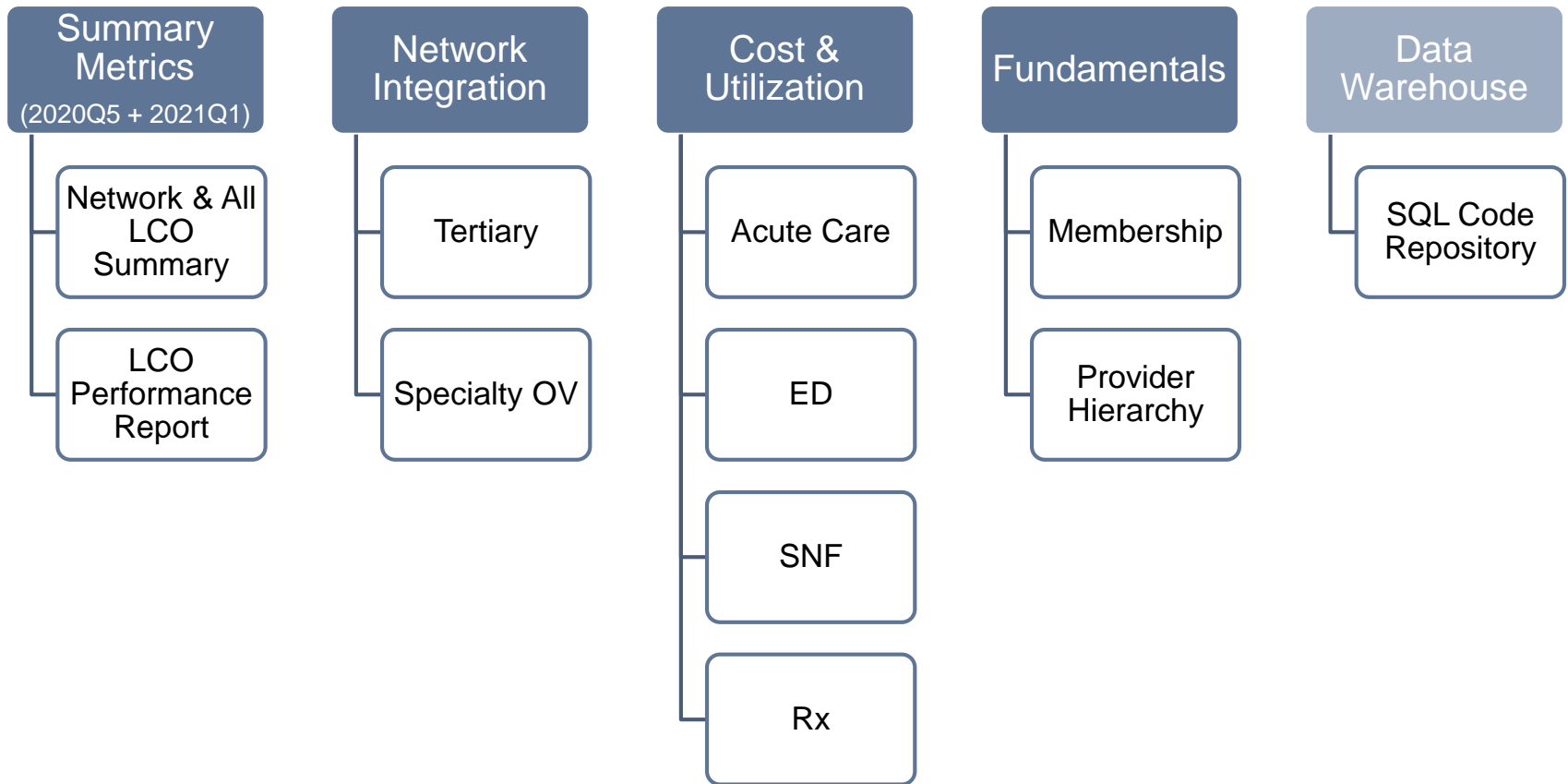**ANALYTICS DEPARTMENT**

NEQCA
New England Quality Care Alliance

Affiliated with **Tufts** Medical Center

Proudly wellforce

AGENDA

- Last Training Recap
- First Release
- Access/Email
- Metric Definitions
- Data Refresh Schedule
- Coming Soon…
- Look into Reports

