



The New hap.org Is Here—Designed to Support You!

We're excited to share that the newly redesigned hap.org is now live.

This updated experience was shaped by user feedback and designed to better support you by making it easier to find the tools, resources and information you need.

With improved navigation and a more intuitive layout, our new site helps simplify everyday tasks and reduce time spent searching for answers.

What you can expect:

Easier access to the HAP provider portal



Provider portal

Get everything you need to manage your relationship with HAP in our provider portal. You can access your HAP account 24/7.

Log in

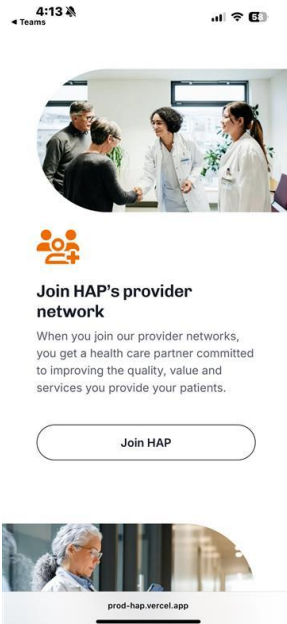


Quick links to commonly used provider resources

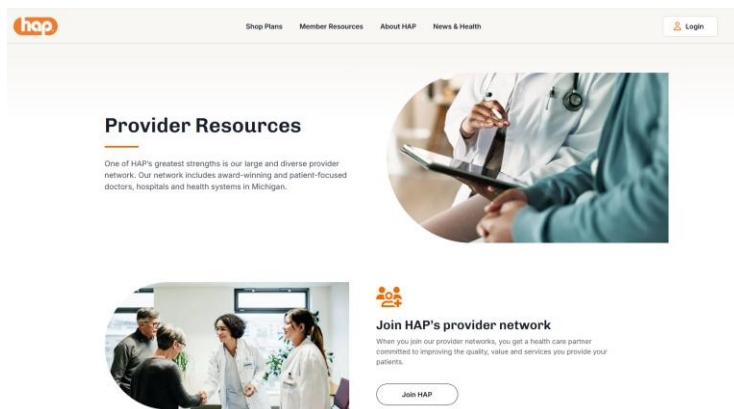
Contracted provider resources

- Formulary drug list**
Search HAP's latest formulary to see if your patients' medications are covered by HAP.
→
- InterQual criteria form**
Register here to gain access to view InterQual criteria.
→
- HAP CareSource providers**
HAP CareSource™ makes it easy to provide the best care to Medicaid and MI Health Link patients.
→
- Forms and other information**
All the forms and files you need in one place.
→
- Working with HAP, ASR, Alliance and PCN**
Learn more about HAP and its subsidiaries as well as helpful contacts for providers.
→
- Care guidelines**
Reviewed by HAP's clinical and medical policy team, our clinical guidelines help caregivers provide the right care at the right time.
→

A more modern, user-friendly experience across devices



Enhanced, intuitive navigation



One of HAP's greatest strengths is our large and diverse provider network. Our goal is to make your work with HAP simpler, more efficient and more convenient so you can stay focused on delivering high-quality care to patients.

We invite you to explore the new site and take advantage of the improvements designed with you in mind.

Take a look: <https://www.hap.org/providers>

Thank you for your continued partnership and your commitment to the health and well-being of our members.