

# Overcoming Challenges in Pediatric Coding and Reimbursement

## Coding Hints - Office

- Acute problem, 0-2 labs ordered, Rx = 99203/99213
- Acute problem, 3+ labs ordered, Rx = 99204/99214
- One stable chronic illness, 0-2 labs ordered, Rx = 99203/99213
- One chronic illness not at tx goal, Rx = 99204/99214
- Acute or chronic illness or injury that poses a threat to life or bodily function OR one chronic illness with severe exacerbation, decision regarding hospitalization = 99205/99215

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## Coding by Time

	Time		Time
		99211	Not specified
99202	15	99212	10
99203	30	99213	20
99204	45	99214	30
99205	60	99215	40

- Clinical staff time DOES NOT count!
- Only one person per minute – if two providers see patient at same time, only one would be counted for each minute.

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## Documentation for Telehealth Services

- Informed consent
  - May be verbal or signed through the patient portal or mail.
  - <https://telehealth.hhs.gov/providers/preparing-patients-for-telehealth/obtaining-informed-consent>
- Location of the provider and the patient
  - Provider must be licensed in the state where the patient is located
- Technology used – must be HIPAA-compliant
  - Must have Business Associate Agreement with telehealth technology provider
  - Must specify whether audio-video or audio-only
- Documentation to support the code billed
- Other information as required by the specific payer

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