First Release

```
Summary Metrics          Network Integration    Cost & Utilization    Fundamentals          Data Warehouse
(2020Q5 + 2021Q1)

  Network & All LCO          Tertiary              Acute Care           Membership           SQL Code Repository
  Summary

  LCO Performance            Specialty OV          ED                   Provider Hierarchy
  Report

                                                   SNF

                                                   Rx
```
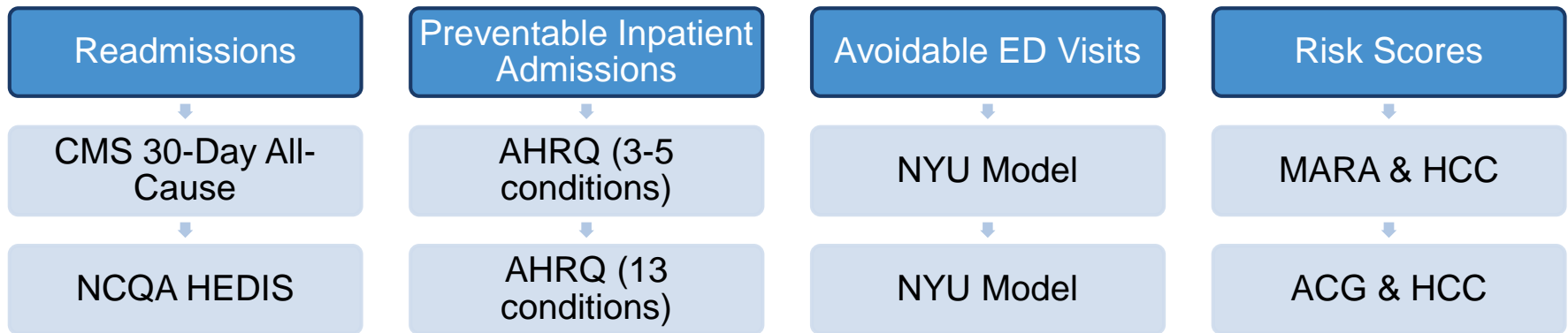
The CORE Reports Catalog

My lists
The CORE Reports Catalog ☆

Report Name	Domain	Direct Link	Tool	Data Refresh Frequency	Business Owner	Analytics Owner	Data Source	Documentation
Outpatient Specialty Office Visits	Network Integration	Link to Report	PowerBI	Monthly	Costello, Margaret	Phan, Thaochau	Arcadia	Link to Documentation
Tertiary Integration	Network Integration	Link to Report	PowerBI	Monthly	Costello, Margaret	Phan, Thaochau	Arcadia	
Membership	Fundamentals	Link to Report	PowerBI	Monthly	Gagne, Nathan	Paquin, Christopher	Payer Direct	Link to Documentation
Data Refresh/Recency	Data Quality	Link to Report	PowerBI	Daily	Bachand, David	Bachand, David	Arcadia	
Acute Care Utilization	Cost & Utilization		PowerBI	Monthly	Reed, Lisa	Phan, Thaochau	Arcadia	
ED Utilization	Cost & Utilization	Link to Report	Arcadia Vista	Monthly	Reed, Lisa	Phan, Thaochau	Arcadia	Link to Documentation
Skilled Nursing Facility Utilization	Cost & Utilization	Link to Report	Arcadia Vista	Monthly	Reed, Lisa	Phan, Thaochau	Arcadia	Link to Documentation
Provider Hierarchy	Fundamentals	Link to Report	PowerBI	Weekly	Pistorino, Mary	Paquin, Christopher	Salesforce	Link to Documentation
Summary Metrics	Cost & Utilization	Link to Bookshelf	Arcadia Bindery	Quarterly	Kruskal, Benjamin Patel, Pratiksha	Shah, Tina	Arcadia	
Pharmacy	Cost & Utilization	Link to Report	Arcadia Vista	Monthly	LeBlanc, Yvonne	Phan, Thaochau	Arcadia	Link to Documentation
SQL Code Repository		Link to Repository	GitHub		Russman, Adam	Bachand, David	Arcadia	
Quality Measures Performance	Quality	Link to Report	Arcadia Front-End Analytics	Daily	Gagnon, James	Russman, Adam	Arcadia	

Access/Email

- Monthly email
  - Link to the CORE Reports Catalog
  - Recommended review of reports drafted by medical directors, executive directors
  - Subset of reports from the CORE Catalog
  - Data quality issues for the month
  - Link for opening tickets with CORE Analytics team

- Reminders
  - Shift in access, look and feel
  - No more Sharefile posting for standard reports

Metric Definitions

Readmissions	Preventable Inpatient Admissions	Avoidable ED Visits	Risk Scores
CMS 30-Day All-Cause	AHRQ (3-5 conditions)	NYU Model	MARA & HCC
NCQA HEDIS	AHRQ (13 conditions)	NYU Model	ACG & HCC

- Prior state: several metrics derived internally
- Current state: flags directly embedded across all of Arcadia's applications
  - Creating a major benefit
  - Making reporting much easier
- User Manual feature in Arcadia's front-end Analytics holds documentation

