



City of Gilroy

STAFF REPORT

Agenda Item Title: Discussion on the Open Government Commission's Recommendations (from the November 6, 2023 Presentation) Regarding Rules of Conduct for All Public Speakers and Virtual Public Comment/Participation

Meeting Date: July 29, 2024

From: Jimmy Forbis, City Administrator

Department: Administration

Submitted By: Bryce Atkins, Assistant to the City Administrator

Prepared By: Bryce Atkins, Assistant to the City Administrator

STRATEGIC PLAN GOALS

Not Applicable

RECOMMENDATION

Council discussion and direction.

BACKGROUND

At the November 6, 2023 regular City Council meeting, the Open Government Commission presented their report on Enabling Hybrid Public Meetings to the City Council (PowerPoint from the report is attached).

The OGC's presentation included identified findings recommending the establishment of:

1. Hybrid (in-person and virtual presence) meetings for the City Council and possibly other boards, commissions and committees, and
2. Rules of Civility and Decorum for members of the public to abide by when participating in a public meeting.

At the conclusion of the presentation, there was an initial desire for discussion amongst the Council to discuss these two items, and ultimately Council direction was issued to bring back the matter to a future City Council meeting agenda to have such discussions.

ANALYSIS

Staff has yet to analyze the presentation that the OGC provided, as Council has yet to direct any staff time to be spent on the matter. Each of the two components requested for discussion may proceed without the other. However, the rules of conduct may be helpful regardless of any virtual participation structure being pursued. Virtual meetings, if pursued, benefit significantly from the ability to reference and hold speakers accountable to a set of conduct rules to be followed when participating in Council meetings.

In discussing any possible direction, a few policy questions should be considered:

- Hybrid Meetings
 - Does the Council desire to have members of the public participate virtually?
 - How would the Council desire to address participants wishing to provide public comment who live outside of the city, region, and possibly state and nation?
 - Would Council desire to allow virtual participants to share their screen for public comments? What about presenters to the Council on the agenda?
 - Would Council desire or allow City consultants and non-staff participants to a business item on the agenda to present virtually during the meeting?
 - Would multiple people on one login to a virtual meeting be allowed time?
- Rules of Conduct
 - How are the rules to be enforced?
 - If there is conflict amongst the Council on if a rule is violated, who is the final arbiter of violations?
 - What is the enforcement mechanism for ongoing or repeat violations?
 - How often should the rules of conduct be reviewed for possible amendments?

Based on Council's direction, staff time would then be required to update the research conducted by the Open Government Commission, and additional research specific to the operations, technology, and financial implications of whatever direction Council desires to investigate or pursue.

ALTERNATIVES

No alternatives have been analyzed yet. Staff will prepare a report, pending Council direction regarding the matter, at which point alternatives may be presented if appropriate.

FISCAL IMPACT/FUNDING SOURCE

None for this discussion. Any direction that is received will be analyzed for its financial impacts to the organization.

PUBLIC OUTREACH

The matter was presented publicly to the Council on November 6, 2023, and was included on the publicly posted agenda for this meeting.

