

# Your summary of benefits



An Anthem Company

Empire BlueCross BlueShield

Your Contract Code: 2XQW

Your Plan: Empire Gold EPO 25/0%/6000

Your Network: PPO/EPO

*This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Certificate of Insurance or Evidence of Coverage (EOC). If there is a difference between this summary and the Certificate of Insurance or Evidence of Coverage (EOC), the Certificate of Insurance or Evidence of Coverage (EOC), will prevail.*

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Overall Deductible</b> <i>See notes section to understand how your deductible works. Your plan may also have a separate Prescription Drug Deductible. See Prescription Drug Coverage section.</i>	Not Applicable	Not covered
<b>Out-of-Pocket Limit</b> <i>When you meet your out-of-pocket limit, you will no longer have to pay cost-shares during the remainder of your benefit period. See notes section for additional information regarding your out of pocket maximum.</i>	\$6,000 person / \$12,000 family	Not covered
<b>Preventive care/screening/immunization</b> <i>In-network preventive care is not subject to deductible, if your plan has a deductible.</i>	No charge	Not covered
<b>Doctor Home and Office Services</b>		
<b>Primary care visit to treat an injury or illness</b> <i>Hospital clinics are not covered.</i>	\$25 copay per visit	Not covered
<b>Specialist care visit</b>	\$50 copay per visit	Not covered
<b>Prenatal and Post-natal Care</b> <i>In-Network preventative prenatal services are covered at 100%</i>	No charge	Not covered
<b>Other practitioner visits:</b> Retail health clinic On-line Visit	\$25 copay per visit \$10 copay per visit	Not covered Not covered

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<p><i>Live Health Online is the preferred telehealth solutions (<a href="http://www.livehealthonline.com">www.livehealthonline.com</a>)</i></p> <p>Chiropractic</p> <p>Acupuncture</p>	<p>\$50 copay per visit</p> <p>\$50 copay per visit</p>	<p>Not covered</p> <p>Not covered</p>
<p><b>Other services in an office:</b></p> <p>Allergy testing</p> <p>Chemo/radiation therapy</p> <p>Hemodialysis</p> <p><i>Coverage for Non-Network Providers is limited to 10 visits per benefit period.</i></p> <p>Prescription drugs</p> <p><i>For the drugs itself dispensed in the office thru infusion/injection</i></p>	<p>No charge</p> <p>No charge</p> <p>No charge</p> <p>No charge</p>	<p>Not covered</p> <p>Not covered</p> <p>No charge</p> <p>Not covered</p>
<p><b>Diagnostic Services</b></p> <p><b>Lab:</b></p> <p>Office</p> <p>Freestanding Lab</p> <p><i>Empire's participating Freestanding Labs are Laboratory Corporation of America or Quest Diagnostics. Please check Provider Finder for additional participating Freestanding Labs in your area.</i></p> <p>Outpatient Hospital</p>	<p>No charge</p> <p>No charge</p> <p>No charge</p>	<p>Not covered</p> <p>Not covered</p> <p>Not covered</p>
<p><b>X-ray:</b></p> <p>Office</p> <p>Freestanding Radiology Center</p> <p>Outpatient Hospital</p>	<p>No charge</p> <p>\$50 copay per admission</p> <p>\$50 copay per admission</p>	<p>Not covered</p> <p>Not covered</p> <p>Not covered</p>
<p><b>Advanced diagnostic imaging (for example, MRI/PET/CAT scans):</b></p> <p>Office</p>	<p>\$50 copay per visit</p>	<p>Not covered</p>

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Freestanding Radiology Center	\$150 copay per admission	Not covered
Outpatient Hospital	\$150 copay per admission	Not covered
<b>Emergency and Urgent Care</b>		
<b>Emergency room facility services</b> <i>Copay waived if admitted.</i>	\$300 copay per visit	Covered as In-Network
<b>Emergency room doctor and other services</b>	No charge	Covered as In-Network
<b>Ambulance (air and ground)</b>	\$300 copay per trip	Covered as In-Network
<b>Urgent Care (office setting)</b>	\$75 copay per visit	Covered as In-Network
<b>Outpatient Mental/Behavioral Health and Substance Abuse</b>		
<b>Doctor office visit</b>	\$50 copay per visit	Not covered
<b>Facility visit:</b>		
Facility fees	\$50 copay per admission	Not covered
Doctor Services	\$50 copay per visit	Not covered
<b>Outpatient Surgery</b>		
<b>Facility fees:</b>		
Hospital	\$300 copay per admission	Not covered
Freestanding Surgical Center	\$300 copay per admission	Not covered
<b>Doctor and other services:</b>		
Hospital	No charge	Not covered
Freestanding Surgical Center	No charge	Not covered

