



NORTHWOODS CREDIT UNION
1702 Avenue B
Cloquet, MN 55720

Phone (218) 879-4181
Toll Free (888) 458-0975
Fax (218) 879-0965

Account Number (s)

Loans Given. Dreams Realized.

Dear Northwoods Credit Union Member,

Technology is changing the world. These days many credit union members no longer have a landline telephone, instead solely relying on a mobile phone and other electronic devices as their primary means of contact. This change has complicated our ability to communicate with you because federal law has placed some restrictions on contacting consumers on their mobile phones and other electronic devices.

The Telephone Consumer Protection Act generally requires businesses to obtain express consent before contacting members on their mobile phones and other electronic devices. To ensure that you don't miss any important communications, including possible fraud or suspicious activity on your account, we are requesting your permission to contact you on your mobile phone or other electronic devices.

By acknowledging and signing this consent form, you are granting permission to Northwoods Credit Union to contact you on your mobile phone or on other electronic devices.

You may choose to grant permission to contact you via phone call and/or text message on any electronic device, or phone call only (no texts). Consent is not required; you may opt-out of contacts to your cell number. Additionally, you retain the right to revoke permission at any time.

By consenting via this form, you grant permission to the credit union to contact you for any reason. Some examples of reasons we may contact you include:

1. Suspected fraud or suspicious activity
2. Data security breaches
3. Suspected identity theft
4. Communications about existing accounts and loans
5. Notification of Payment reminders
6. Marketing and promotion

Please make your selection below, sign, date, and return back to us by mail to the above address 1702 Ave B., Cloquet, MN 55720, by email to nwcu@northwoodscu.org or by fax to 218-879-0965.

- ☐ I grant permission to contact my cell phone or other electronic devices for calls and text messages
- ☐ I grant permission to contact my cell phone number for phone calls only (no texts)
- ☐ I grant permission to send Marketing & Informational text blasts to my cell phone or other electronic devices for calls and text messages

Account Holder (PRINT)

Account Holder (PRINT)

Account Holder (SIGNATURE)

Account Holder (SIGNATURE)

Date

Date

Offices at: 1702 Avenue B, Cloquet · 902 Stanley Avenue, Cloquet
90 Arrowhead Lane, Moose Lake · 224 W Hwy 2, Floodwood
www.northwoodscu.org