NEXT STEPS

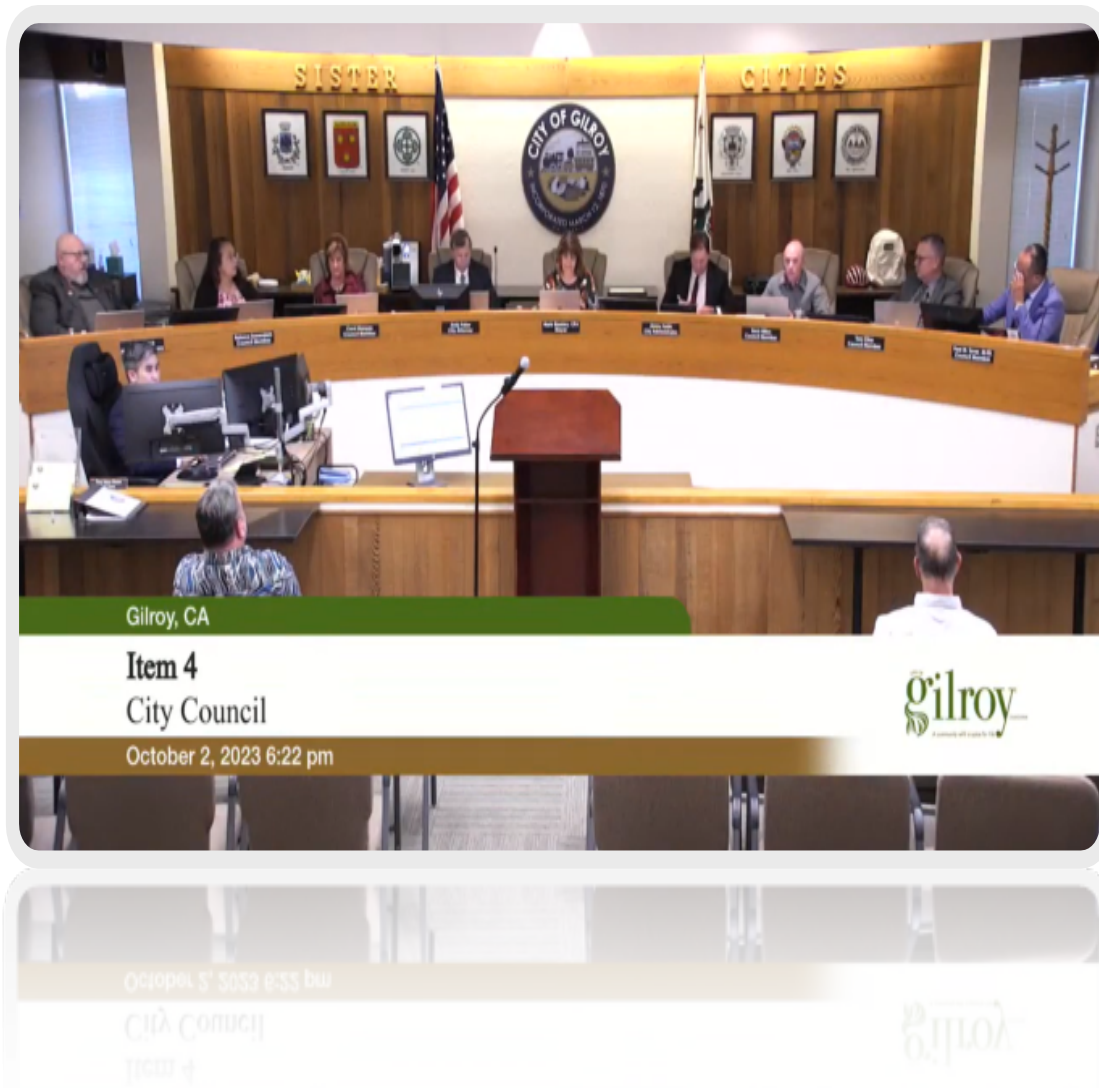
Should Council provide direction to analyze and/or prepare to implement a particular direction, staff will return to Council with a report and recommendations to be considered by Council for a formal action.

Attachments:

1. November 6, 2023 Open Government Commission Presentation PowerPoint.

ENABLING HYBRID PUBLIC MEETINGS

Open Government Commission
6 November 2023



OUTLINE

- Scope & Objectives
- Capabilities Analysis
- Findings & Recommendations
- Commissioner Q & A | Discussion

SCOPE & OBJECTIVES

Scope:

1. Analyze the capabilities used by cities in Santa Clara County to enhance public participation and access to local government meetings.
2. Bridge the public's in-person experience and participation with one that includes the virtual environment.

Objectives:

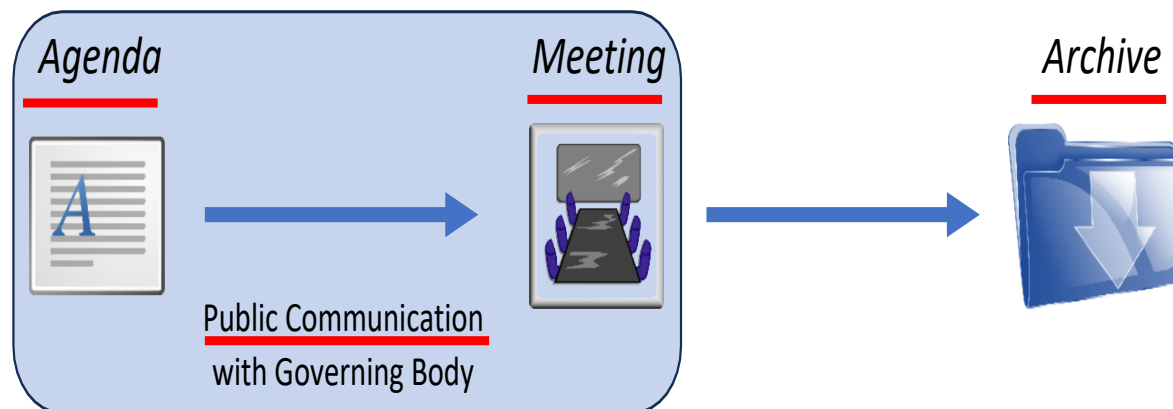
1. Study, analyze and identify technological benchmarks and procedural best practices used by other municipalities to increase community participation and access to public meetings.
2. Recommend options to the Open Government Commission for its consideration and recommendation to City Council for adoption.

