Dear Referring Physicians,

Thank you for considering UAB Pediatric Orthopedics for your patient's care. We are proud to offer a specialized service line designed to provide exceptional care and support. Here are some key reasons why our Pediatric Orthopedic Access Center stands out:

Dedicated Team: Our team includes five full-time Patient Service Coordinator II's with extensive experience in orthopedic and sports medicine diagnoses. This expertise allows us to effectively triage referrals based on established protocols and deliver superior customer service to our patients and their families.

Exceptional Service: We are committed to making each interaction a positive experience. Our team's dedication ensures that:

- **"It's Always a Beautiful Day in Orthopedics":** Our families feel confident and supported throughout their care journey.
- **Going Above and Beyond:** We diligently work to recover every necessary document to secure an appointment promptly.
- **Expertise Through Training and Research:** Our staff is highly trained and continually updates their knowledge to provide the best possible service.
- **Compassionate Care:** We treat each family with the utmost care and detail, as if they were our own, driven by a genuine passion for what we do.
- **Proactive Solutions:** We address concerns promptly, offering solutions to both families and referring offices to ensure a smooth process.

We look forward to collaborating with you and providing exceptional care to your patients. If you have any questions or need additional information, please feel free to contact us.

Best regards,

Dominique McCray, BSHA

Clinical Program Manager II
UAB Pediatric Orthopedics
205-200-4125 dsquare@uabmc.edu