FOR IMMEDIATE RELEASE

HEAD Watersports Announces Voluntary Safety Recall of Select Apeks XL4, XL4+ and Ocea Regulator Second Stages

Delray Beach, Fla. — 6/26/2026 — HEAD Watersports, distributor and importer of Apeks products in the United States and Canada, is conducting a voluntary safety recall of select Apeks XL4, XL4+ and Ocea regulator second stages, in coordination with the manufacturer, Apeks Marine Equipment Ltd.



The voluntary safety recall applies to affected Apeks XL4, XL4+ and Ocea regulator second stages manufactured between April 2025 and April 2026 with serial numbers ranging from **250402212 to 260402893, inclusive**.

Complete voluntary safety recall information, including affected products, serial number details and technical notice information, is available at:
https://us.apeksdiving.com/pages/recall-information-xl4-xl4-ocea

During performance testing, it was identified that the affected products do not meet the requirements of the EN250 safety standards. A defect in the spindle mold tool has allowed the spindle assembly to be installed incorrectly. Under demanding diving conditions, particularly at depths exceeding 45 meters/148 ft, this can restrict the flow of breathing gas, posing a risk of inadequate air supply to the diver at depth.

Out of an abundance of caution, all potentially affected units are being voluntarily recalled to ensure they are inspected and, where necessary, corrected.

Retailer Action Required

Retailers should immediately stop the sale, rental, demonstration and distribution of all units within the voluntary recalled serial number range. Retailers should inspect and process all affected units according to the official recall and service instructions. Contact customers who may have purchased an affected regulator and instruct them to stop using it immediately and return it for inspection. Place the recall notice in a clearly visible location in your store for at least 12 months, or until you receive further instructions. If retailers also sell Apeks products through your website, social media channels, or other platforms, please publish the notice there as well. Retailers should review the full voluntary safety recall information at:
https://us.apeksdiving.com/pages/recall-information-xl4-xl4-ocea

For additional information or voluntary recall-related support in North America, retailers should contact HEAD Watersports at **RecallXL4@us.head.com**.

Consumer Action Required

Consumers with an affected regulator model should **stop using it immediately**. Do not use the regulator until it has been inspected and confirmed safe for use. Consumer should contact original place of purchase, an authorized Apeks Dealer or Service Center. Customers whose serial number falls outside the affected range may continue using their regulator. Anyone who is unable to verify the serial number must stop using the regulator until it has been inspected and, where necessary, repaired in accordance with the official recall procedure.

To find an authorized North America Apeks dealer or service center, visit:
https://us.apeksdiving.com/pages/store-locator

Consumers can also review the full voluntary safety recall information at:
https://us.apeksdiving.com/pages/recall-information-xl4-xl4-ocea

Affected regulators will be inspected and, if necessary, repaired free of charge by qualified technicians using approved Apeks replacement components.

Consumers who are unsure whether their regulator is affected should contact their local Apeks dealer or service center before using the regulator.

Contact

For voluntary safety recall-related inquiries in the U.S., Canada, or Caribbean contact:
RecallXL4@us.head.com

For outside North America, contact recallXL4@aqualung.com

1.800.874.3236

Voluntary Safety Recall information:
https://us.apeksdiving.com/pages/recall-information-xl4-xl4-ocea

We have notified the US Consumer Product Safety Commission and Health Canada of this voluntary recall and will be working with them to carry it out in compliance with applicable laws and regulations.

We apologize for any inconvenience and is committed to ensuring that all affected products are inspected and corrected as quickly as possible.

Kind regards,
HEAD Watersports
in coordination with
Apeks Marine Equipment Ltd