



New Incentive for 2025 HEDIS Gap Closure!

Closing HEDIS Gaps Online

Earlier this year, we removed the HEDIS gap care submission through our online portal. Since October 20, 2025, you can submit data through our online provider portal to close the HEDIS gaps below.

We are offering a \$50 incentive for each HEDIS care gap closure submitted via the HAP portal from October 20, 2025, through December 31, 2025. This incentive is applicable to Medicare Advantage submissions only. Earned incentives will be paid at the end of the first quarter of 2026. The following HEDIS measures are eligible for the submission incentive:

- Hemoglobin A1c <8%
- Hemoglobin A1c ≤9%
- Controlling high blood pressure
- Breast cancer screening
- Colorectal cancer screening
- Diabetic eye exam

HAP reserves the right to exclude any data submission from the incentive that is not accurate or does not close a HEDIS care gap for measurement year 2025.

The following HEDIS measures are **not** included in the incentive but are still encouraged for data submission through the HAP portal:

- Cervical cancer screening
- Flu vaccine

HEDIS Gap Submission Instructions

Below are instructions for submitting data online to close HEDIS gaps. **Note: A medical record is required upon submission and to receive the incentive.**

- Log in at **hap.org** and select *HEDIS & HCC Program*.
- Enter a member ID or select the link to *view your HCC/HEDIS Gaps Panel Management Report*.
- Select a gap with “eligible” next to it. Click the “Update” button.
- Complete the fields.
- Attach the appropriate information from the medical record (required).
- After your submission, the status will change to “submission in review.”
 - If approved, the status will change to “submission approved.”
 - If denied, the status will change to “submission denied.” You can view the denial reason. We will also send an email with the denied reason. You can resubmit information to close the gap.