CAPABILITIES ANALYSIS

				Live View Listen					Public Comment		
CITY	POPULATION	WEBSITE	AGENDA	Webcast	Televised	Zoom	Dial-In	Applications	Email	Call In	Zoom
Gilroy	60,078	cityofgilroy.org	16-Oct-2023	X				YouTube	X		
Campbell	42,713	http://www.ci.campbell.ca.us/	17-Oct-2023	X	X	X	X	YouTube	X	X	X
Cupertino	59,154	cupertino.org	17-Oct-2023	X	X	X	X	YouTube	X	X	X
Los Altos	31,021	losaltosca.gov	24-Oct-2023			X	X	YouTube	X	X	X
Los Altos Hills	8,380	losaltoshills.ca.gov	19-Oct-2023	X		X	X		X	X	X
Los Gatos	33,102	losgatosca.gov	17-Oct-2023	X	X	X	X	YouTube	X	X	X
Milpitas	81,067	ci.milpitas.ca.gov	3-Oct-2023	X		X	X	Facebook YouTube	X	X	X
Monte Sereno	3,519	montesereno.org	3-Oct-2023	X		X	X	YouTube	X		X
Morgan Hill	45,892	morgan-hill.ca.gov	1-Nov-2023	X	X		X	Facebook	X		
Mountain View	83,601	mountainview.gov	26-Sep-2023	X		X	X	YouTube	X	X	X
Palo Alto	67,287	cityofpaloalto.org	23-Oct-2023	X	X	X	X	YouTube	X	X	X
San Jose	959,256	sanjoseca.gov	24-Oct-2023	X	X	X	X	YouTube	X	X	X
Santa Clara	132,476	santaclaraca.gov	19-Sep-2023	X	X	X	X	YouTube Facebook	X	X	X
Saratoga	30,567	saratoga.ca.us	1-Nov-2023	X	X	X	X		X	xp.	718 of 750
Sunnyvale	156,364	sunnyvale.ca.gov	24-Oct-2023	X	X	X	X	YouTube	X	X	X

FINDINGS & RECOMMENDATIONS

Meeting Announcement to Archive Cycle



1. Recognize the phases within the cycle and identify the touchpoints created with increased access and participation presented with a hybrid public meeting
2. Link Findings and Recommendations to the cycle

FINDINGS 1 - 2

Phase	Description	Importance (A, B or C)
Agenda 1	Outline the ways and means members of the public can watch public meetings in person, stream live or view them after the fact online.	A
Agenda 2	Explain how members of the public can participate and make public comments in person as well as online. Summarize the ways members of the public can participate in the meeting to provide public comment (before and during the meeting).	A

RECOMMENDATION

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CITY COUNCIL REGULAR MEETING AGENDA

CITY COUNCIL CHAMBERS, CITY HALL
7351 ROSANNA STREET, GILROY, CA
95020

MONDAY, NOVEMBER 6, 2023 | 6:00 PM

CITY COUNCIL PACKET MATERIALS ARE AVAILABLE ONLINE AT www.cityofgilroy.org
AGENDA CLOSING TIME IS 5:00 P.M. THE TUESDAY PRIOR TO THE MEETING

Public Participation Information

In accordance with [Gilroy City Council's Remote Public Participation Policy](#), members of the public may participate in this meeting in person or via remote attendance using the information provided below:

1. Attend in person at the Gilroy City Council Chambers located at 7351 Rosanna Street, Gilroy, CA 95020
2. Access the meeting through Zoom and/or using the Dial-in numbers by registering for the webinar using the registration link: www.cityofgilroy.org/register
3. View online at www.cityofgilroy.org/965/Agendas-Minutes
4. View via the City's YouTube channel at www.youtube.com/channel/UPO_88updEJP9eZOdQJ54Pw

NOTE: Comments provided via social media are not moderated or considered as public input for the City Council's consideration prior to deliberating or reaching a decision during the public hearing. Members of the public wishing to comment should do so in person or via Zoom (online or telephone).

Agenda example identifies

1. How members of the public can participate (view/watch)
2. How members of the public can provide public comment (written/verbal)

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Public Comment – Comments by the public will be taken on agenda items before action is taken by City Council.

1. Written Communication

- Provide comment using the City of Gilroy Agenda Portal at www.cityofgilroy.org/965/Agendas-Minutes
- Email comments to the City Clerk's Office at publiccomments@cityofgilroy.org.
- Mail comments to the Gilroy City Clerk's Office at City Hall, 7351 Rosanna Street, Gilroy, CA 95020.