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Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Hospital Stay (all inpatient stays including maternity, mental / behavioral health, and substance abuse)</b>  <b>Facility fees (for example, room &amp; board)</b> <i>Coverage for Inpatient physical medicine and rehabilitation including day rehabilitation programs In-Network Providers is limited to 60 days per benefit period.</i>  <b>Doctor and other services</b>	  \$350 per day up to 4 days per admission  No charge	  Not covered  Not covered
<b>Recovery &amp; Rehabilitation</b>  <b>Home health care</b> <i>Coverage for In-Network Providers is limited to 40 visits per benefit period.</i>	 \$50 copay per visit	 Not covered
<b>Rehabilitation services (for example, physical/speech/occupational therapy):</b>  <b>Office</b> <i>Coverage for physical therapy, occupational therapy and speech therapy combined In-Network Providers is limited to 60 visits per benefit period. Visit limits are combined both across outpatient and other professional visits.</i>  <b>Outpatient hospital</b> <i>Coverage for physical therapy, occupational therapy and speech therapy combined In-Network Providers is limited to 60 visits per benefit period. Visit limits are combined both across outpatient and other professional visits.</i>	 \$50 copay per visit  \$300 copay per admission	 Not covered  Not covered
<b>Habilitation services (for example, physical/speech/occupational therapy):</b>  <b>Office</b> <i>Coverage for physical therapy, occupational therapy and speech therapy combined In-Network Providers is limited to 60 visits per benefit period. Visit limits are combined both across outpatient and other professional visits.</i>  <b>Outpatient hospital</b> <i>Coverage for physical therapy, occupational therapy and speech therapy combined In-Network Providers is limited to 60 visits per benefit period.</i>	 \$50 copay per visit  \$300 copay per admission	 Not covered  Not covered

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Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<i>Visit limits are combined both across outpatient and other professional visits.</i>		
<b>Cardiac rehabilitation</b> Office Outpatient hospital	\$50 copay per visit \$300 copay per admission	Not covered Not covered
<b>Skilled nursing care (in a facility)</b> <i>Coverage for In-Network Providers is limited to 200 days per benefit period.</i>	\$350 per day up to 4 days per admission	Not covered
<b>Hospice</b>	No charge	Not covered
<b>Durable Medical Equipment</b> <i>Coverage for hearing aids services left ear is limited to 1 unit every 36 months and right ear is limited to 1 unit every 36 months. Apply to In-Network Providers.</i>	No charge	Not covered
<b>Prosthetic Devices</b> <i>Coverage for wigs and scalp hair prosthetics In-Network Providers is limited to 1 unit per lifetime.</i>	No charge	Not covered

# Your summary of benefits

Covered Prescription Drug Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Pharmacy Deductible</b>	Not Applicable	Not covered
<b>Pharmacy Out of Pocket</b>	Combined with medical out of pocket	Not covered
<b>Prescription Drug Coverage</b> <i>Traditional Open Drug List</i> <i>This product has a 90-day Retail Pharmacy Network available. A 90 day supply is available at most retail pharmacies.</i>		
<b>Tier 1 - Typically Generic</b> <i>Covers up to a 90 day supply (retail pharmacy). Covers up to a 90 day supply (home delivery program).</i>	\$10 copay per prescription, deductible does not apply (retail only). \$25 copay per prescription, deductible does not apply (home delivery only).	Not covered
<b>Tier 2 - Typically Preferred Brand &amp; Non-Preferred Generic Drugs</b> <i>Covers up to a 90 day supply (retail pharmacy). Covers up to a 90 day supply (home delivery program). If you select a brand name drug when a generic drug is available, additional cost sharing amounts may apply.</i>	\$35 copay per prescription, deductible does not apply (retail only). \$88 copay per prescription, deductible does not apply (home delivery only).	Not covered
<b>Tier 3 - Typically Non-Preferred Brand and Generic drugs</b> <i>Covers up to a 90 day supply (retail pharmacy). Covers up to a 30 day supply for Specialty Drugs (home delivery program). If you select a brand name drug when a generic drug is available, additional cost sharing amounts may apply.</i>	\$75 copay per prescription, deductible does not apply (retail only). \$188 copay per prescription, deductible does not	Not covered

