



## New Enrollment Platform and Updated Change Form

In early June, we are implementing a new platform, eApply, for enrolling with HAP and HAP CareSource. We've also updated our provider change form. Providers affiliated with a provider hospital organization/provider organization will continue to work directly with their organization for enrollments and demographic changes.

### Process for New Enrollment Platform eApply

Once eApply is live, providers will email [providernetwork@hap.org](mailto:providernetwork@hap.org) with some basic information. Our intake team will review the request and email the provider the appropriate link for the online application to complete. There are three application types:

Application	Definition
Practitioner (Type 1 NPI)	A licensed individual who provides medical or clinical care, such as a physician, nurse practitioner, therapist, or other healthcare professional. They can be credentialed or not credentialed. Note: Practitioners must be associated with a group to proceed with enrollment.
Group (Type 2 NPI)	Provider entity that is not credentialed separately; however, its related practitioners may require credentialing.
Facility (Type 2 NPI)	Organization/entity that requires credentialing.

Providers will complete the application, upload appropriate documents, attest to accuracy and submit!

We are confident eApply will improve our provider onboarding process. Soon, there will be a feature that will allow you to obtain your enrollment status by logging into the system.

### Updated Change Form

We've updated our provider change form that you use for changes to existing provider information. There are sections for individual practitioners, groups, and facilities.

**Effective June 1, 2026, the updated form will be required.** Previous versions of the form will no longer be accepted. However, you can start using the updated form now! Just visit [hap.org](https://hap.org) and select *Forms and other information*.

Please continue to watch the provider newsroom for updates.