Comments received by the City Clerk's Office by 1 p.m. on the day of a Council meeting will be distributed to the City Council prior to or at the meeting and available for public inspection prior to the meeting. Any correspondence received will be incorporated into the meeting record. Items received after the 1 p.m. deadline will be provided to the City Council as soon as practicable. Written comments are also available on the City's Public Records Portal at bit.ly/3NuS11N.

2. Verbal Communication during Public Meeting

Public testimony is subject to reasonable regulations, including but not limited to time restrictions for each individual speaker. Please limit your comments to 3 minutes. The amount of time allowed per speaker may vary at the Mayor's discretion depending on the number of speakers and length of the agenda. Public Comment will begin with speakers attending in-person first followed by those participating via Zoom (online or by telephone).

- In Person: Fill out a speaker card and give it to the City Clerk.
- Online (Zoom): Log into the Zoom application using the instructions provided after registering. Use the Raise Hand feature when instructed to do so by the Mayor or City Clerk.
- Dial In (Zoom): Dial into the Zoom conference using the phone number and webinar ID outlined in the email after registering as a virtual participant. Use the Raise Hand feature by pressing * 9 when instructed to do so by the Mayor or City Clerk.



In compliance with the Americans with Disabilities Act, the City will make reasonable arrangements to ensure accessibility to this meeting. If you need special assistance to participate in this meeting, please contact the City Clerk's Office at least 72 hours prior to the meeting at (408) 846-0204 or cityclerk@cityofgilroy.org to help ensure that reasonable arrangements can be made.



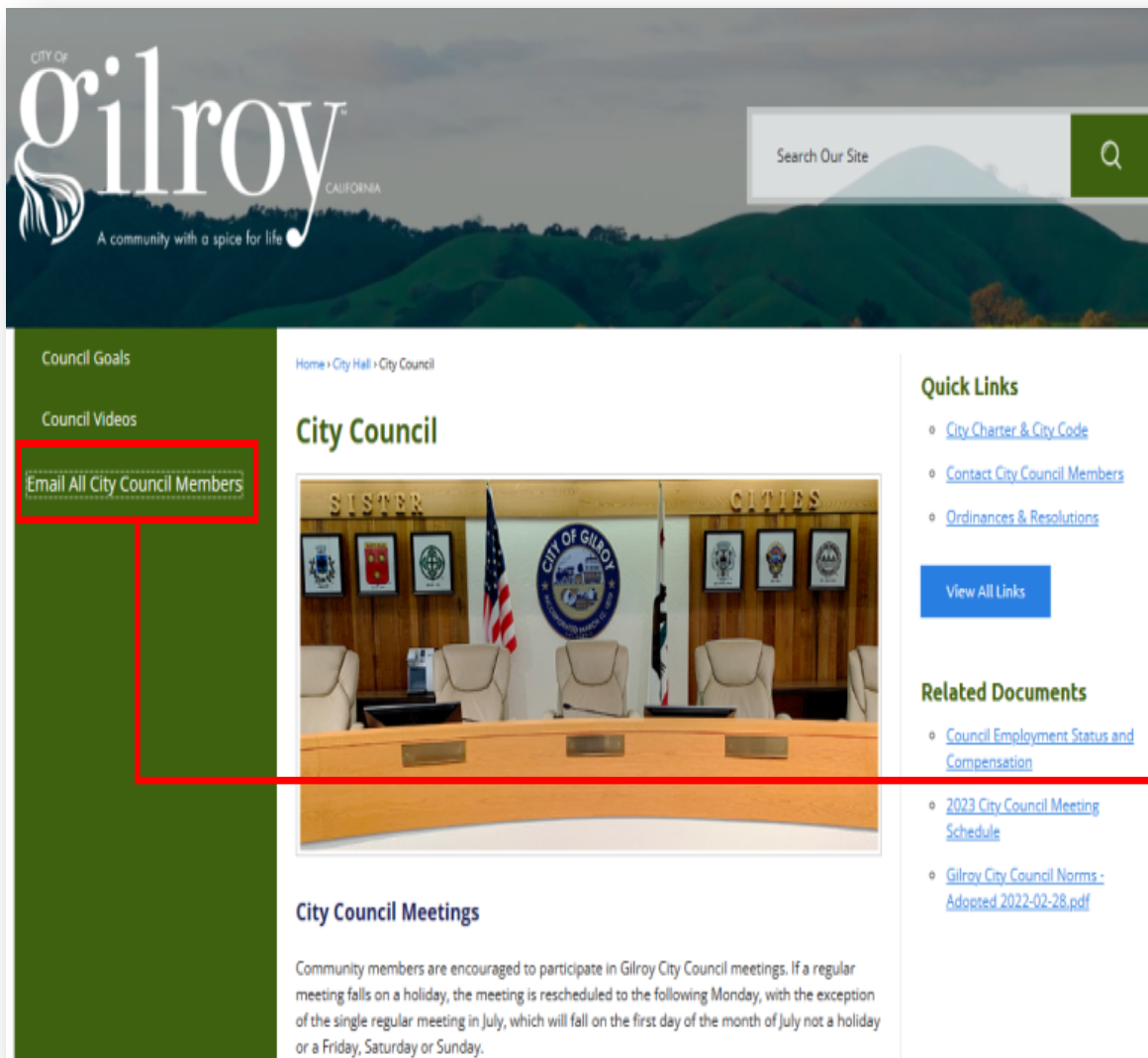
If you challenge any planning or land use decision made at this meeting in court, you may be limited to raising only those issues you or someone else raised at the public hearing held at this meeting, or in written correspondence delivered to the City Council at, or prior to, the public hearing. Please take notice that the time within which to seek judicial review of any final administrative determination reached at this meeting is governed by Section 1094.6 of the California Code of Civil Procedure.