# Your summary of benefits

Covered Prescription Drug Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
	apply (home delivery only).	
<b>Tier 4 - Typically Specialty (brand and generic)</b>	Not Applicable	Not Applicable

# Your summary of benefits

Covered Vision Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<p><i>This is a brief outline of your vision coverage. Not all cost shares for covered services are shown below. For a full list, including benefits, exclusions and limitations, see the combined Evidence of Coverage/Disclosure form/Certificate. If there is a difference between this summary and either Evidence of Coverage/Disclosure form/Certificate, the Evidence of Coverage/Disclosure form/Certificate will prevail.</i></p> <p><i>Only children's vision services count towards your out of pocket limit.</i></p>		
<b>Children's Vision Essential Health Benefits</b>		
<b>Child Vision Deductible</b>  <b>Vision exam</b> <i>Coverage for In-Network Providers is limited to 1 exam per benefit period.</i>	\$0 person No charge	Not covered Not covered
<b>Frames</b> <i>Coverage for In-Network Providers is limited to 1 unit per benefit period.</i>	No charge	Not covered
<b>Lenses</b> <i>Coverage for In-Network Providers is limited to 1 unit per benefit period.</i>	No charge	Not covered
<b>Elective contact lenses</b> <i>Coverage for In-Network Providers is limited to 1 unit per benefit period.</i>	No charge	Not covered
<b>Non-Elective Contact Lenses</b> <i>Coverage for In-Network Providers is limited to 1 unit per benefit period.</i>	No charge	Not covered
<b>Adult Vision</b>		
<b>Adult Vision Deductible</b>  <b>Vision exam</b> <i>Coverage for In-Network Providers is limited to 1 exam per benefit period.</i>	\$0 person \$20 copay per visit	Not covered Not covered
<b>Frames</b> <i>Coverage is limited to 1 unit every 2 years. Coverage is limited to \$130 maximum benefit per occurrence. Apply to In-Network Providers.</i>	No charge	Not covered
<b>Lenses</b> <i>Coverage for Eye Glasses or Contact Lens In-Network Providers is limited to 1 unit every 2 years.</i>	\$20 copay per unit	Not covered
<b>Elective contact lenses</b> <i>Coverage is limited to \$80 maximum benefit per occurrence. Coverage for Eye Glasses or Contact Lens is limited to 1 unit every 2 years.</i>	No charge	Not covered



# Your summary of benefits

Covered Vision Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<b>Non-Elective Contact Lenses</b> <i>Coverage for Eye Glasses or Contact Lens In-Network Providers is limited to 1 unit every 2 years.</i>	No charge	Not covered

# Your summary of benefits

Covered Dental Benefits	Cost if you use an In-Network Provider	Cost if you use a Non-Network Provider
<p><i>This is a brief outline of your dental coverage. Not all cost shares for covered services are shown below. For a full list, including benefits, exclusions and limitations, see the combined Evidence of Coverage/Disclosure form/Certificate. If there is a difference between this summary and either Evidence of Coverage/Disclosure form/Certificate, the Evidence of Coverage/Disclosure form/Certificate will prevail.</i></p> <p><i>Only children's dental services count towards your out of pocket limit.</i></p>		
<b>Children's Dental Essential Health Benefits</b> <b>Diagnostic and preventive</b> <i>Coverage for In-Network Providers is limited to 2 visits per 12 months.</i>	No charge	Not covered
<b>Basic services</b>	No charge	Not covered
<b>Major services</b>	50% coinsurance	Not covered
<b>Medically Necessary Orthodontia services</b>	50% coinsurance	Not covered
<b>Cosmetic Orthodontia services</b>	Not covered	Not covered
<b>Deductible</b>	Not Applicable	Not covered
<b>Adult Dental</b>		
<b>Diagnostic and preventive</b>	Not covered	Not covered
<b>Basic services</b>	Not covered	Not covered
<b>Major services</b>	Not covered	Not covered
<b>Deductible</b>	Not covered	Not covered
<b>Annual maximum</b>	Not covered	Not covered

# Your summary of benefits

Your plan also includes the following Healthy Support & Rewards features.  
*To see your rewards and additional information log into the Anthem website at [empireblue.com](http://empireblue.com) or call the customer service number on your member ID card.*

