

# Update: Pediatric Services

June 22, 2022





# Pediatric Divisions – Current Status

Largely Unchanged Operationally	Coverage Gaps
<ul style="list-style-type: none"><li>• Center for Children with Special Needs/Developmental Behavioral Pediatrics</li><li>• Child Psychiatry</li><li>• Clinical Genetics</li><li>• General Pediatrics</li><li>• Hospitalist and Newborn Medicine Network</li><li>• Pediatric Adolescent GYN</li><li>• Pediatric Anesthesia</li><li>• Pediatric Cardiology</li><li>• Pediatric Dermatology</li><li>• Pediatric ENT</li><li>• Pediatric ID</li><li>• Pediatric Ophthalmology</li><li>• Pediatric Rheumatology</li><li>• Pediatric Surgery</li></ul>	<ul style="list-style-type: none"><li>• Adolescent Medicine</li><li>• Endocrinology</li><li>• GI</li><li>• Hematology-Oncology</li><li>• Nephrology</li><li>• Neurology</li><li>• Orthopedics (TBD)</li><li>• Pulmonology</li><li>• Radiology</li><li>• Urology</li></ul>



# Plan for Divisions with Coverage Gaps

Subspecialty	Clinicians Departing	Proposed Coverage Plan
<b>Adolescent Medicine*</b>	<ul style="list-style-type: none"><li>• Laura Grubb (going to BCH)</li><li>• Mayaan Leroy-Melamed</li></ul>	<ul style="list-style-type: none"><li>• Adolescent NP, general pediatricians and adolescent gynecologists to cover</li><li>• Post 2 adolescent provider positions in BCH/Tufts Network Foundation</li></ul>
<b>Endocrinology*</b>	<ul style="list-style-type: none"><li>• Robert Gensure</li><li>• Marissa Avolio</li><li>• Caitlin Crawford, NP</li></ul>	<ul style="list-style-type: none"><li>• Interim plan to refer patients to BCH</li><li>• Post 2 endocrinology positions in BCH/Tufts Network Foundation</li></ul>
<b>Gastroenterology</b>	<ul style="list-style-type: none"><li>• Garrett Zella</li><li>• Marcella Radano</li><li>• Stanley Lau</li></ul>	<ul style="list-style-type: none"><li>• Dr. Khoa Tran and Dr. Prerana Baranwal to continue seeing patients in Boston, Lawrence, Woburn</li><li>• Working with BCH on interim coverage of Brockton and Chelmsford</li><li>• Offer out to 3rd gastroenterologist to start in end of year</li><li>• Post additional gastroenterology position</li></ul>
<b>Hematology Oncology*</b>	<ul style="list-style-type: none"><li>• Laura Wiltsie</li><li>• Hannah Fassel</li><li>• Tishi Shah (going to BCH)</li></ul>	<ul style="list-style-type: none"><li>• Discontinue pediatric oncology at Tufts; refer to BCH/DFCI</li><li>• High risk hematology patients and patients wishing to continue care in Boston will be referred to BCH</li><li>• Dr. Tishi Shah will continue to see benign hematology in Lawrence and Chelmsford</li><li>• Dr. Jason Law will continue helping transition patients to other programs in short-term</li></ul>

\*At this time, not accepting new patients for the above noted specialties

Last updated 6/21/2022



# Plan for Divisions with Coverage Gaps

Subspecialty	Clinicians Departing	Proposed Coverage Plan
<b>Nephrology*</b>	<ul style="list-style-type: none"><li>• Lockie Milner</li><li>• Juliann Reardon</li></ul>	<ul style="list-style-type: none"><li>• BCH nephrologists will continue to see patients in Lawrence and Chelmsford</li></ul>
<b>Neurology*</b>	<ul style="list-style-type: none"><li>• John Gaitanis</li><li>• Angela Curcio</li><li>• Anthony Rodrigues</li><li>• Ju Tang</li><li>• Heather Grossklaus, NP</li></ul>	<ul style="list-style-type: none"><li>• Dr. Tarui and Neurology NP Kayla Greenberg will continue to see patients in Boston</li><li>• BCH Neurologists will see patients in Chelmsford and Lawrence</li><li>• Post 3 neurology positions in BCH/Tufts Network foundation</li></ul>
<b>Orthopedic Surgery</b>	<ul style="list-style-type: none"><li>• Stuart Braun</li></ul>	<ul style="list-style-type: none"><li>• Discussions still underway regarding future plans</li></ul>
<b>Pulmonology*</b>	<ul style="list-style-type: none"><li>• Karissa Brazauskas</li></ul>	<ul style="list-style-type: none"><li>• All patients to be referred to BCH</li></ul>
<b>Radiology</b>	<ul style="list-style-type: none"><li>• Daniel Schwartz</li></ul>	<ul style="list-style-type: none"><li>• Dr. Williams-Weekes will continue to read pediatric studies and BCH radiologists will read studies via tele-medicine</li></ul>
<b>Urology*</b>	<ul style="list-style-type: none"><li>• Beth Drzewiecki</li></ul>	<ul style="list-style-type: none"><li>• NP to stay</li><li>• BCH Urology to staff TCH clinics in Boston and Chelmsford</li><li>• Surgeries at BCH</li></ul>

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## TCH Transition Timeline

- All pediatric patients and their families will receive a letter from Tufts Medicine about their care, even if there is no disruption.
- As of June 20 – all letters have been mailed to patients, with the exception of urology, benign hematology, orthopedics, child psychiatry, and endocrinology
- Only letters with expected care disruption will include the Tufts Transition Center phone number (866-978-2339). Those letters are expected to be received the week of June 20<sup>th</sup>.
- Tufts Transition Center went live June 16, 2022



