2026 HAP Special Needs Plans Comparison
Provider Education

SNP Plans and Provider Network

Below is an overview of our SNP plans and their provider network.

Our Plans	Provider Network
HAP Medicare Diabetes and Heart (HMO C-SNP) Effective Jan. 1, 2026 **Important!** Our plan focuses on diabetes mellitus, chronic heart failure, and cardiovascular disorders. The member's physician must attest to one of these medical conditions by submitting a completed form to HAP. For more plan information, visit hap.org.	• HAP Medicare HMO contracted providers • HAP Medicare HMO contracted providers open to new patients are required to see these members • No out-of-network coverage except for emergencies; urgently needed services when the network is unavailable; and when authorized by HAP
HAP Medicare Complete Duals (HMO D-SNP) For more plan information, visit hap.org.	• HAP Medicare HMO contracted providers • HAP Medicare HMO contracted providers open to new patients are required to see these members • No out-of-network coverage except for emergencies; urgently needed services when the network is unavailable; and when authorized by HAP
HAP Medicare Complete Assist (PPO D-SNP) For more plan information, visit hap.org.	• HAP Medicare PPO contracted providers • HAP Medicare PPO contracted providers open to new patients are required to see these members • Members can see providers out of network with higher cost share
HAP CareSource™ MI Coordinated Health (HMO D-SNP) Effective Jan. 1, 2026 This plan replaces HAP CareSource MI Health Link. For more plan information, Visit hapcaresource.com	• HAP Medicare HMO and HAP CareSource Medicaid contracted providers (must be participating with both) • No out-of-network coverage except for emergencies; urgently needed services when the network is unavailable; and when authorized by HAP CareSource

Verifying Benefits and Member Eligibility

Plan	Contact Information
HAP Medicare Diabetes and Heart (HMO C-SNP)	• Call **(866) 766-4661** • Log in at **hap.org;** select *Member Eligibility*
HAP Medicare Complete Duals (HMO D-SNP) HAP Medicare Complete Assist (PPO D-SNP)	• Call **(866) 766-4661** • Log in at **hap.org;** select *Member Eligibility* **To confirm Medicaid member eligibility:** • Visit CHAMPS web portal at **milogintp.michigan.gov** • Call CHAMPS at **(800) 292-2550, option 5, then 2**
HAP CareSource MI Coordinated Health (HMO D-SNP)	• Call **(833) 230-2159** Monday-Friday, 8 a.m. to 6 p.m. • Log in at **hap.org**; select *HAP CareSource*

Prior Authorization Requirements & Submitting Requests

Plan	Contact Information
HAP Medicare Diabetes and Heart (HMO C-SNP) HAP Medicare Complete Duals (HMO D-SNP) HAP Medicare Complete Assist (PPO D-SNP)	**Requirements:** • Log in at **hap.org**; select *Quick Links; Procedure Reference Lists* **Submitting requests & checking status:** • Log in at **hap.org**; *select Authorizations*
HAP CareSource MI Coordinated Health (HMO D-SNP)	**Requirements & Submitting Requests** • Log in at **hap.org**; select *HAP CareSource* • Call **(833) 230-2159**

Submitting Claims

Plan	Submission Requirements
• HAP Medicare Diabetes and Heart (HMO C-SNP) • HAP Medicare Complete Duals (HMO D-SNP) • HAP Medicare Complete Assist (PPO D-SNP)	Contact your clearinghouse and give them the HAP payer ID number: **38224**
HAP CareSource MI Coordinated Health (HMO D-SNP)	Contact your clearinghouse and give them the HAP CareSource payer ID number: **MIMCRCS1**

Model of Care Training Requirement

The Centers for Medicare & Medicaid Services requires providers take annual model of care training.

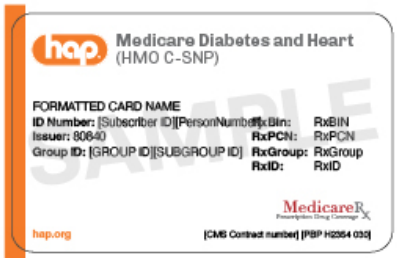
Plan	Model of Care Training Materials
HAP Medicare Diabetes and Heart (HMO C-SNP) HAP Medicare Complete Duals (HMO D-SNP) HAP Medicare Complete Assist (PPO D-SNP)	You can find the training when you: 1. Log in at **hap.org** and select the link in the training reminder alert. If you don't see the alert, training has been completed. 2. Visit hap.org.
HAP CareSource MI Coordinated Health (HMO D-SNP)	Visit hapcaresource.com.

Other Important Contact Information

Plan	Contact Information
HAP Medicare Diabetes and Heart (HMO C-SNP) HAP Medicare Complete Duals (HMO D-SNP) HAP Medicare Complete Assist (PPO D-SNP)	Visit **hap.org**
HAP CareSource MI Coordinated Health (HMO D-SNP)	Visit **hapcaresource.com**

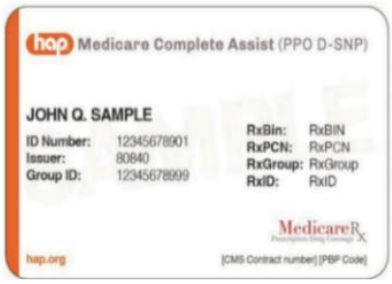
ID Cards

HAP Medicare Diabetes and Heart (HMO C-SNP)



HAP Medicare Complete Duals (HMO D-SNP)

HAP Medicare Complete Assist (PPO D-SNP)



HAP CareSource MI Coordinated Health (HMO D-SNP)