FINDING 3

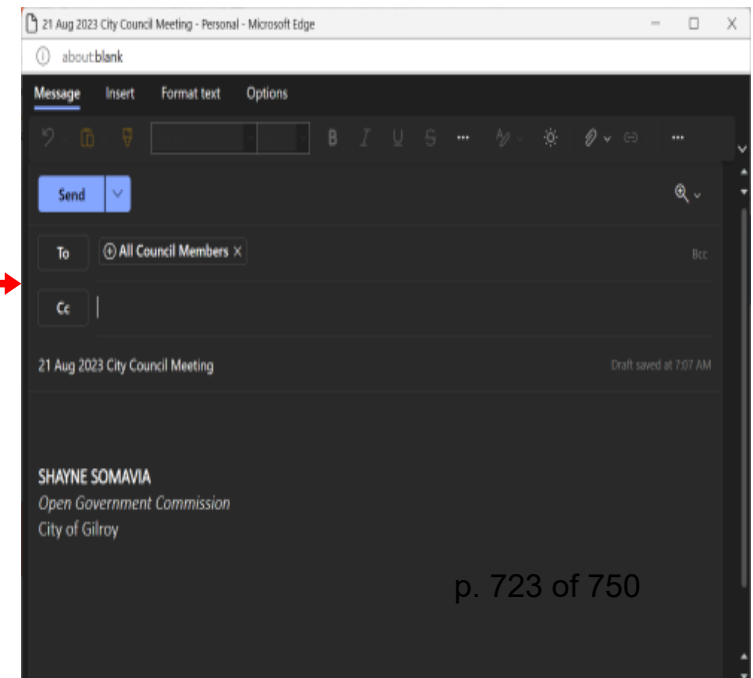
Phase	Description	Importance (A, B or C)
Communication 3	Create an email distribution list to allow members of the public to send questions or concerns to all City Council members.	N/A

NOTE: The City of Gilroy has established the allcouncilmembers@cityofgilroy.org email address and included it on the City Council website for public use.

HIGHLIGHT



- When selected, a new draft email is started within the user's default email application
- Email distribution:
 - 7 x City Council members
 - City Manager
 - City Clerk



FINDING 4

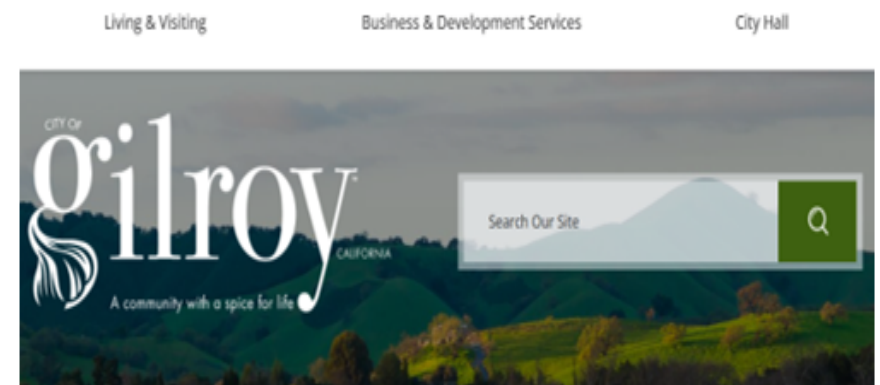
Phase	Description	Importance (A, B or C)
Communication 4	Enable “Comment” feature within the City’s Agenda & Minutes website application. This feature can provide an additional method for members of the public to communicate with the City Council regarding items on the agenda as well as topics not on the agenda.	C

RECOMMENDATION

Information Technology Feature

- Enable an electronic commenting feature, which would allow members of the public to provide written comments
 - Associated with the City of Gilroy Agenda Portal
 - Commenting enabled at the time the agenda is posted
 - Feature activated for each specific public meeting
 - Include items on and not on the agenda
- Depending on the feature's configuration, comments could be visible to the public and council as soon as they are submitted by members of the public