# Call Centers and Websites



## Provider Access Lines

### Tufts Physician Access Line

Pediatrics: 617-636-1440

Adult: 617-636-7255

8:30 am – 5 pm

- Facilitate routine, urgent and emergent appointments for your patients
- Answer questions about physician availability at Tufts Boston and community sites

### BCH Provider Access Line

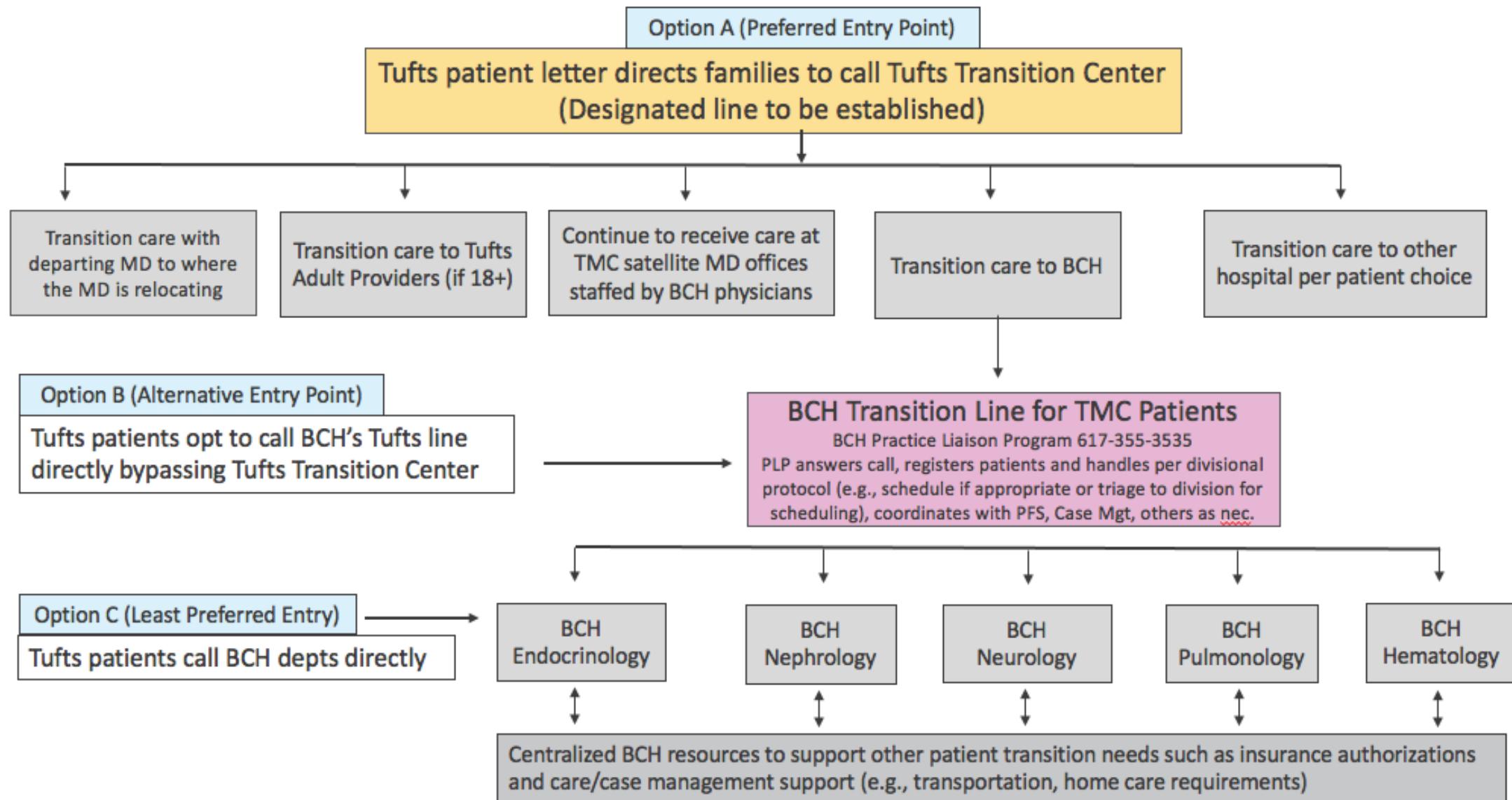
For Tufts Medicine clinicians – Staffed 24/7

617-355-KIDS (5437)

- Facilitate transfer & acceptance of patients requiring urgent/emergent care
- Schedule planned admissions
- Schedule ambulatory appointments with BCH specialists



# Tufts Patient Transition Process – BCH Entry Points





# Parent/Patient Transition Access Lines

## Tufts Transition Line

For Tufts pediatric patients and families

866-978-2339

8:30 am – 4:30 pm Monday - Friday

- For help getting a new doctor
- For assistance transferring to adult services
- For help with patient record transfers
- For help getting transportation to BCH from Tufts

## BCH Family Line

For Tufts pediatric patients and families

617-355-3535

7:00 am – 8:00 pm Monday - Friday

- For appointments with a BCH specialist
- New patient registration
- For help with insurance issues
- For help with Financial Services, Case Management, other needs



# Websites: Completed by Next Week

**[tuftsmedicalcenter.org/BCH](http://tuftsmedicalcenter.org/BCH)**  
(Note: all patient letters posted here)

**<http://childrenshospital.org/tufts-medicine-referrals>**

Thank You



[tuftsmedicine.org](https://tuftsmedicine.org)