Risk Score Comparison MARA to ACG

NEQCA
New England Quality Care Alliance
Affiliated with **Tufts** Medical Center

Athena MARA					Arcadia ACG			
Payers: BCBS (HMO, PPO), HPHC, Tufts, Tufts GIC					**Payers:** BCBS (HMO, PPO), HPHC, Tufts, Tufts GIC			
Member Months: 2020YTD (data thru end of Oct 2020)					**Member Months:** 2020YTD (data thru end of Nov 2020)			
Risk Scores Time Frame: Nov 1, 2019 - Oct 31, 2020					**Risk Scores Time Frame:** 2020YTD (data thru end of Nov 2020)			
LCO	**Risk Score**	**Normalized Risk Score**	**Rank**		**LCO**	**Risk Score**	**Normalized Risk Score**	**Rank**
CAPE PHYSICIANS	1.39	1.34	3		Cape Physicians, LLC	1.90	1.37	3
HALLMARK HEALTH PHO, INC.	1.13	1.09	7		Hallmark Health PHO	1.63	1.18	7
HEALTHCARE SOUTH	0.82	0.79	9		Healthcare South, PC	0.96	0.70	9
HIGHLAND	0.76	0.73	10		Highland Healthcare Associates	0.96	0.69	10
MASS BAY MED ASSOC	1.43	1.38	2		MassBay Medical Associates, LLC	1.90	1.37	2
MetroWest Healthcare Alliance, Inc.	1.11	1.07	8		MetroWest Health Care Alliance, Inc.	1.45	1.04	8
MILTON PC	1.33	1.29	4		Milton Primary Care, LLC	1.85	1.34	4
NORWOOD	1.21	1.17	6		Primary Care Medical Associates	1.74	1.25	5
PLYMOUTH BAY PC	1.60	1.54	1		Plymouth Bay Primary Care, LLC	2.14	1.55	1
TUFTS MC	1.21	1.17	5		Tufts MC PO	1.68	1.21	6
Grand Total	**1.04**	**1.00**			**Grand Total**	**1.39**	**1.00**	

Data Refresh/Recency Schedule

Arcadia Data Refresh Schedule

Refresh Step	July 2021	August 2021	September 2021	October 2021	November 2021	December 2021
Claims Sent to Arcadia	Wednesday, July 7, 2021	Wednesday, August 4, 2021	Wednesday, September 1, 2021	Wednesday, October 6, 2021	Wednesday, November 3, 2021	Wednesday, December 1, 2021
Claims Loaded by Arcadia	Friday, July 9, 2021	Friday, August 6, 2021	Friday, September 3, 2021	Friday, October 8, 2021	Friday, November 5, 2021	Friday, December 3, 2021
Front End Refreshed	Monday, July 12, 2021	Monday, August 9, 2021	Monday, September 6, 2021	Monday, October 11, 2021	Monday, November 8, 2021	Monday, December 6, 2021
Foundry Refresh Start	Saturday, July 10, 2021	Saturday, August 7, 2021	Saturday, September 4, 2021	Saturday, October 9, 2021	Saturday, November 6, 2021	Saturday, December 4, 2021
Foundry Refreshed	Wednesday, July 14, 2021	Wednesday, August 11, 2021	Wednesday, September 8, 2021	Wednesday, October 13, 2021	Wednesday, November 10, 2021	Wednesday, December 8, 2021
Vista Report Refresh Start	Saturday, July 10, 2021	Saturday, August 7, 2021	Saturday, September 4, 2021	Saturday, October 9, 2021	Saturday, November 6, 2021	Saturday, December 4, 2021
Vista Reports Refreshed	Wednesday, July 14, 2021	Wednesday, August 11, 2021	Wednesday, September 8, 2021	Wednesday, October 13, 2021	Wednesday, November 10, 2021	Wednesday, December 8, 2021
PowerBI Reports Refresh Start	Saturday, July 10, 2021	Saturday, August 7, 2021	Saturday, September 4, 2021	Saturday, October 9, 2021	Saturday, November 6, 2021	Saturday, December 4, 2021
PowerBI Reports Refreshed	Wednesday, July 14, 2021	Wednesday, August 11, 2021	Wednesday, September 8, 2021	Wednesday, October 13, 2021	Wednesday, November 10, 2021	Wednesday, December 8, 2021
Bindery Reports Published			Wednesday, September 8, 2021			Wednesday, December 8, 2021

Arcadia Foundry Data Recency Report

sourceType Source	Claims maxThruDate	Lag	Clinical maxThruDate	Lag	Eligibility maxThruDate	Lag
BCBSMA	HMO	04/30/2021	53			04/30/2021	53
BCBSMA	MA	04/30/2021	53			04/30/2021	53
BCBSMA	PPO	03/31/2021	83			03/31/2021	83
Cigna					04/30/2021	53
FALLON	04/27/2021	56			04/30/2021	53
NEQCA ALLWAYS	04/28/2021	55			04/30/2021	53
NEQCA GE Centricity			06/09/2021	13		
NEQCA HPHC	04/30/2021	53			05/31/2021	22
NEQCA Tufts	03/29/2021	85			04/30/2021	53
NEQCA Tufts GIC	03/29/2021	85			04/30/2021	53
NGACO	04/23/2021	60			06/13/2021	9
TMP	05/01/2021	52			05/31/2021	22
Unicare-Comm	05/14/2021	39			05/31/2021	22
WCP-Medicaid	04/30/2021	53			04/30/2021	53

Dates displayed are the most recent record contained within the dataset

Coming Soon...

Members Without Office Visits

NGACO Funds Flow Dashboard

Medicare ACP & AWV Dashboard

Risk Adjustment Dashboards

Summary Metrics (Bindery Books)

- Book = Standard Report
- Volume = LCO
- Issue = Dates/Reporting Period

New England Quality Care Alliance

325 Wood Road, Braintree, MA 02184

P: 781-356-3336 F: 781-356-3356

www.neqca.org