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Welcome to the City of Gilroy Agenda Portal

Current And Upcoming Meetings				
View All Boards And Commissions				
Meeting Title	Date/Time	Documents	Options	
Planning Commission Regular Meeting	Jul 06, 2023 06:00 PM			
City Council Special Meeting	Jul 10, 2023 06:00 PM		Comment	
Open Government Commission Regular Meeting	Nov 09, 2023 06:00 PM			

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RECOMMENDATION

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City of Gilroy

Meeting: City Council Special Meeting

Meeting Time: July 10, 2023 at 6:00 PM

Disclaimer: Tell the City Council what is on your mind. Your comments will become part of the official public record. If you do not want your personal information included in the official record, do not Sign In.

AGENDA ITEM

9.1. Introduction and First Reading of an Ordinance Adding Chapter 16B, Sidewalk Vending, to the Gilroy City Code

Select a Position: ☐ Oppose ☐ Neutral ☐ Support

Comment

500 of 500 characters remaining

FINDING 5

Phase	Description	Importance (A, B or C)
Communication Meeting 5	<p>Include public meeting viewing options on a title/intro slide of public meetings.</p> <p>Examples: In Person, City website, YouTube, Zoom/Dial In</p>	B

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ZOOM

<https://us.02web.zoom.us/#>

Web ID: 123 4567 8901

CALL IN

Dial: 1-408-638-0968 or 1-669-900-6833

Web ID: 123 4567 8901



City Council Meeting
June 19, 2023
Will Begin Shortly

CITY WEBSITE

www.cityofgilroy/watch

CITY YOUTUBE CHANNEL

www.youtube.com/channel/UPO_88updEJP9gZOdQJ54Pw

FINDING 6

Phase	Description	Importance (A, B or C)
Meeting 6	Establish <i>Rules of Civility and Decorum</i> for members of the public to abide by when participating in a public meeting. This incorporates in-person, audio and written correspondence/comments sent to or presented in front of the council, boards, committees, and commissions. Provides administration and staff with a baseline of norms to hold the public to as well as to justify and cite when ending (cut off) specific comments or correspondence.	B

RECOMMENDATION



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RULES OF CIVILITY AND DECORUM

PURPOSE: To outline rules of civility and decorum for community members participating in hybrid public meetings to ensure civic engagement while also promoting democracy at the local level.

1. General Guidelines

- 1.1. The City of Gilroy provides open access, hybrid public meetings such as City Council meetings, boards, commission, and committee meetings.
- 1.2. In order to safeguard and promote a participatory democracy, all individuals attending these public meetings (online or in-person) should strive to:
 - 1.2.1. Treat everyone courteously;
 - 1.2.2. Listen to others respectfully;
 - 1.2.3. Exercise self-control;
 - 1.2.4. Give open-minded consideration to all viewpoints;
 - 1.2.5. Focus on the issues and avoid personalizing debate;
 - 1.2.6. Embrace respectful disagreement and dissent as democratic rights that are inherent aspects of an inclusive public process and useful toward making informed and effective decisions.

2. Civility and Decorum at Hybrid Public Meetings

- 2.1. All interactions between city staff, city elected and appointed officials, and members of the public will be conducted in a respectful manner.
- 2.2. Members of the public attending online or in-person will refrain from any behavior that disrupts or threatens to disrupt the administration of public meetings, including any of the following:
 - 2.2.1. Insulting, demeaning, intimidating, or offensive communications;
 - 2.2.2. Harassment or intimidation of city staff, city elected or appointed officials, or members of the public;
 - 2.2.3. Conduct that threatens to provoke violence; and

- *Rules of Civility and Decorum* provide the public with guidelines for participating in a public meeting.
- Outlines acceptable and unacceptable behavior when interacting with local government.
- Identifies the protocols in place when addressing officials at public meetings.
- Outlines actions the presiding officer can take to enforce the rules if they are not adhered to.

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2.2.4. A continuing pattern of disruptive behavior.

2.3. No person shall address the council, board, committee, or commission without first being recognized by the presiding officer. Additionally, no person shall continue to speak after their allotted time has expired.

2.4. All remarks by members of the public shall be addressed to the Mayor or the Chair of a particular board, commission, or committee and not directed at any other member of the public or to any single council, board, commission, or committee member unless in response to a question from that member.

2.5. All persons attending a public meeting shall obey any lawful order of the presiding officer to enforce the rules of civility and decorum.

3. Enforcement of the Rules of Civility and Decorum

3.1. The presiding officer shall be responsible for maintaining the decorum at the public meeting and uniformly enforcing the civility and decorum rules outlined above.