<b>QUARTERLY HEALTH WEBINARS</b>	One hour health education seminars delivered via the web
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## Notes:

- The prescription drug plan listed on this Summary meets the Centers for Medicare and Medicaid Services (CMS) standard for Creditable Coverage under the Medicare Modernization Act of 2003.
- The family deductible and out-of-pocket maximum are embedded meaning the cost shares of one family member will be applied to the individual deductible and individual out-of-pocket maximum; in addition, amounts for all family members apply to the family deductible and family out-of-pocket maximum. No one member will pay more than the individual deductible and individual out-of-pocket maximum.
- Your coinsurance, copays and deductible count toward your out of pocket amount.
- For additional information on this plan, please visit [sbc.empireblue.com/dps/](http://sbc.empireblue.com/dps/) to obtain a "Summary of Benefit and Coverage".

### Get help in your language

Curious to know what all this says? We would be too. Here's the English version:

If you have any questions about this document, you have the right to get help and information in your language at no cost. To talk to an interpreter, call (855) 330-1105.

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the customer service telephone number on the back of your ID card.

(TTY/TDD: 711)

**Arabic (العربية):** إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على (855) 330-1105.

**Armenian (հայերեն):** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվճար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով: Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (855) 330-1105:

**Chinese(中文):** 如果您對本文件有任何疑問，您有權使用您的語言免費獲得協助和資訊。如需與譯員通話，請致電 (855) 330-1105。

**Farsi (فارسی):** در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینه ای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره (855) 330-1105 تماس بگیرید.

**French (Français):** Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le (855) 330-1105.

**Haitian Creole (Kreyòl Ayisyen):** Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele (855) 330-1105.

**Italian (Italiano):** In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero (855) 330-1105.

**Japanese (日本語):** この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、(855) 330-1105 にお電話ください。

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Questions: (855) 330-1105 or visit us at [www.empireblue.com](http://www.empireblue.com)

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## Language Access Services:

**Korean (한국어):** 본 문서에 대해 어떠한 문의사항이라도 있을 경우, 귀하에게는 귀하가 사용하는 언어로 무료 도움 및 정보를 얻을 권리가 있습니다. 통역사와 이야기하려면 (855) 330-1105 로 문의하십시오.

**Navajo (Diné):** Dii naaltsoos bika'igii lahgo bina'idilkidgo ná bohónéedzá dóó bee ahóót'i' t'áá ni nizaad k'ehj bee níl hodoonih t'áadoo bááh ilínígóó. Ata' halne'igii la' bich'í' hadeesdzih nínízingo kojí' hodiilnih (855) 330-1105.

**Polish (polski):** W przypadku jakichkolwiek pytań związanych z niniejszym dokumentem masz prawo do bezpłatnego uzyskania pomocy oraz informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer: (855) 330-1105.

**Punjabi (ਪੰਜਾਬੀ):** ਜੇ ਤੁਹਾਡੇ ਇਸ ਦਸਤਾਵੇਜ਼ ਬਾਰੇ ਕੋਈ ਸਵਾਲ ਹੁੰਦੇ ਹਨ ਤਾਂ ਤੁਹਾਡੇ ਕੋਲ ਮੁਫਤ ਵਿੱਚ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੁੰਦਾ ਹੈ। ਇੱਕ ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ, (855) 330-1105 ਤੇ ਕਾਲ ਕਰੋ।

**Russian (Русский):** если у вас есть какие-либо вопросы в отношении данного документа, вы имеете право на бесплатное получение помощи и информации на вашем языке. Чтобы связаться с устным переводчиком, позвоните по тел. (855) 330-1105.

**Spanish (Español):** Si tiene preguntas acerca de este documento, tiene derecho a recibir ayuda e información en su idioma, sin costos. Para hablar con un intérprete, llame al (855) 330-1105.

**Tagalog (Tagalog):** Kung mayroon kang anumang katanungan tungkol sa dokumentong ito, may karapatan kang humingi ng tulong at impormasyon sa iyong wika nang walang bayad. Makipag-usap sa isang tagapagpaliwanag, tawagan ang (855) 330-1105.

**Vietnamese (Tiếng Việt):** Nếu quý vị có bất kỳ thắc mắc nào về tài liệu này, quý vị có quyền nhận sự trợ giúp và thông tin bằng ngôn ngữ của quý vị hoàn toàn miễn phí. Để trao đổi với một thông dịch viên, hãy gọi (855) 330-1105.

### It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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