



KAA (NDC Invalid) Denials

We are aware of an issue impacting certain claims that denied with a KAA (NDC Invalid) denial for services that do not require an NDC. **No action is required at this time.** The claims have been identified and are being reprocessed. Please allow up to **30 days** for reprocessing to be completed.

We appreciate your patience as we work to resolve this issue. We sincerely apologize for any inconvenience this may have caused.