3.2. In the event any person breaches the rules in a manner that disturbs, disrupts, or otherwise impedes the orderly conduct of the meeting, the presiding officer shall order that person to cease the offending conduct and may instruct the City Clerk to turn off or disable features to prevent further violations or disruptions.

3.3. If any person continues to breach the Rules of Civility and Decorum in a manner that disturbs, disrupts, or otherwise impedes the orderly conduct of the meeting following an order from the Presiding Officer to cease the offending conduct, the Presiding Officer may order that person to leave the Public Meeting or direct the City Clerk to remove the person from the online venue.

3.4. If any person refuses to leave the Public Meeting following an order from the Presiding Officer, the Presiding Officer may order any law enforcement officer on duty to remove that person from the Public Meeting or direct the City Clerk to remove the person from the online venue.

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RECOMMENDATION

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- Linked to Findings 1, 2 and 4.
- Illustrates the stages for public comment and opportunities where public comment is received during a public meeting.
- Serves as a tool to reconcile existing processes with recommended or implemented solutions.



Public Comment Options	Anytime Any Topic (Items not on the agenda)	Pre Agenda Meeting Scheduled	Agenda Post Meeting Scheduled	Governing Body Decision		
				Governing Body Meeting	Consent Calendar	Removed from Consent
Email allcouncilmembers@cityofgilroy.org						
Email clerk's office at publiccomments@cityofgilroy.org						
Use Meeting & Agenda Comments feature to submit						
Fill out Speaker Card (In-Person)						
Zoom Meeting - Hand Raise						
Zoom Meeting (Call In) - * 9					p. 732 of 750	

FINDING 8

Phase	Description	Importance (A, B or C)
Archive 8	Provide a “Captions File” to include a transcription of the recorded audio/video. Having the file posted as a file option next to the recorded video link on the City’s Agenda and Minutes webpage gives members of the public the ability to download the transcript. The transcript (html) can then be translated to another language using the Google Translate feature.	C

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View All Boards And Commissions

2023

2022

2021

2020

2019

2018

Meeting Title



Date/Time



Documents



Video



Open Government Commission
Special Meeting

Jun 22, 2023 05:30 PM



Transcript

Parks and Recreation Commission
Regular Meeting

Jun 20, 2023 06:00 PM



City Council Regular Meeting

Jun 19, 2023 06:00 PM



Transcript

Library Commission Regular Meeting

Jun 14, 2023 07:00 PM



Arts and Culture Commission Regular
Meeting

Jun 13, 2023 06:30 PM



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Open Government Commission

Special Meeting, June 22, 2023

Meeting Transcript

0:00 I see 5 30. should we call the order yes okay 5 30.
0:07 call to order roll call yes Madam chair
0:12 um commissioner freakazi is absent at the moment commissioner Irwin president
0:17 Commissioners Olivia present uh Vice chair engine Springer president thank you and chair Benz present
0:27 okay presentations to the open government commission 3.1 public comments by members of the public no
0:33 public speaker at the moment we will close all right unfinished business city
0:40 council correspondence sample 4.1 yes so
0:45 um did we make a note that price is subbing for our friend Jimmy uh I can do that in the
0:52 notes here yeah um so uh Coral table is a sample of an
0:58 Outreach or a council correspondence form we did do the search for other cities to see if other cities had
1:05 something similar um usually it was to recording in the minutes something very very brief we're
1:12 still searching to see if there's any other examples but this is what we've come with which is basically taking our letterhead template and converting it
1:19 slightly so it'd be used by every commission obviously commission the Commissioners on the right will be
1:25 adjusted to whoever Power number foreign ERS for each commission overall it's a
1:33 memo Style with message in the glow section the only big difference is that we have the vote at the bottom for
1:40 that corresponds just a case of commission you know just like any other action in the commission or maybe The
1:45 Descent to whatever that communication is so I want to be able to record to give a little more comfort for the
1:51 communication of who is supporting of it and who may be opposed to it but then the Christian share side and the
1:57 Christian executive sponsor also signed as well and the executive sponsor would be Jimmy or somebody from the city okay
2:03 well do we need a motion to accept this or is this just it's receiving part of our University okay

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FINDING 9

Phase	Description	Importance (A, B or C)
Archive 9	<p>Create a Recorded Media Smart Sheet. Outline how transcripts of recorded meetings can be obtained (YouTube). This can include specific features such as autogenerate translated transcripts in other languages (Subtitles/Closed Caption & Transcripts).</p> <p>NOTE: Establish a template or standard when rendering meetings to YouTube. Ensures Subtitles/Closed Caption capability is enabled prior to rendering.</p>	B

RECOMMENDATION

Smartsheet Reference | Access

- When requests arise during public meetings regarding where members of the public can access and download recordings of the proceedings, the *Recorded Public Meeting Smart Sheet* can be used as a reference and guide.
- Acquaints the public with an easy, responsive, and accountable process (even educates the public)
- Incorporates how to enable closed caption, auto translate, transcription and more.
- Includes a QR Code reference at the information desk in the Council Chambers to give members of the public the resource at their fingertips



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Recorded Public Meetings Smart Sheet

Purpose: To provide a quick reference for individuals who wish to view recorded meetings hosted by the City of Gilroy. The media sources give members of the public an option for viewing live meetings or previously recorded meetings.

RESOURCES:

- City of Gilroy - [Agendas & Minutes | Gilroy, CA - Official Website \(civicplus.com\)](#)
- City of Gilroy YouTube Channel - <https://www.youtube.com/@cityofgilroy5295>

1. General Information

- 1.1. The City records meetings (audio/video) to provide community members an online resource to reference and review meetings of the council, boards, commissions or committees.
- 1.2. Recordings become available shortly after the conclusion of each meeting.
- 1.3. Meetings can be streamed over the internet or in the case of the video capability maintained on the City's website, those can be downloaded and viewed independent of an Internet connection.

2. City of Gilroy | Agenda & Minutes

- 2.1. Use the [Gilroy Agenda Portal](#) to identify the specific meeting you would like to download or view. (Example provided at [Figure 1](#), )
- 2.2. Meetings with the streaming/downloading feature available will have a video icon identified in the Video column of the portal. (Example provided at [Figure 1](#), )
- 2.3. Once the video feature is selected, individuals can choose to stream the video by selecting *Play* on the video clip as depicted in [Figure 2](#), .
- 2.4. Additionally, users can download the video file by using the *Share this video* tab as demonstrated in [Figure 2](#),  and using the *Download* button as depicted in [Figure 2](#), .

3. City of Gilroy YouTube Channel

- 3.1. Recorded public meetings can also be accessed using the City's YouTube channel at <https://www.youtube.com/@cityofgilroy5295>.
- 3.2. Meetings are organized by meeting type (City Council Meetings 2023, Planning Commission Meetings, 2023, Community Meeting, etc.) and can be viewed by selecting the video as illustrated in [Figure 3](#), .
- 3.3. To enable specific features included with the recorded meeting clip, select one, some or all:
 - 3.3.1. Closed Caption ([Figure 4](#), ) – When selected, this turns on closed captioning (CC), giving users the ability to read the text associated with the recorded meetings audio.
 - 3.3.2. Settings ([Figure 4](#), ) – Within the settings menu, users can select their preferred language, which is auto translated by the application .

Need additional help, Contact the City Clerk's Office • 408 846-0204 • cityclerk@cityofgilroy.org Page 1 of 4

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CONSIDERATION & RISK MANAGEMENT



The Mercury News

NEWS > POLITICS > CALIFORNIA POLITICS • News

In the battle over hate speech at Bay Area public meetings, are the Zoombombers winning?

 CaliforniaCityNews

News ▾

Local Policy Issues ▾

The Mercury News

LOCAL NEWS • News

Morgan Hill bans Zoom public comment after hate speech incident

The city joins several others across the Bay Area

[Politics & Government](#)

City Of Healdsburg, County Of Sonoma Hope To Curtail Zoom-Bombing

The city and county both announced that public comments cannot be made on Zoom but can be made in person at meetings or beforehand by email.

[Home](#) • [Racist Trolls Force Sacramento City Council to Scrap Public Comments Over Zoom](#)

Racist Trolls Force Sacramento City Council to Scrap Public Comments Over Zoom

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CONSIDERATION & RISK MANAGEMENT

Mitigating Zoom Bombs & Hate Speech

- ✓ Standards of Conduct → Rules of Civility and Decorum (Recommendation)
- ✓ Zoom Participant Registration (Unique Meeting ID & Password)
- ✓ Public Comment Front Row | Virtual Waiting Room
- ✓ Request speakers provide full name and location prior to speaking
- ✓ Remove Disrupters (Legal Standard)
- ✓ City Council Statement of Values
- ✓ Resolution condemning hate speech
- ✓ Chair calls recess
- ✓ End option to provide virtual public comment

Webinar Registration

First Name* Last Name*

Email Address*

Address*

City*

Zip/Postal Code* State/Province*

Phone*

Would you like to speak during the meeting?*

☐ No ☐ Yes

What agenda item would you speak about?*

☐ None

☐ Oral Requests (Item not on the agenda)

☐ Agenda Item 1

☐ Agenda Item 2

☐ Agenda Item 3

☐ Agenda Item 4

☐ Agenda Item 5

☐ Agenda Item 6

☐ Agenda Item 7

☐ Agenda Item 8

CONCLUSION

Commissioner Questions & Answers